

CURRICULUM VITAE



Personal information

Surname(s) / First name(s)

Mifsud Robert

Work experience

Dates	April 2015 – to date
Occupation or position held	Chief of External Relations
Main activities and responsibilities	<p>Providing expert advice to the Chairman, CEO and senior management team on international matters, and ensuring that the Authority actively and effectively participates in, and contributes to, international fora; assuming formal relations on behalf of the Authority with external entities; representing the MCA as alternate to the Head in the BEREC Board of Regulators; coordinating the end-user function; managing the public relations function; forming part of the senior management team and contributing towards the achievement of the Authority's objectives across all operational disciplines</p> <p>Malta Communications Authority (MCA), Valletta Waterfront, Pinto Wharf, Floriana FRN1913</p> <p>Public Sector / Communications</p>
Name and address of employer	June 2000 – April 2015
Type of business or sector	Management Consultant
Dates	Providing strategic advice to government and project managing an extensive number of projects including operational and organisational reviews; HR assessments; organisational design and restructuring; drafting of corporate national strategies; and leading change management programmes (such as euro changeover preparations in the public administration).
Occupation or position held	Management Efficiency Unit (within the Office of the Prime Minister) - MCE Buildings, Level 1, Triq I-Industrija, Qormi QRM3000
Main activities and responsibilities	Public Sector Consultancy
Name and address of employer	January 1999 -May 2000
Type of business or sector	Sales Manager
Dates	Responsible for the conference and incentive business and the UK groups market. The job entailed managing various client accounts including local destination management companies and foreign tour operators and agencies.
Occupation or position held	Golden Tulip Vivaldi Hotel, St. Georges' Bay, St. Julian's
Main activities and responsibilities	Hospitality / Hotels
Name and address of employer	
Type of business or sector	

Education and training

Dates	Graduated in 2002
Title of qualification awarded	MA in European Studies
Principal subjects/Occupational skills covered	Politics (theories of European integration, Euro-Mediterranean relations, etc), Law (legal aspects of EU institutions, IT law, etc) and Economics (EMU, environmental economics, etc)
Name and type of organisation providing education and training	University of Malta
Dates	Graduated in 1997
Title of qualification awarded	BA (Hons.) in Tourism
Principal subjects/Occupational skills covered	Business management theory and tourism-specific subjects relating to marketing, sustainability and development, sociology, etc.
Name and type of organisation providing education and training	University of Malta

Personal skills and competences

Mother tongue(s) **Maltese**

Other language(s)

Self-assessment

European level ()*

English

Italian

Understanding		Speaking		Writing
Listening	Reading	Spoken interaction	Spoken production	
C2	C2	C2	C2	C2
C2	C2	C2	C1	C1

() Common European Framework of Reference (CEF) level*

Professional certifications Six Sigma - Green Belt Level - obtained in 2007.

Organisational skills and competences

- o Knowledge and experience in strategic and business planning, policy development, and programme management.
- o Knowledge of communications regulation.
- o Knowledge of public sector and governance models.
- o Experience in project management and the leading and development of a project team.
- o Experience in chairing and steering committee meetings.
- o Experience in representing the organisation in international fora.
- o Experience in mentoring junior staff.

Technical skills and competences

Report writing; delivery of presentations; development and delivery of training courses; researching.

Computer skills and competences

Extensive knowledge of Microsoft Word, Excel, PowerPoint; good knowledge of Project and Visio.

Driving licence(s)

Category B, B+E, C1, C1+E.

Interests

Travelling, reading, and skiing.