

Marios Pieri

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Profile

Commissioner for Electronic Communications, Postal Services and Digital Security, with over 25 years of leadership experience in critical healthcare IT environments, digital infrastructure, information security, data protection, business continuity and regulatory compliance. Currently serving as Commissioner, with responsibility across electronic communications, postal services and digital security, following a professional career as Head of IT at the Bank of Cyprus Oncology Centre and regulatory board experience as Vice President of the Cyprus Gaming and Casino Supervision Commission. Combines hands-on operational technology leadership with institutional regulatory governance, cybersecurity oversight, audit awareness, risk management and public-interest decision-making. Strong background in ISO/IEC 27001, data protection, IT audit, cyber resilience, healthcare technology, critical systems and regulatory supervision. Recognised for applying strategic thinking, technical depth and risk-based judgment to complex digital, operational and institutional environments.

Relevance to Digital Regulation & Public Governance

Combines executive responsibility for critical healthcare IT infrastructure with regulatory board experience in a supervised sector. Brings practical understanding of cybersecurity, data protection, operational resilience, compliance, audit, stakeholder accountability and public-interest decision-making. Well positioned to contribute to regulatory leadership in electronic communications, digital security, critical infrastructure resilience and technology governance.

Key Strategic Competencies

Cybersecurity Governance & Risk Management | Digital Infrastructure & Critical Systems | Regulatory Compliance & Institutional Oversight | Data Protection, Privacy & Information Security | Healthcare IT & Sensitive Patient Data Governance | IT Audit, Controls & Assurance | Business Continuity & Disaster Recovery | Public-Interest Decision-Making | Board-Level Reporting & Strategic Advisory | Vendor, Budget & Contract Management | Technology Policy, Standards & Procedures | Stakeholder Management & Cross-Functional Leadership

Professional Experience

07/2026 – present
Nicosia, Cyprus

Commissioner for Electronic Communications, Postal Services and Digital Security

Office of the Commissioner for Electronic Communications and Postal Regulation / Digital Security Authority

- Serve as Commissioner with regulatory responsibility across electronic communications, postal services and digital security.
- Lead and oversee regulatory, institutional and strategic matters relating to digital infrastructure, electronic communications, postal regulation, cybersecurity governance and public-interest safeguards.
- Contribute to the implementation of national and European regulatory frameworks concerning electronic communications, digital security, cyber resilience and critical infrastructure protection.
- Support evidence-based regulatory decision-making, stakeholder engagement, institutional accountability and the effective supervision of regulated sectors.
- Bring extensive executive experience in critical IT infrastructure, cybersecurity, data protection, business continuity and risk-based governance to the role of Commissioner.

04/2025 – 06/2026
Limassol, Cyprus

Vice President, Board of Commissioners

Cyprus Gaming and Casino Supervision Commission

- Serve as Vice President of the Board of Commissioners of the Cyprus Gaming and



Professional Experience

Casino Supervision Commission.

- Contribute to the strategic direction, governance and supervisory oversight of the licensed casino resort and satellite facilities in the Republic of Cyprus.
- Participate in regulatory decision-making concerning compliance, operational integrity, responsible gaming, audit, risk management and public-interest safeguards.
- Provide expertise in information technology, cybersecurity, digital systems, audit, contractual matters and regulatory governance.
- Support the Commission's statutory mission to ensure the effective implementation of the regulatory framework and the protection of the public and vulnerable groups.
- Apply a risk-based, evidence-driven and governance-oriented approach to regulatory supervision and institutional decision-making.

09/2023 – 04/2025

Limassol, Cyprus

Commissioner

Cyprus Gaming and Casino Supervision Commission

- Served as Commissioner and member of the Board of Commissioners, appointed by the Council of Ministers.
- Contributed to statutory, strategic and supervisory decision-making within the Commission's mandate.
- Provided expertise in technology, audit, regulatory governance, compliance and operational oversight.

