

## **Termination rates at European level**

**July 2018** 

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### 1. Executive Summary

This document is an updated version of the benchmark of fixed and mobile Termination Rates (TRs) across Europe prepared by the BEREC Benchmarking Expert Working Group in cooperation with the BEREC Office, and aims to offer a picture of the regulated rates for fixed and mobile interconnection services in Europe. Fixed and mobile termination services in Europe are subject to price regulation.

The European Commission Recommendation on relevant product and service markets within the electronic communications sector susceptible to ex ante regulation in accordance with Directive 2002/21/EC identifies:

- wholesale call termination on individual public telephone networks provided at a fixed location as a relevant market susceptible of ex-ante regulation (market 1)
- wholesale voice call termination on individual mobile networks as a relevant market susceptible of ex-ante regulation (market 2).

Because of the structure of these two markets, in general each network operator has an SMP position (i.e. a monopoly) for termination on its own network and therefore its termination rates are regulated.

The present overview of TRs is based upon the results of a request for information sent to all NRAs in July 2018, referring – if not differently indicated – to data as of 1st July 2018. It includes rates from the thirty seven (37) NRAs¹ that provided responses to our request.

As of July 2018, the situation regarding TRs in Europe can briefly be described as follows (see also Figures 1-3):

- The lowest regulated FTR simple average of incumbents at the European level (all 37 countries Avg (S)) stands at 0,3277 cents per minute.
- The lowest regulated FTR simple average of European Union incumbents (only EU member states Avg EU28(S)) stands at 0,2134 cents per minute.
- The MTR simple average (Avg (S)) at the European level (all 37 countries) stands at 0,9402 cents per minute, whereas the weighted average<sup>2</sup> (Avg (W)) at European level is estimated at 0,8467 cents per minute.
- The MTR simple average at the EU level (only EU member states) stands at 0,8342 cents per minute, whereas the weighted average at EU level is estimated at 0,8541cents per minute.

<sup>&</sup>lt;sup>1</sup> 28 EU member states plus 4 EFTA states (Switzerland, Iceland, Norway and Liechtenstein) and 5 candidate states Albania, Montenegro, FYROM, Serbia and Turkey.

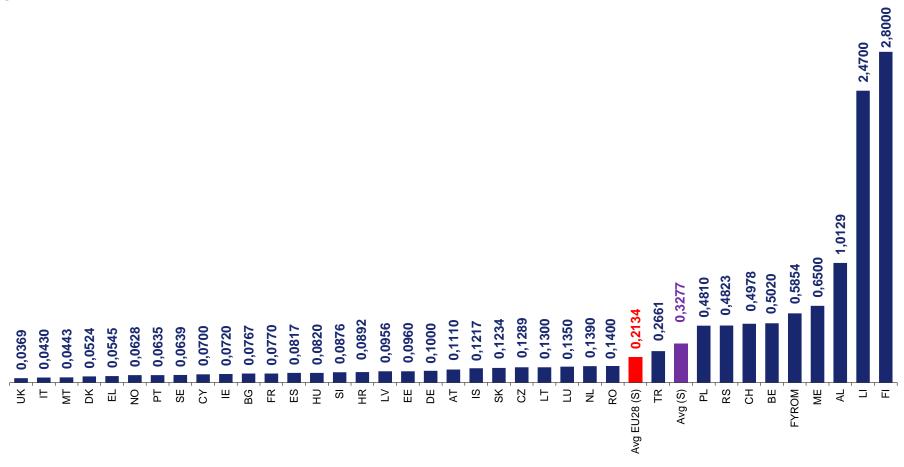
<sup>&</sup>lt;sup>2</sup> The weighted averages weight each country's average rate with the share of the country's subscribers (total subscribers per country / total subscribers in all countries).

- The SMS TR simple average at the European level is 2,3641 cents per SMS, whereas the weighted average is reported to be 2,0453 cents per SMS.
- Since not all EU member states report their SMS TR, no averages at the EU level could be calculated.

For non-Euro countries, the average exchange rate for the second quarter of the year (Q2 2018) was used for the calculation of FTRs, MTRs and SMS TRs. The exchange rates used are reported in <u>Annex 10</u>.

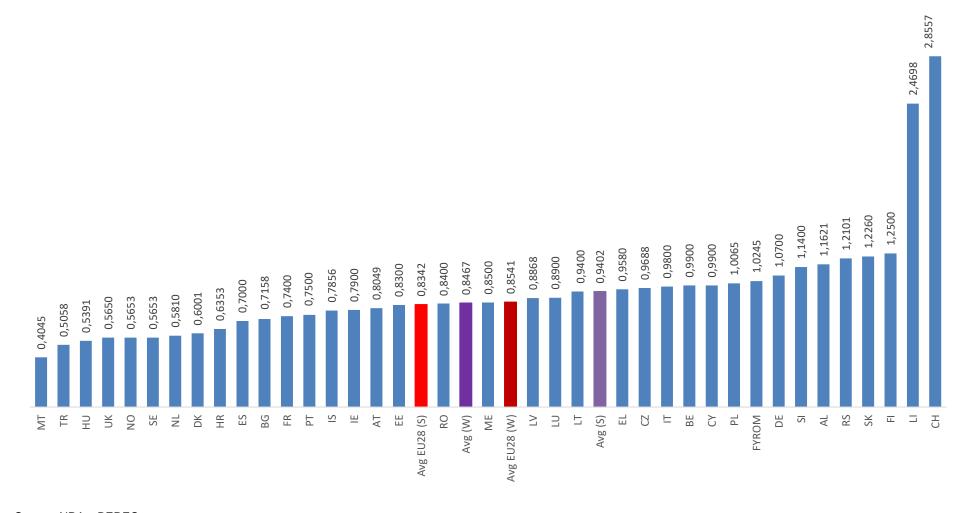
# Overview of incumbents' lowest regulated fixed termination rates per country – July 2018 (eurocents per minute of service)

Figure 1 FTRs



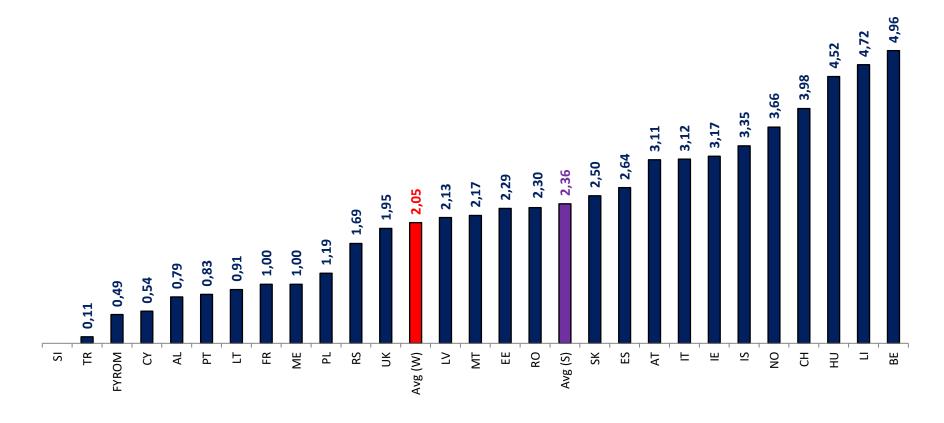
### MTR per country – July 2018 (eurocents per minute of service)

