

## PERSONAL INFORMATION

## ILIR IMERI

## POSITION

**Head of Electronic Communication Department**

## WORK EXPERIENCE

1 Jan 2010–Present

**Head of Electronic Communication Department**

Regulatory Authority of Electronic and Postal Communications (ARKEP), Prishtina (Kosovo)

Directs, plans, organizes, supervises, coordinates, and controls the activities and work of the Department; proposes the necessary budgetary resources; implements the Annual Plan; responsible for implementation of normative acts related to: market analysis, general authorizations, numbering, quality of services, net neutrality, etc.

11 Apr 2007–31 Dec 2009

**Head of Frequency Management Department**

Telecommunications Regulatory Authority (ART), Prishtina (Kosovo)

Frequency Resource Management, Radio Monitoring and Inspection, Frequency assignment and Licensing, Radio Frequency Planning, Engineering Analysis, etc.

1 Jul 2005–11 Apr 2007

**Engineer for Frequencies**

Telecommunications Regulatory Authority (ART), Prishtina (Kosovo)

Frequency spectrum Planning; Frequency Assignment, Radio Monitoring, Inspection, etc.

## EDUCATION AND TRAINING

Sep 2017–Nov 2017

**ICT Sector: Capacity Building Program**

Premier Dynamics in Conjunction with Cullen International as Part of the Technical co-operation project with European Bank for Reconstruction and Development (EBRD),, Prishtina (Kosovo)

Spectrum release Plans and spectrum fees, Radio Monitoring, NGN/NGA Regulation, Cost reduction measures to promote broadband investment, Customer care and complaints, Analysis of regulation requirements for net-neutrality, CERT, Number Portability, Digital switch over, etc.

25 Nov 2015–26 Nov 2015

**Mastering European Regulation of the Digital Economy**

Cullen International SA, Brussels (Belgium)

Competition Law, E-Commerce, Payments and consumer protection, Privacy, Security, Liability and the roles of intermediaries, case study on clouds.

26 Jun 2014–27 Jun 2014

**Managing the PR with the media and public**

Centre for Strategic and Social Research (STARS) and Albanian Institute of Public Relations (AIPR), Durrës (Albania)

Effective communication, communication strategy creation, effective implementation of communication plans, networking and reputation building, Crisis Management, Leadership, etc.

6 May 2013–10 May 2013	<b>Spectrum Regulations</b> Information and Communication Technologies Authority (ICTA), Istanbul (Turkey) Spectrum management, National Spectrum Plan, Software and databases for frequency planning, Radio Monitoring, Quality of Services (QoS), Spectrum Trading, Satellite Systems.
14 May 2012–16 May 2012	<b>Mastering European Telecommunications Regulation</b> Cullen International SA, Brussels (Belgium) Liberalization and market regulation, access and interconnection, market analysis, privacy, competition Law, spectrum policies, net neutrality, Next Generation Access, Universal Service Obligation, Roaming, etc.
4 Jul 2011–8 Jul 2011	<b>Professional Certificate in International Regulatory Affairs</b> International Centre for Parliamentary Studies (ICPS), London (United Kingdom) New developments in regulatory issues, regulatory reforms, the political context of regulation, the regulatory environment, international regulation, audit and performance management, the psychology of regulation.
3 Feb 2010–5 Feb 2010	<b>3G-HSPA and LTE: Towards the Next Generation of Mobile Networks</b> International Telecommunications Union (ITU/BDT) in collaboration with Faculty of Electrical Engineering and Information Technologies (FEEIT), Skopje (North Macedonia) Technical issues of mobile networks, current and future generations of mobile networks: GSM, UMTS, HSPA, LTE.
16 Sep 2009–18 Sep 2009	<b>Migration to Next Generation Regulatory Environment</b> International Telecommunications Union (ITU/BDT) in collaboration with the INA Academy and OTE, Athens (Greece) Challenges of telecommunications market regulation, Best practices of market regulation.
17 Aug 2009–30 Aug 2009	<b>Juridical training on EU Regulatory Framework</b> European Commission Liaison Office in collaboration with KOSVET, Prishtina (Kosovo) EU Regulatory Framework, Licencing and Authorisations, Market analysis and remedies, Best practices of market regulation, etc.
3 Aug 2009–14 Aug 2009	<b>Kosovo Telecommunications Regulatory Authority Training</b> USTDA, Decision/analysis partners, TMG, Washington DC (United States) Licensing and Authorisations Regime, Universal Services, Numbering and Number Portability, Access and Interconnection, Radio Spectrum Management and Monitoring, Market Analysis, Digital Broadcasting, etc.
Jul 2009–Jul 2009	<b>WiMAX integration in NGN network, architecture, protocols and services</b> World Scientific and Engineering Academy and Society (WSEAS), Wisconsin (United States) NGN Network, Protocols used in NGN, QoS routing in NGN network, WiMax Standards, MAC Layer and Physical Layer, WiMAX Architecture, Routing metrics in WiMAX technology, Quality of Service (QoS) in WiMAX, WiMAX integration in NGN network, Security in WiMax.