10/1998 – 06/2026

Nicosia, Cyprus

IT Head

BOCOC Oncology Center

- Lead the design, governance and continuous evolution of the Centre's information technology architecture, covering infrastructure, cybersecurity, healthcare applications, networking, storage, telephony and business continuity.
- Manage critical healthcare systems including HIS, PACS, treatment planning systems and clinical data platforms, ensuring availability, integrity and secure handling of sensitive patient information.
- Designed, implemented and maintain an Active-Active Metro Cluster Disaster Recovery environment using VMware, NetApp storage and Cisco networking technologies.
- Oversee IT governance, annual budgeting, vendor management, procurement, service delivery and strategic technology planning.
- Develop, maintain and update hospital IT policies aligned with accreditation, data protection, information security and operational requirements.
- Coordinate third-party providers, consultants and internal teams for complex projects, incident resolution, infrastructure upgrades and technology transformation.
- Support cybersecurity, access control, infrastructure hardening, monitoring and resilience initiatives in a highly sensitive healthcare environment.
- Manage large-scale clinical data flows exceeding 80TB, ensuring secure storage, archiving, retrieval and operational continuity.
- Direct and support the implementation, maintenance and upgrading of healthcare applications, clinical systems, PACS platforms and treatment planning technologies.
- Serve as a liaison between management, clinical teams, vendors and consultants to ensure that technology supports patient care, operational efficiency and institutional resilience.
- Conduct research, negotiate vendor contracts and prepare IT consulting agreements for third-party applications and services.
- Establish annual IT objectives, departmental budgets and cost-saving recommendations while maintaining service quality and operational continuity.
- Lead continuous improvement initiatives focused on process optimisation, system standardisation, patient flow improvement and digital service efficiency.
- Provide expert technical and strategic guidance to executive management on IT infrastructure, cybersecurity, digital transformation and business continuity.

09/1997 – 09/1998

Nicosia, Cyprus

Biomedical Engineer

AGF Health

- Installed and supported X-ray and ultrasound medical equipment in Cyprus.
- Trained consultants and healthcare professionals on the operation of ultrasound systems.



Professional Experience

- Participated in the installation of five Linear Accelerator machines in Beirut, Lebanon and Nicosia, Cyprus.
- Conducted field maintenance and technical support for Siemens medical equipment, including ultrasound, X-ray and CT systems.



International Regulatory Engagement

- Participated in international regulatory and industry forums, including **ICE Barcelona 2026**, **IAGR 2024/2025** and **GREF 2023/2024/2025**, strengthening exposure to international developments in gaming regulation, responsible gambling, compliance, digital risk, regulatory technology and cross-border supervisory practices.
- Engaged with regulatory, policy and industry stakeholders on matters related to casino supervision, gaming regulation, public-interest safeguards, operational integrity, technology-driven compliance and responsible gaming.
- Developed broader international perspective on regulatory governance, market supervision, risk-based oversight, digital transformation, cybercrime and fraud risks, safer gaming practices and emerging technology challenges in regulated sectors.



Selected Strategic Achievements

- Over 25 years of continuous leadership in a critical healthcare IT environment involving sensitive patient data, clinical systems and high-availability infrastructure.
- Designed and maintained a resilient disaster recovery architecture supporting business continuity and operational resilience.
- Developed and maintained hospital IT policies aligned with accreditation, security, privacy and regulatory requirements.
- Managed complex healthcare IT systems including HIS, PACS, treatment planning systems, storage infrastructure, networking and clinical data platforms.
- Contributed to regulatory governance and public-interest supervision as Vice President of the Cyprus Gaming and Casino Supervision Commission.
- Strengthened organisational cybersecurity, access control, data protection and operational resilience through policy, infrastructure and governance initiatives.
- Managed high-volume clinical data environments exceeding 80TB, with emphasis on confidentiality, integrity, availability and continuity.
- Combined executive IT leadership with regulatory board experience, audit awareness, compliance expertise and risk-based decision-making.



Education

01/2001 – 01/2003
Nicosia, Cyprus

MSc, Advanced Information Technology University of Cyprus

- Completed advanced coursework in internet security, network security, secure information systems and applied IT.
- Conducted research and analysis on hospital data and network security, with a dissertation focused on security challenges and best practices in healthcare IT environments.
- Developed strong academic grounding in the protection of sensitive information, network integrity and secure digital environments.
- Extended research focus to e-commerce security, including protection of customer data, transaction integrity and mitigation of cyber threats.

01/1995 – 01/1997
Milwaukee, United States

Bachelor of Science, Biomedical Engineering Marquette University

- Studied biomedical systems, medical technology and the application of engineering principles in healthcare environments.
- Conducted research related to human diseases, biomedical analysis and medical technology applications.
- Operated specialised biomedical equipment and machinery used for analysis, diagnostics and healthcare support.
- Developed early exposure to medical IT systems and biomedical technology environments.