Figure 2 MTRs



### SMS TR per country – July 2018 (eurocents per message)

Figure 3 SMS TRs



Source: NRAs, BEREC

\*Data for IS are not updated

### 2. Fixed networks – voice interconnection

The regulation of FTRs has been harmonized by the Commission Recommendation of 7 May 2009 on the Regulatory Treatment of Fixed and Mobile Termination Rates in the EU (2009/396/EC). However, some differences can be found across the national regulatory regimes:

- In some cases (BE and CH), the termination rate is a two-part tariff, i.e. composed of a variable part (to be paid for each minute of a call) plus a set-up or fixed part (to be paid for each call). In other cases, termination prices consist only of the variable part.
- 2) Interconnection services in fixed networks are provided at different levels in the hierarchy of the incumbents' networks, called layers. Even though some peculiarities in specific countries are present, in general three main layers for interconnection are defined:
  - i) layer 1<sup>3</sup>, or local level service provision,
  - ii) layer 2, or regional level service provision (single transit), and
  - iii) layer 3, national level service provision (or double transit).

Due to increasing symmetry and decreasing relevance of layers the report features a ranking of the lowest regulated rates as well as a weighted average of peak and off-peak rates in the table of <u>Annex 1</u>.

The "lowest regulated rate" refers to the lowest of the rates of an operator. For operators that have more than one regulated rate, these are ranked in ascending order (first lowest, second lowest, etc.). If there is a single regulated rate, it is considered as "the lowest regulated rate".

### 2.1. Assumptions made for the benchmarking

The following assumptions have been made in order to make tariffs comparable:

- In order to obtain a homogeneous comparison of average prices per minute across operators, a 3-minute average call duration has been assumed, using the standard formula: (fixed set-up charge + price per minute\*3)/3.
- Nominal tariffs are reported only when the NRA has set out the maximum price per minute that operators may charge each other.
- For those countries which have not set a single tariff and which apply distinct rates for the peak/off-peak period (DK, HR and PL), an average price has been calculated taking into account the traffic distribution between peak and off-peak time. When this distribution has not been made available, a 50/50 distribution has been assumed.

### 2.2. FTR benchmark

In <u>Annex 1</u> the interconnection prices of operators listed by countries are presented. For each country, the NRA has provided information on the incumbent and some alternative or cable

<sup>&</sup>lt;sup>3</sup> Layer 1 is defined as the closest possible interconnection level to the network termination point.

operators offering interconnection services. In the last column, a weighted average of peak/off-peak prices is provided.

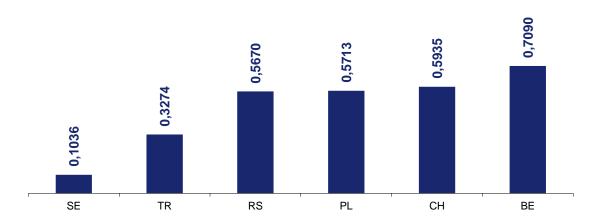
The lowest regulated rate is the rate applied by the operator at the level of interconnection that is closest to the network termination point. The second and third lowest regulated rates apply only to operators that have more than one regulated rate/interconnection layer.

Two (2) countries out of 37 maintain interconnection services in fixed networks at only two different levels in the hierarchy of the incumbents' networks and other four (4) countries have three layers of interconnection.

#### Incumbents' fixed termination rates per lowest regulated rate and country

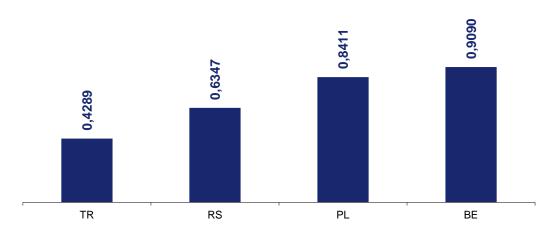
For more information on the individual lowest rates of respective incumbents, please refer to Figure 1 and respectively Annex 1.

Figure 4 Incumbents' second lowest regulated fixed termination rate per country (eurocents per minute)



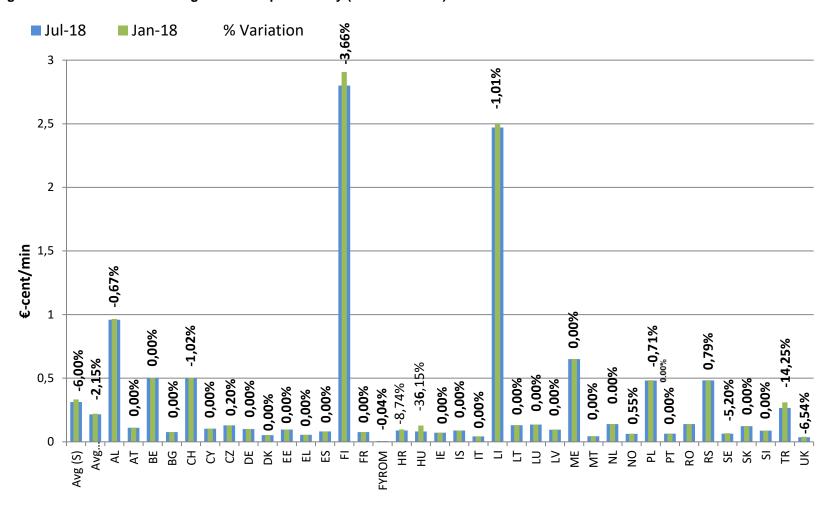
Source: NRAs, BEREC

Figure 5 Incumbents' third lowest regulated fixed termination rate per country (eurocents per minute)



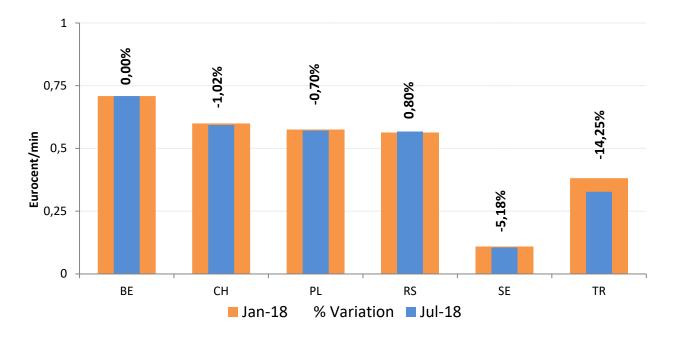
### 2.3. Short term evolution of fixed incumbents' FTRs (from January 2018 to July 2018)

Figure 6 Incumbents' lowest regulated rate per country (eurocents/min)



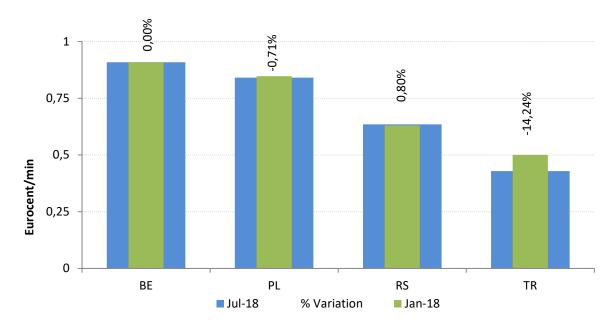
The above chart shows the variation in percentage of the lowest regulated fixed termination rate of incumbents between January 2018 and July 2018. For easier comparison, rates are stated in eurocents.