6 Apr 2009–17 Apr 2009 **Market Research**  
European Commission Liaison Office in collaboration with KOSVET, Prishtina (Kosovo)  
EU Regulatory Framework “Aquis 2002”, Market Analysis and determining operators with significant market power, market definition, data collection, etc.

9 Mar 2009–16 Mar 2009 **SPECTRA emc Wizards and Customized SPECTRAplus**  
LStelcomm, Velizy (France)  
Professional training on customized software for administration of database and module for billing, and software for engineering analysis.

19 Jan 2009–23 Jan 2009 **Monitoring Software R&S ARGUS**  
Rohde&Schwarz GmbH, Munchen (Germany)  
Integration of ARGUS into the physical environment, Principles of Direct Measurement Mode, Saving and Viewing Measurement Results, Principles of Direction Finding, Principles of Automatic Measurement Mode, Processing and Statistical evaluation of Measurement Results.

8 Dec 2008–19 Dec 2008 **SPECTRA System**  
LStelcomm, Lichtenau (Germany)  
SPECTRAplus (Software for DB Administration), SPECTRAplan (Software for Frequency Planning), SPECTRAemc (Software for Engineering analysis), SPECTRAplus (Software for Radio Monitoring).

29 Jun 2008–5 Jul 2008 **Broadband Wireless Access (BWA) Implementation in NGN Network**  
2008 International Conference on Communication Theory, Reliability, and Quality of Service, Bucharest (Romania)  
NGN network in Telecom of Kosova, IEEE 802.16 Broadband Wireless Access (BWA), WiMAX integration to NGN network, CPE dimensioning

12 Nov 2007–20 Nov 2007 **Third Generation of Mobile Systems**  
Informa Telecoms & media, London (United Kingdom)  
3G explained, IP Multimedia Sub Systems (IMS), Fundamentals of 3G Radio Planning.

13 Mar 2007–21 Mar 2007 **WiMAX Technology**  
Mpirical, Reading (United Kingdom)  
WiMAX System Engineering, WiMAX Air Interface, UMA System Engineering.

7 Nov 2005–25 Nov 2005 **Spectrum Management System**  
LStelcomm, Lichtenau (Germany)  
Principles of radio spectrum management, technical issues of radio spectrum management, introduction to LS telecom spectrum management tool family, spectrum monitoring, digital terrain data.

Jun 2005–Jun 2005 **Introduction to ArcGIS**  
GISKOS, Prishtina (Kosovo)  
Analysing the GIS Modules: ArcVIEW, ArcEDITOR and ArcINFO.

3 Jul 2003–4 Jul 2003 **Training with students of Electrical Engineering**  
Vodja programa, Portoroz (Slovenia)

Introduction to the functioning of a company, new market and sales trends, professional sales, efficient project management and team work.

8 Apr 2002–12 Apr 2002

### Computer Networks and Programming

Faculty of Electrical Engineering, University of Prishtina, Institute Joan Lluis Vives (Spain), Prishtina (Kosovo)

Networking with TCP/IP on Ethernet LAN, Data structures and object oriented programming in C++.

Oct 1999–Jul 2004

### Faculty of Electrical Engineering

University of Prishtina, Prishtina (Kosovo)

Branch: Computer and Telecommunications, Average grade: 9 out of 10, Title: Graduate Electrical Engineer.

## PERSONAL SKILLS

Mother tongue(s) Albanian

### Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	C1
Serbian	B1	B1	B1	B1	B1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
Common European Framework of Reference for Languages

### Communication skills

- Good communication skills gained during my experience in presenting the achievements of the Electronic and Postal Communications Regulatory Authority (ARKEP),
- Working closely with representatives of local and international institutions, as well as intensive work in working groups.

### Organisational / managerial skills

Active participant in the work of local and international working institutions in the field of electronic communications

Good organizational skills gained during the implementing of National Strategies and projects in the Institution.

Good skills in defining staff responsibilities and duties, flexible approach in organizing and supervising professional staff work, ability to accurately address professional and organizational challenges and problems of the institution, good knowledge in evaluating staff performance.

### Job-related skills

Drafter and co-author in collaboration with external experts from the European Union on preparing the key documents in the regulation of the electronic communications market: Infrastructure sharing, access and interconnection, general authorizations, market analysis, Net Neutrality, National Numbering Plan, Quality of services, Universal Services, etc.

### Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem-solving
Proficient user	Proficient user	Independent user	Independent user	Proficient user

Digital skills - Self-assessment grid

Driving licence AM, A1, A2, B, BE