

CURRICULUM VITAE



Personal information

Surname(s) / First name(s) **Mifsud Robert**

April 2015 – to date

Work experience

Dates

Chief of External Relations

Occupation or position held
Main activities and responsibilities

Providing expert advice to the Chairman, CEO and senior management team on international matters, and ensuring that the Authority actively and effectively participates in, and contributes to, international fora; assuming formal relations on behalf of the Authority with external entities; representing the MCA as alternate to the Head in the BEREC Board of Regulators; coordinating the end-user function; managing the public relations function; forming part of the senior management team and contributing towards the achievement of the Authority's objectives across all operational disciplines

Malta Communications Authority (MCA), Valletta Waterfront, Pinto Wharf, Floriana FRN1913

Public Sector / Communications

Name and address of employer

Type of business or sector

June 2000 – April 2015

Management Consultant

Dates

Providing strategic advice to government and project managing an extensive number of projects including operational and organisational reviews; HR assessments; organisational design and restructuring; drafting of corporate national strategies; and leading change management programmes (such as euro changeover preparations in the public administration).

Occupation or position held
Main activities and responsibilities

Management Efficiency Unit (within the Office of the Prime Minister) - MCE Buildings, Level 1, Triq l-Industrija, Qormi QRM3000

Public Sector Consultancy

Name and address of employer

January 1999 -May 2000

Type of business or sector

Sales Manager

Dates

Responsible for the conference and incentive business and the UK groups market. The job entailed managing various client accounts including local destination management companies and foreign tour operators and agencies.

Occupation or position held
Main activities and responsibilities

Golden Tulip Vivaldi Hotel, St. Georges' Bay, St. Julian's
Hospitality / Hotels

Name and address of employer

Type of business or sector

Education and training

Dates	Graduated in 2002
Title of qualification awarded	MA in European Studies
Principal subjects/Occupational skills covered	Politics (theories of European integration, Euro-Mediterranean relations, etc), Law (legal aspects of EU institutions, IT law, etc) and Economics (EMU, environmental economics, etc)
Name and type of organisation providing education and training	University of Malta
Dates	Graduated in 1997
Title of qualification awarded	BA (Hons.) in Tourism
Principal subjects/Occupational skills covered	Business management theory and tourism-specific subjects relating to marketing, sustainability and development, sociology, etc.
Name and type of organisation providing education and training	University of Malta

Personal skills and competences

Mother tongue(s)

Other language(s)

Self-assessment

European level (*)

English

Italian

Understanding	Speaking		Writing	
	Listening	Reading	Spoken interaction	Spoken production
C2	C2	C2	C2	C2
C2	C2	C2	C1	C1

^(*) Common European Framework of Reference (CEF) level

Professional certifications

Organisational skills and competences

Six Sigma - Green Belt Level - obtained in 2007.

- Knowledge and experience in strategic and business planning, policy development, and programme management.
- Knowledge of communications regulation.
- Knowledge of public sector and governance models.
- Experience in project management and the leading and development of a project team.
- Experience in chairing and steering committee meetings.
- Experience in representing the organisation in international fora.
- Experience in mentoring junior staff.

Technical skills and competences

Report writing; delivery of presentations; development and delivery of training courses; researching.

Computer skills and competences

Extensive knowledge of Microsoft Word, Excel, PowerPoint; good knowledge of Project and Visio.

Driving licence(s)

Category B, B+E, C1, C1+E.

Interests

Travelling, reading, and skiing.