Figure 7 Incumbents' second lowest regulated rate per country



Source: NRAs, BEREC

Figure 8 Incumbents' third lowest regulated rate per country



### 2.4. Average fixed termination revenue per country

Figure 9 illustrates the average revenue per minute from interconnection services across all layers and for all operators is reported, together with the simple average (horizontal line). The data refer to the entire year of 2017, unless otherwise stated in the notes of <u>Annex 2</u>.

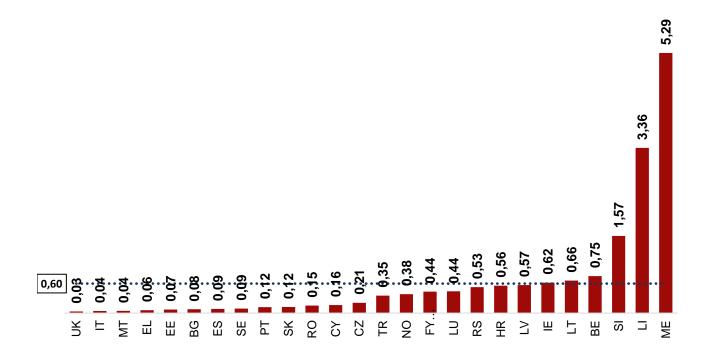
Note that the average revenues per minute provided are aggregated for each country to:

- 1) the different existing layers of interconnection,
- 2) the different operators (i.e.: incumbents and the rest), and
- 3) the different prices deriving from the peak /off-peak differentiation in a number of countries.

The comparison across countries of this average revenue has limitations, since each country may have a different distribution in usage across the different layers of interconnection and in the distribution between peak and off-peak traffic.

For more details please consult Annex 2.

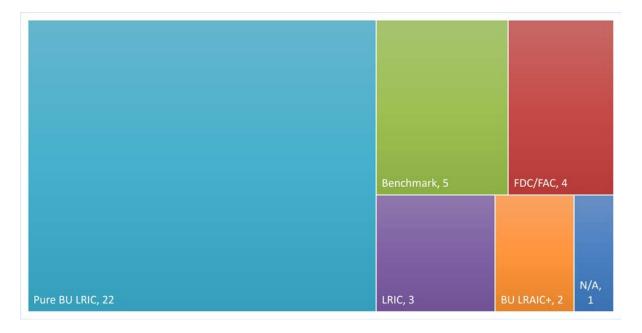
Figure 9 Average revenue per minute for all operators (eurocents per minute)



### 2.5. FTR regulatory model implemented and symmetry overview

22 NRAs use Pure BU LRIC models to set FTRs, 5 NRAs use Benchmarking approaches and FDC/FAC is used by 4 NRAs, also 3 NRAs use LRIC and BU LRAIC+ is used only by 2 NRAs.

Figure 10 Cost accounting models for FTR used by NRAs



Source: NRAs, BEREC

For more information consult Annex 3.

According to the Commission Recommendation of 7 May 2009 on the Regulatory Treatment of Fixed and Mobile Termination Rates in the EU (2009/396/EC), NRAs should set termination rates based on the costs incurred by an efficient operator. This implies that they would also be symmetric. The above figure shows compliance with the Recommendation in the case of 22 NRAs using Pure BU LRIC models, 5 NRAs are using Benchmarking while 4 of these NRAs are using Benchmarking based on Pure BU LRIC.

Furthermore, in most of the respondent countries (31), FTRs are symmetric across all operators. 2 NRAs reported partial symmetry while rates are not symmetric in only 1 of the reporting countries. In one of the cases, there is only one operator in the country, therefore, symmetry is not applicable.

Figure 11 FTRs Symmetry



Source: NRAs, BEREC

For more information, consult Annex 4.

### 2.6. Number of lines and market shares

In <u>Annex 5</u> the number of active fixed telephony lines in the retail market is provided for each operator included in the report. For a number of countries this information is confidential.

### 3. Mobile networks – voice interconnection

This section presents the benchmark of mobile termination rates (MTR) with data as of 1 July 2018 and its recent evolution. The purpose of this comparison is to provide an indication of the level of MTRs across the NRAs, their variations and the cost models adopted for setting MTRs. Moreover, this benchmarking exercise includes a section devoted to the future evolution of MTRs<sup>4</sup>.

The present overview of MTRs is based upon the results of a request for information sent to all NRAs in July 2018. It includes data from thirty-seven (37) NRAs that provided responses.

### 3.1. Assumptions made for the benchmarking

For the present benchmarking exercise, the following assumptions have been made in order to make tariffs comparable<sup>5</sup>:

- Operators with a market share below 1.5% have been excluded from the national MTR average calculation.
- Only nominal tariffs are represented in the report, defining them as "the price (in cents/minute) set out by the regulator that represents the maximum price per minute which operators may charge each other (without any adjustment for purchasing power parity or real effects – inflation)."
- Average MTRs per country have been obtained by weighting the MTR of each operator by its market share, measured in terms of subscribers. Four general averages have been calculated: a simple average and a weighted average, each at the European level (including all 37 countries reporting data) and at EU level (including only the 28 EU member states). The weighted averages weight each country's average rate with the share of the country's subscribers (total subscribers per country / total subscribers in all countries).
- Regarding the number of subscribers, it must be considered that different estimation methods are used among European countries (especially in the case of pre-paid consumers. Mobile subscribers (active SIM cards) means both 2G, 3G and 4G subscribers of a Mobile Network Operator or Mobile Virtual Network Operators. An active subscriber of mobile telephony means a subscriber of post-paid mobile telephony who has a valid contract, or a pre-paid subscriber who has made or received a call, sent an SMS or MMS or used data services at least once in the last 3 months. M2M, M2P and data-only SIMs cards should be excluded.<sup>6</sup>

Regarding the short-term MTR evolution (from January 2018 to July 2018), some variation may be a consequence of any of the following reasons:

i. Modifications in the tariff structure (for instance, disappearance of the set-up charge or initial period);

-

<sup>&</sup>lt;sup>4</sup> See Annex 8 – Table 8

<sup>&</sup>lt;sup>5</sup> Generally speaking, these assumptions may create margins of error in the present comparison, making it difficult to draw valid conclusions for policy purposes.

