



# Net Neutrality in the Telecoms Single Market

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# Why to intervene?

- *No clear rules on net neutrality*
- *Traffic management non-transparent; blocking and throttling affects a significant number of subscribers (BEREC TMI 2012)*
- *Problems for:*
  - **Consumers, who can't enjoy full internet**
  - **CAPs with no guaranteed access to consumers**
  - **Operators facing different approaches**

# Objectives

- *Guarantee of access to the full and open internet, without any blocking, throttling, degrading or discriminating services*
- *Support innovative, specialised, services*
- *Make sure that that these two can live together*

# How? (I)

## *Net Neutrality*

- Open internet access
- Volume and speed-based contracts possible
- Harmonised rules for reasonable traffic management: ban on blocking and throttling of specific content, applications and services, except for a limited number of justified derogations
- Specialised services with enhanced quality (IP-TV, business services, eHealth): possible as long as they do not impair general quality of best effort internet

= > important role for national regulators

# How? (II)

## *Transparency*

- Information requirements prior contract and at all times
- Focus on essential information
- Information on:
  - **actually available speeds**
  - **data volume caps, if any**
  - **traffic management**
  - **comparison tools**
  - **data consumption control**

# How? (III)

## *Facilitated switching*

- Irrespective of contract duration termination possible after 6 months with 1-month notice
- Termination and switching rules apply to all elements of bundles comprising at least one electronic communications service
- Gaining provider to lead switching and number porting process



**Thank you for your attention!**