Education

09/1990 – 06/1993
Nicosia, Cyprus

Diploma, Electrical Engineering Higher Technical Institute

- Designed and implemented a solar-powered charging station project as part of a senior capstone project
- Completed coursework in circuit analysis, electromagnetic fields, and power systems with a focus on practical applications in the field



Professional Memberships

Member, Cyprus Scientific and Technical Chamber (ETEK)
Registration No.: A105975 | Field: Computer Engineering
Registered since: 27 September 2006

- Registered member of the Cyprus Scientific and Technical Chamber (ETEK), the statutory Technical Advisor to the State and the professional body representing Cypriot engineers.
- Registered under the field of **Computer Engineering**, supporting professional standing in technology, engineering, digital infrastructure and information systems.



Professional Certifications & Executive Learning

Core Certifications

- **Certified ISO/IEC 27001 Lead Implementer** — PECB
- **Certified Data Protection Officer** — PECB
- **Certified Penetration Tester** — International Cybersecurity Institute
- **Accelerate NCD4 Bootcamp 7-Mode** — NetApp

Cybersecurity, Governance & IT Audit

- **Managing Network Security** — University System of Georgia / Coursera
- **Cybersecurity for Business Specialization** — University of Colorado System / Coursera
- **Cybersecurity Leadership and Management** — University of Colorado System / Coursera
- **Information Systems Auditing, Controls and Assurance** — Hong Kong University of Science and Technology / Coursera
- **Cybersecurity in Healthcare: Hospitals & Care Centres** — Erasmus University Rotterdam / Coursera
- **Enterprise System Management and Security** — University of Colorado System / Coursera
- **Windows Server Management and Security** — University of Colorado System / Coursera
- **The GRC Approach to Managing Cybersecurity** — Kennesaw State University / Coursera

Audit, Risk & Regulatory Compliance

- **Auditing I: Conceptual Foundations of Auditing** — University of Illinois Urbana-Champaign / Coursera
- **Auditing II: The Practice of Auditing** — University of Illinois Urbana-Champaign / Coursera
- **Regulatory Compliance Specialization** — University of Pennsylvania / Coursera
- **Forensic Accounting and Fraud Examination** — West Virginia University / Coursera
- **Credit Risk Management: Frameworks and Strategies** — University of Pennsylvania / Coursera
- **Market Risk Management: Frameworks and Strategies** — New York Institute of Finance / Coursera
- **Operational Risk Management: Frameworks and Strategies** — New York Institute of Finance / Coursera
- **Introduction to Risk Management** — New York Institute of Finance / Coursera
- **A General Approach to Risk Management** — Kennesaw State University / Coursera



Professional Certifications & Executive Learning

Management & Professional Development

- **Leadership Skills Development** — Social Space Academy, May 2025

Completed professional development seminar focused on leadership capability, executive communication, team management and organisational effectiveness.

- **Strategic Cyber Risk Management: Technical Integration of NIS2 and DORA Principles into Business Operations for Enhanced Organisational Resilience** — Social Space Academy, April 2026

Professional seminar focused on strategic cyber risk management, regulatory resilience, NIS2 and DORA-aligned operational controls, cybersecurity governance and the integration of cyber risk principles into business operations.

- **The Cyber Resilience Framework: Integrating Business Continuity, Disaster Recovery and Crisis Management for Strategic and Operational Agility** — Social Space Academy, May 2026

Professional seminar focused on the modern threat landscape, the integration of business continuity and disaster recovery with NIS2 requirements, crisis management and the development of a cyber resilience mindset.

- **Business Analytics Executive Overview** — University of Illinois Urbana-Champaign / Coursera
- **Redesigning Performance Assessment** — Social Space Academy
- **Conflict Management** — ConiCon



Technical Background

- Healthcare IT Systems: HIS, PACS, Treatment Planning Systems
- Infrastructure: Servers, Storage, Virtualisation, Networking
- Cybersecurity: Information Security, Access Control, Monitoring, Security Awareness
- Business Continuity: Disaster Recovery, High Availability, Critical Systems Resilience
- Enterprise Platforms: Microsoft Windows Server, Microsoft 365, SQL, Reporting Tools
- Vendor Technologies: VMware, NetApp, Cisco, Microsoft enterprise environments
- Technical Governance: IT Policies, Procedures, Standards, Documentation and Compliance Controls



Personal Interests

Technology policy, cybersecurity regulation, digital resilience, photography, travel and sports.