<sup>&</sup>lt;sup>6</sup> Please note that due to a specification of the definition of mobile subscribers the number of total subscribers in some countries changed significantly compared to the previous reports.

- ii. Currency exchange rate variations in non-Euro countries<sup>7</sup>;
- iii. Changes in operators' market shares (e.g. due to a change in methodology in the calculation of subscriber rates) may have an effect on the average MTR for an individual country;
- iv. Inclusion of new operators that were not present in the previous benchmarks.

# 3.2. Average MTR per country: rates per voice minute (as of July 2018)

Table 1 - Average MTR per country

Country	
AL	1,1621
AT	0,8049
BE	
BG	0,9900 0,7158
CH	
	2,8557
CY	0,9900
CZ	0,9688
DE	1,0700
DK	0,6001
EE	0,8300
EL	0,9580
ES	0,7000
FI	1,2500
FR	0,7400
FYROM	1,0245
HR	0,6353
HU	0,5391
ΙΕ	0,7900
IS*	0,7856
IT	0,9800
LI	2,4698
LT	0,9400
LU	0,8900
LV	0,8868
ME	0,8500
MT	0,4045
NL	0,5810
NO	0,5653
PL	1,0065
PT	0,7500
RO	0,8400
RS	1,2101
SE	0,5653

<sup>&</sup>lt;sup>7</sup> This only affects short-term MTR evolution (figure 12) because the percentage of tariff variation in each country (figure 13) has been calculated by comparing rates expressed in terms of the national currency.

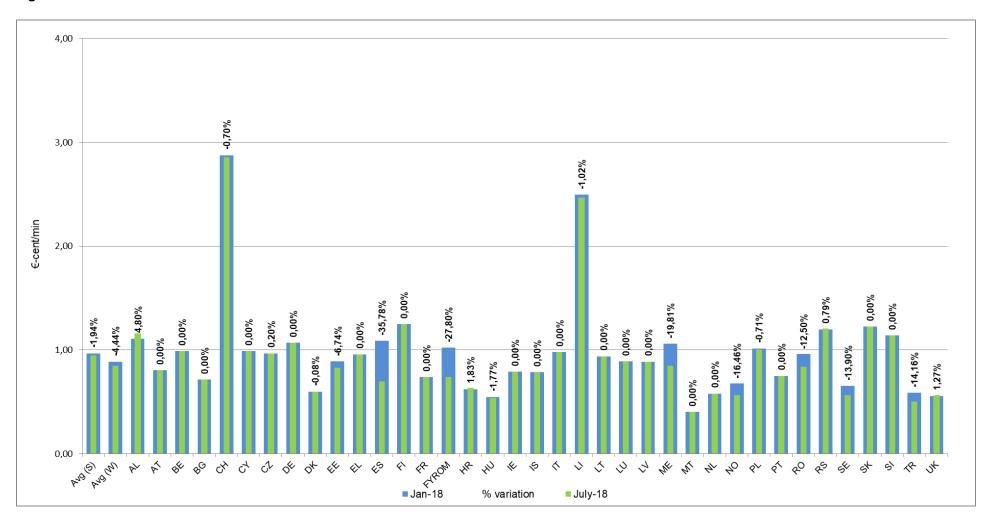
SI	1,1400
SK	1,2260
TR	0,5058
UK	0,5650
Avg (S)	0,9402
Avg (W)	0,8467
Avg EU28 (S)	0,8342
Avg EU28 (W)	0,8541

<sup>\*</sup>Data for IS are not updated

Figures 12 and 13 show the short term variations of MTRs in Euro and in national currency. These two figures illustrate the effect of the exchange rate on the short term evolution.

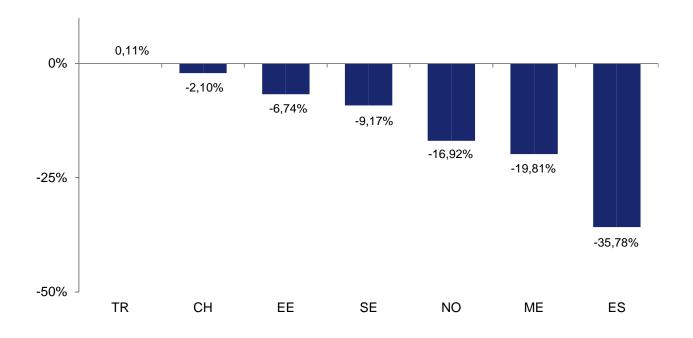
### Variation of MTRs per country (from January 2018 to July 2018)

Figure 12 Variation in eurocents and %



## Variation of average MTRs in <u>national currency</u> per country (from January 2018 to July 2018)

Figure 13 Variation in national currency (%)



Source: NRAs, BEREC

Most countries did not experience a real short term variation of MTRs and therefore are not shown in figure 13. Iceland didn't provide any data.

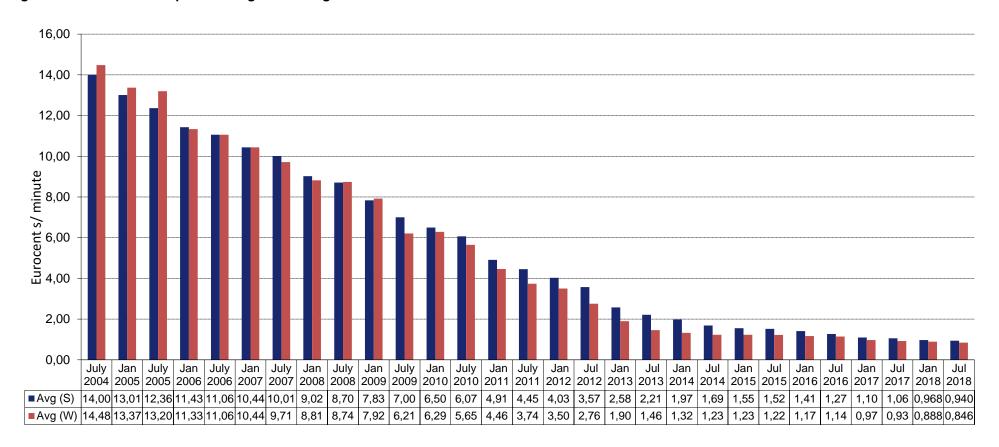
### 3.3. Average MTR per operator

There are a number of countries where information regarding number of subscribers and/or market share has been declared as confidential data and for this reason this report does not publish this data. Nevertheless, market shares have been taken into account for the average MTR calculations.

For further details see Annex 6.

