

**BEREC workshop  
on a harmonised cooperation process for dealing with fraud and  
misuse based on Art. 28(2) of the US Directive**

**WEDNESDAY, 29 MAY 2013**

CENTRE DE CONFERENCE ALBERT BORSCHETTE, 3B  
36 RUE FROISSART, B-1040 BRUSSELS

Industry briefing session

<i>Time</i>	<i>Topic</i>
14:00 - 14:05	Introduction
14:05 – 14:20	Fraud and Misuse in a telecoms environment
14:20 – 14:40	Article 28(2) process aims (disruption/commercial/protection)
14:40 – 15:00	BEREC Process
<b>15:00 – 15:30</b>	<b>Coffee Break</b>
15:30 - 15:45	The process in practice by way of examples
15:45 - 16:15	Discussion
<b>16:15</b>	<b>Close of the workshop</b>

*The session will include an introduction to the current types of fraud and misuse, the trends and the scale of the problem.*

*The presentation will give brief explanation of the aims of the finalised process and an overview of some issues which were considered in the development of this process.*

*The concept of fraud and misuse will be addressed and there will be an explanation of the responsibilities of NRAs:*

- *where the fraud/misuse investigation is initiated*
- *that assign the numbers that are involved in the fraud/misuse noting this may be outside the EU, and*
- *in countries where the calls transit. Explain that even NRAs that do not have a formal competence for Article 28(2) have a role in the BEREC process.*

*It will be noted that the BEREC process does not dictate national processes but aims to provide an appropriate process for dealing with cross border coordination and cooperation of such incidents.*

*The plans for review will be discussed.*

*Some examples of recent cases by way of illustration will be given.*