### 3.4. Average MTR: Time series of simple average and weighted average at European level

Figure 14 Evolution of simple and weighted averages



Source: NRAs, BEREC

**Note to figure 14**: Averages are based on nominal rates per minute of service. The number of countries and operators considered has increased over the years, thus affecting the average slightly. Moreover, the Weighted Average does not take into account countries not providing the total number of subscribers and those that could have changed over the years. Considering these caveats, the graph shows the general trend.

Figures 15 and 16 show the cumulative declines of the simple and the weighted average of European MTRs since 2004.

Considering the number of countries and operators included over the years, the simple average MTRs dropped by more than 93% since January 2004, from 14,08 cents to 0,94 cents in July 2018. When weighted, the average of European MTRs has declined even more, from 14,47 cents to 0,85 in the same period.

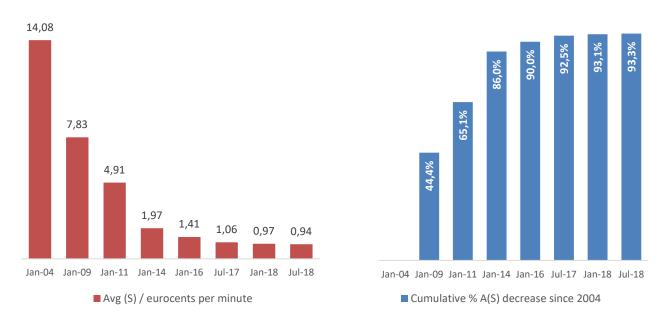
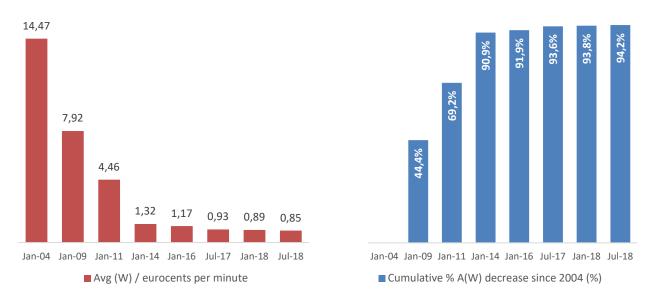


Figure 15 European MTRs simple average and cumulative decline



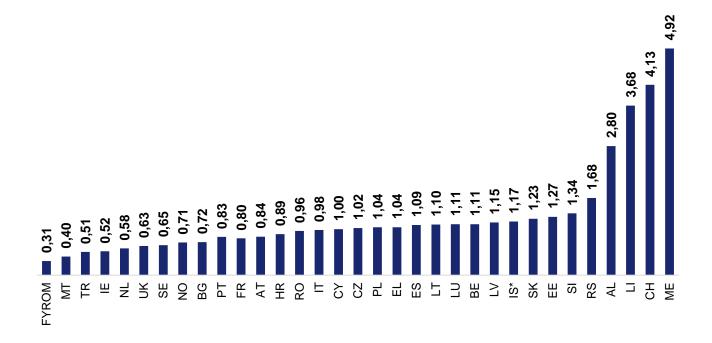


### 3.5. Average mobile termination revenue per minute per country

The average wholesale termination revenue per minute is obtained as a ratio of total revenues from termination of voice services divided by the total number of minutes of termination provided by the operators. The data refer to the entire year, unless otherwise stated in the notes.

Some countries do not collect information about termination revenues or treat this data as confidential. Those countries are not included in the figure.

Figure 17 Average wholesale termination revenues per country (euro cent/min)



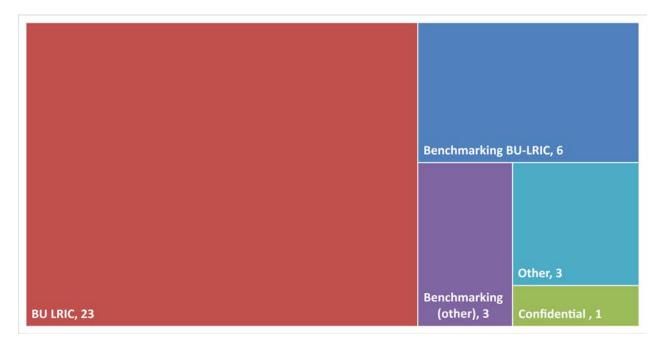
<sup>\*</sup> Values for IS are last year's data Source: NRAs, BEREC

For notes to figure 17, see Annex 7.

### 3.6. Regulatory model implemented and glide paths for MTRs

In the majority of countries BU LRIC models are used to calculate the MTRs. However, a significant number of NRAs base their price decision on Benchmarking. In one country (Switzerland) MTRs are not regulated.

Figure 18 Cost accounting models used by NRAs



Source: NRAs, BEREC

For further details, see Annex 8.

### 4. Mobile networks - SMS interconnection

The short message service (SMS) is widely deployed and supported by operators. This service is not regulated in most EU countries, but the evolution of wholesale SMS termination rates is monitored in most cases by NRAs.

The present SMS benchmark report bases its results on the data provided by NRAs as of July 2018. Thirty-seven (37) countries provided data, but some NRAs – following national law provisions – asked to treat the SMS Termination Rates as confidential information.

The benchmark aims at keeping track of the main trends in wholesale SMS TRs in Europe. The scope of the report is limited to describe termination prices at national level (no international SMS TR are therefore considered<sup>8</sup>).

### 4.1. Assumptions made for the benchmarking

The SMS TRs collected in this report reflect wholesale rates applied among domestic operators for an off-net SMS exchange, excluding VAT. They may diverge from the "average revenue from an SMS at wholesale level".

In this report, individual, i.e. operator specific, SMS TRs are presented, as well as averages calculated for each country as a whole. In some countries, SMS wholesale rates are considered to be confidential information.

The following characteristics of SMS TRs make the collection and comparison of data more straightforward (as compared to the exercise of benchmarking the FTRs and the MTRs):

- The price for SMS termination is related to each delivered domestic off-net SMS; therefore, no assumption is necessary about set-up charges or average call durations. Slovenia is the only country where "Bill & Keep" agreements are in place for traffic between all domestic operators.
- Average SMS TRs per country have been obtained by weighting the average TR of each operator by its market share, measured in terms of subscribers. Two general averages at the European level have been calculated: a simple average and a weighted average. The latter weights each country's average with the share of the country's subscribers (total subscribers per country / total European subscribers). In the case of the European weighted average, only the countries that reported TRs and the number of subscribers are taken into account. Since not all countries report complete sets of data, the calculated averages might vary slightly.
- Regarding the number of subscribers, it must be considered that different estimation methods are
  used among European countries (especially in the case of pre-paid consumers, but also in the case
  of services considered, some countries are including data-only SIM cards and/or M2M SIM cards).
  In contrast to the calculation of the average MTRs, M2M SIM cards are included for the calculation
  of average SMS TRs.

<sup>8</sup> International SMS TRs in most European countries are also based on bilateral negotiations among operators, which generally result in higher levels than the domestic rates that are reflected in this report.

On the other hand, and due to the generally unregulated environment existing for SMS TRs in most European countries, there is a high degree of bilateral negotiation among operators. Therefore, some peculiarities in setting SMS TRs could emerge and require additional assumptions (as compared to the exercise of benchmarking the FTRs and the MTRs):

- In some countries, operators have bilateral contract agreements implying different rates depending on the volume of SMS sent across the two networks. These non-linear relationships imply different average rates depending on the volume of SMS exchanged. In this case, the lowest average rate expected (corresponding to the highest volume of SMS) has been considered.
- Additionally, in some countries, operators will negotiate different SMS TRs vis-à-vis each one of the other operators. In this case, if not differently indicated, a TR simple average is considered.

Due to these considerations, for some countries the benchmarking proposed in this exercise may represent – with different levels of accuracy – the average SMS TR effectively charged for an off-net SMS.

For non-Euro countries, the exchange rates reported in the Annex 10 are used.

For more information, consult Annex 9: SMS TR per operator.

### 4.2. Average SMS TR per country (as of July 2018)

Table 2 - Average SMS TR per country

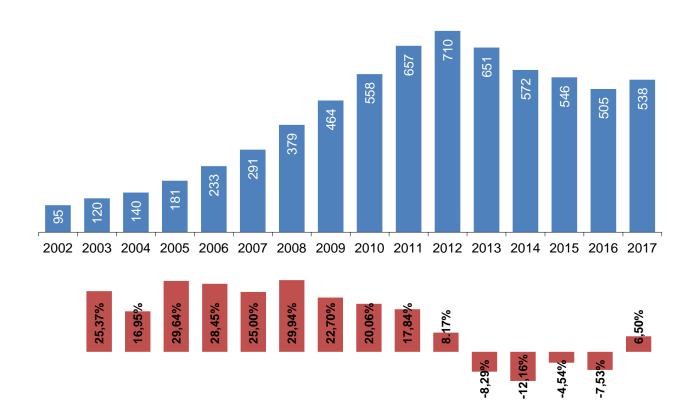
Country	Average SMS TR per country (eurocents)
AL	0,7442
AT	3,1100
BE	4,9600
BG	Confidential
СН	3,9789
CY	0,5439
CZ	Confidential
DE	N/A
DK	N/A
EE	2,2861
EL	Confidential
ES	2,6365
FI	N/A
FR	1,0000
FYROM	0,4867
HR	N/A
HU	4,5196
IE	3,1700
IS*	3,3460
IT	3,1207
LI	4,7205
LT	0,9081
LU	N/A
LV	2,1300
ME	1,0000
MT	2,1654
NL	N/A
NO	3,6641
PL	1,1900
PT	0,8300
RO	2,3000
RS	1,6924
SE	N/A
SI	B&K
SK	2,5000
TR	0,1117
UK	1,9476
Average (S)	2,3641
Average (W)	2,0453
* Not updated	

\* Not updated Source: NRAs, BEREC

### 4.3. Volumes of SMS sent (2017)

Figure 19 is based on the time series of the countries from which information was available from 2002 to 2017. Albania, Iceland and Netherlands didn't provide data. Montenegro and Lichtenstein don't have data from previous years in order to be calculated in the yearly variation.

Figure 19 Volumes of SMS sent (2017) and yearly variation (billions of units, %)



Note: Data from 32 European Countries

### Annex<sup>9</sup>

Annex 1 Fixed termination rates as of 1 July 2018 Table 3

Country	Operator	Lowest Regulated Rate	WA in cents
	Albtelecom	Single-rate	1,0129
AL	Abcom	Single-rate	1,0129
	Albanian Satellite Communications	Single-rate	1,0129
	A1 Telekom Austria	Single-rate	0,1110
	Operator 2	Single-rate	0,1110
	Operator 3	Single-rate	0,1110
AT	Operator 4	Single-rate	0,1110
	Operator 5	Single-rate	0,1110
	Operator 6	Single-rate	0,1110
	Proximus	LRR	0,5020
BE	Proximus	2nd LRR	0,7090
	Proximus	3rd LRR	0,9090
20	Bulgarian Telecommunication Company (incumbent)	Single-rate	0,0767
BG	A1 Bulgaria*	Single-rate	0,0767
	Telenor Bulgaria	Single-rate	0,0767
СН	Swisscom	LRR	0,4978
СП	Swisscom	2nd LRR	0,5935
	Cyta	Single-rate	0,0700
CY	Primetel	Single-rate	0,0700
Ci	Cablenet	Single-rate	0,0700
	MTN	Single-rate	0,0700
	Česká telekomunikační infrastruktura a.s.	Single-rate	0,1289
	UPC Česká republika, s.r.o.	Single-rate	0,1289
CZ	Vodafone Czech Republic a.s.	Single-rate	0,1289
CZ	T-Mobile Czech Republic a.s.	Single-rate	0,1289
	IPEX a.s.	Single-rate	0,1289
	České Radiokomunikace a.s.	Single-rate	0,1289
DE	Telekom Deutschland GmbH	Single-rate	0,1000
	TDC	Single-rate	0,0524
DK	Telia	Single-rate	0,0524
	Telenor	Single-rate	0,0524
	Telia Eesti AS	Single-rate	0,0960
EE	STV	Single-rate	0,0970
EE	Starman	Single-rate	0,0970
	Elisa	Single-rate	0,0970
EL	OTE	Single-rate	0,0545

<sup>&</sup>lt;sup>9</sup> For a Decimal separator in the tables is used **comma** to separate whole numbers from decimals and a **point** is used to indicate thousands in whole numbers. More information: <a href="http://publications.europa.eu/code/en/en-360500.htm">http://publications.europa.eu/code/en/en-360500.htm</a>

Country	Operator	Lowest Regulated Rate	WA in cents
	FORTHNET	Single-rate	0,0545
	VODAFONE	Single-rate	0,0545
	WIND	Single-rate	0,0545
	Telefónica de España	Single-rate	0,0817
ES	Vodafone - Ono	Single-rate	0,0817
	Orange	Single-rate	0,0817
	DNA Oyj	Single-rate	2,8000
FI	Elisa Oyj	Single-rate	2,8000
	TeliaSonera Finland Oyj	Single-rate	2,8000
FR	All operators	Single-rate	0,0770
	Makedonski Telekom	Single-rate	0,5854
FYROM	VIP operator	Single-rate	0,5854
	Robi	Single-rate	0,5854
	HT	Single-rate	0,0892
HR	OPTIMA	Single-rate	0,0892
	VIPnet	Single-rate	0,0892
	Magyar Telekom	Single-rate	0,0820
HU	Invitel	Single-rate	0,0820
	UPC	Single-rate	0,0820
	Eir	Single-rate	0,0720
	Virgin Media	Single-rate	0,0720
	Vodafone	Single-rate	0,0720
IE	Sky	Single-rate	0,0720
IS	Siminn	Single-rate	0,1217
	Vodafone	Single-rate	0,1217
	Telecom Italia	Single-rate	0,0430
	WindTre	Single-rate	0,0430
IT	Fastweb	Single-rate	0,0430
	Vodafone	Single-rate	0,0430
	Telia Lietuva, AB	Single-rate	0,1300
LT	UAB "CSC Telecom"	Single-rate	0,1300
	AB Lietuvos gelezinkeliai	Single-rate	0,1300
LI	Telecom Liechtenstein AG	Single-rate	2,4700
LU	EPT	Single-rate	0,1350
	Lattelecom	Single-rate	0,0956
	Latvijas Mobilais Telefons	Single-rate	0,0956
LV	Baltcom	Single-rate	0,0956
	Telecom Baltija	Single-rate	0,0956
	Crnogorski Telekom	Single-rate	0,6500
	Mtel	Single-rate	0,6500
ME	Telenor	Single-rate	0,6500
	Telemach	Single-rate	0,6500
	Go plc	Single-rate	0,0443
	Melita plc	Single-rate	0,0443
	Vodafone Malta Ltd	Single-rate	0,0443
MT	Ozone	Single-rate	0,0443
	320110	Onigio rate	5,0440

Country	Operator	Lowest Regulated Rate	WA in cents
	Solutions and Infrastructure Ltd (SIS)	Single-rate	0,0443
	Vanilla Telecoms Ltd	Single-rate	0,0443
	KPN	Single-rate	0,1390
NL	Ziggo	Single-rate	0,1390
	Telenor	Single-rate	0,0628
	NexGenTel	Single-rate	0,0628
NO	Get	Single-rate	0,0628
	Phonero	Single-rate	0,0628
	Phonect	Single-rate	0,0628
	Orange Polska S.A.	LRR	0,4810
	Orange Polska S.A.	2nd LRR	0,5713
DI	Orange Polska S.A.	3rd LRR	0,8411
PL	Netia	Single-rate	0,4810
	Multimedia Polska S.A.	Single-rate	0,4810
	Multimedia Polska Poludnie S.A.	Single-rate	0,5103
	MEO	Single-rate	0,0635
DT	NOS Group	Single-rate	0,0635
PT	Vodafone	Single-rate	0,0635
	Apax Group	Single-rate	0,0635
	Telekom RC S.A.	Single-rate	0,1400
	S.C. RCS&RDS S.A.	Single-rate	0,1400
RO	S.C. UPC Romania S.R.L.	Single-rate	0,1400
	S.C. VODAFONE ROMANIA S.A.	Single-rate	0,1400
	Telekom Srbija	LRR	0,4823
	Telekom Srbija	2nd LRR	0,5670
	Telekom Srbija	3rd LRR	0,6347
RS	Orion telekom	Single-rate	0,5246
	Telenor	Single-rate	0,5246
	Serbia Broadband	Single-rate	0,5246
OF.	TeliaSonera AB	LRR	0,0639
SE	TeliaSonera AB	2nd LRR	0,1036
	Telekom Slovenije	Single-rate	0,0876
SI	Telemach	Single-rate	0,0876
31	T-2	Single-rate	0,0876
	Simobil	Single-rate	0,0876
	Slovak Telekom a.s.	Single-rate	0,1234
SK	Orange Slovensko a.s.	Single-rate	0,1234
O.K	UPC BROADBAND SLOVAKIA s.r.o.	Single-rate	0,1234
	SWAN, a.s.	Single-rate	0,1234
	Türk Telekom	LRR	0,2661
	Türk Telekom	2nd LRR	0,3274
	Türk Telekom	3rd LRR	0,4289
	TTNet	Single-rate	0,6127
	Superonline	Single-rate	0,6127
TR	Turknet	Single-rate	0,6127
UK BT		Single-rate	0,0369

Country	Operator	Lowest Regulated Rate	WA in cents
	TalkTalk	Single-rate	0,0369
	Sky	Single-rate	0,0369
	Virgin Media	Single-rate	0,0369
	Others	Single-rate	0,0369

#### Notes to table 3:

#### Incumbents are indicated first in the table.

**AL:** Starting from 01.01.2016 only one interconnection level is applied for termination of calls on all fixed network operators. There is no differentiation between Peak /Off -Peak FTRs. Not updated data for July 2018.

**AT:** Number of lines as of end Q1/18. Change in methodology of data collection leads to differences compared to the previous quarter.

**BE:** Number of lines reflects the situation at the 1st of January 2018 as the BIPT collects this data only once per year. The regulated FTR remains valid until the adoption of the new FTR market analysis.

**BG:**\*As of 18.05.2018, Mobiltel was renamed A1 Bulgaria. The applied fixed terminating rate is cost-oriented based on Pure Bu-LRIC model: 0,0015 BGN/minute and there is no differentiation between peak/off-peak or hierarchy levels.

**CH:** The prices indicated are taken from the Swisscom price manual for TDM-Interconnection. For IP-Interconnection the same prices as the ones for regional TDM-interconnection (LRR) apply. Furthermore, there exists a "clause of reciprocity", meaning that the tariffs of other operators have to be same as the ones of Swisscom.

CY: No peak and off-peak separation of rates. Number of lines as at 30/06/2018.

**CZ:** Data regarding number of lines are as of 31th December 2017.

**DE:** No glide path regulation. FTR are valid from 01.01.2017 until 31.12.2018.

**DK:** We do not have traffic information per layer. Number of lines is of ultimo 2017.

**HR:** In Croatia, HT has only one interconnection level (regional), however, this doesn't mean that some operators can't be interconnected on national level but this will be subject to commercial agreements between operators.

**IE:** Operators can choose between a set per call and charge per minute rate and a charge per minute rate. Note that number of lines and market share data is based on operator provided data as of 31/12/2017.

LU: In Luxembourg, there is no layer distinction for regulation purposes.

LT: Subscribers as of 2017 IV Q

**SK:** Operators do not recognize peak and off peak traffic.

**TK:** In Turkey, there is no differentiation in fixed termination rates such as peak and off-peak. The number of lines specified above table for alternative network operators includes the number of

wholesale line rental and VoIP subscribers .Number of Lines can be given as total number of lines including layer 1, layer 2 and layer 3 termination points.

**UK:** BT is subject to an average price cap for the year that has to be no more than 0.0323ppm. BT is no longer free to charge different rates for different dayparts, so peak and off-peak prices are the same. All other CPs must set rates that are fair and reasonable rates, which are presumed to be symmetric to BT.

## Annex 2 Average fixed termination revenue per country Notes to figure 9

**BG**: No FTRs differentiation between peak/off-peak or interconnection levels. The traffic that is outside of the scope of regulation is not included in the questionnaire.

CH: This data has not been collected.

CZ: Revenues and volumes are in thousands of units (CZK and minutes).

**DE**: Revenues are not regulated in Germany and are therefore not available.

**DK**: The DBA do not collect revenues from termination.

FI: Data not available (not collected on detailed level)

**HR**: In Croatia, HT has only one interconnection level (regional), however, this doesn't mean that some operators can't be interconnected on national level but this will be subject to commercial agreements between operators.

HU: Not available.

**LU**: Revenues are total revenues (no IX layers apply) and they include revenues from traffic from abroad (international traffic). These revenues may include non-termination related revenues like revenues from the transport of calls.

**ME**: Data for National FTR are for calls originated from national (fixed and mobile) operators and from abroad. FTR for calls that are originated from abroad are not regulated and different from FTR for calls that originated from national operators.

NO: The FTR has been NOK 0,006 from 1st April 2016.

When calculating the average FTR based on revenue and minutes we got a higher TR. One reason may be that FTR revenue and/or FTR minutes also includes traffic terminated in non-geographical numbers. Price cap regulation is only imposed on geographical numbers. "

PT: Data not available by National/Regional/Local.

Total FTR minutes also includes international traffic originated outside EEA which is not subject to price control obligation. This is the reason that justifies average revenues per minute higher than the maximum regulated value for EEA traffic.

PL: Data not provided.

**RS**: Data provided are for 2017 and includes only national fixed-to-fixed and mobile-to-fixed calls. Revenue and traffic do not include self-supply and do not include calls when both the fixed and the mobile network are owned and run by the same operator.

**SI**: Including international termination. The prices for incoming calls from Non-EU international networks are not regulated, therefore the average revenue per minute is higher than regulated prices. Self-supply is not included!

**SK**: The FTR value doesn't change during the reported period.

**TR:** Total FTR revenue is available on aggregate. Data for total FTR minutes exclude traffic from international origin that is terminated at Turk Telekom's network since it is available on aggregate. In fact, total traffic from international origin that is terminated at Turk Telekom's network is 320.823.364 minutes in 2017.

# Annex 3 FTR regulatory cost accounting model implemented Table 4

Country	COST ACCOUNTING MODEL
AL	Benchmark (Other)
AT	Pure BU LRIC
BE	FDC/FAC
BG	Pure BU LRIC
СН	BU LRAIC +
CY	Pure BU LRIC
CZ	Pure BU LRIC
DE	Benchmark (Pure BU LRIC)
DK	Pure BU LRIC
EE	Benchmark (Pure BU LRIC)
EL	Pure BU LRIC
ES	Pure BU LRIC
FI	FDC
FR	Pure BU LRIC
FYROM	TD LRIC
HR	Pure BU LRIC
HU	Pure BU LRIC
IE	Pure BU LRIC
IS	Benchmark (Pure BU LRIC)
IT	Pure BU LRIC
LI	FDC/FAC
LT	Pure BU LRIC
LU	Pure BU LRIC
LV	Benchmark (Pure BU LRIC)
ME	TD LRIC
MT	Pure BU LRIC
NL	Pure BU LRIC
NO	Pure BU LRIC
PL	N/A
PT	Pure BU LRIC
RO	Pure BU LRIC
RS	TD-FAC-CCA
SE	Pure BU LRIC
SI	Pure BU LRIC
SK	Pure BU LRIC
TR	BU LRAIC+
UK	LRIC

#### Notes to table 4:

AL: There is no differentiation between Peak/Off-Peak FTRs

**BG**: With Decision 550 from 20 October 2016 CRC approved cost-oriented fixed terminating rates based on Pure Bu-LRIC model as follows:

from 01.11.2016 - 0,0015 BGN/minute

from 01.01.2017 - 0.0015 BGN/minute

from 01.01.2018 - 0,0015 BGN/minute

from 01.01.2019 - 0,0014 BGN/minute

from 01.01.2020 - 0,0014 BGN/minute"

CH: Source of the Swisscom-Tariffs:

https://www.swisscom.ch/dam/swisscom/de/ws/documents/D\_IC-Dokumente/de\_handbuch-preiseicv1-18.pdf, p.11 and https://www.swisscom.ch/dam/swisscom/de/ws/documents/D\_IC-Dokumente/voip-ic/de\_voip\_ic\_handbuch-preise2-2.pdf, p. 7.

**CY**: Final decisions regarding implementation of Pure BU-LRIC have been issued in September 2018 with retrospective effect from 1.1.2018

CZ: Data regarding number of lines are as of 31th December 2017.

**DE**: The calculation of rates is based on a pure LRIC cost model, adjusted by benchmarking with other European countries that use pure LRIC.

**DK**: We do not have traffic information per layer. Number of lines is of ultimo 2017.

**EL**: A Pure BU LRIC model applies since 28/5/2014 as a result of EETT's decision 714/09/10-4-2014 (Official Gazette 1049/28-04-2014). Since EETT is planning to conduct a new market analysis and to make an updated model, the 2017 termination rate will also be applicable during 2018 until the adoption of the new decision.

FI: Market shares as of 1.1.2018. Volumes are confidential.

**IE**: Please note that ComReg Decision D12/12 set fixed termination rates at layer one (ie eircom's primary). ComReg Decision D12/12 imposed symmetrical blended rate of 0.085 cent per minute for all SMP fixed operators from 1 July 2014. This blended FTR was reduced to 0.072 cent per minute from 1 July 2015. Please refer to Annex1 in ComReg Decision D12/12 at <a href="http://www.comreg.ie/\_fileupload/publications/ComReg12125.pdf">http://www.comreg.ie/\_fileupload/publications/ComReg12125.pdf</a>

FTRs will remain at the above rate until after a Market Analysis and corresponding Pricing Decision have been made. ComReg is planning consultations in Q3/4 2017 with Decision Notices in 2018.

In Ireland transit markets are not regulated. FTRs only apply at Level 1.

**IS**: The country is a single interconnection area with one pricing structure and SINGLE TRANSIT. Cost model is Benchmark - Target rate in glide path based on historical cost reached 4.dec 2012

**LI**: FTR regulation is not finalized.

Current FTR cap was decided in 2007. Market analysis and remedies M3 decided in 2010. New FTR decision expected in 2018, based on TD-FDC and Benchmarking. (EFTA Surveillance Authority Recommendation of 13 April 2011 on the Regulatory Treatment of Fixed and Mobile Termination Rates in the EFTA States).

**LT**: Rates of termination on alternative fixed networks should not be higher than rates applied by Telia Lietuva, AB at particular network level.

No differentiation Peak/Off-peak"

**LU**: Règlement16/209/ILR du 28 novembre 2016 portant sur la fixation des plafonds tarifaires pour les prestations de la terminaison d'appel sur divers réseaux téléphoniques publics individuels en position déterminée (Marché 1/2014)

The number of lines is considering the number of network termination points, NTP data of 1-1-2018.

**ME**: Current FTR are regulated according to the TD LRIC costing methodology. Incumbent operator Crnogorski Telekom had developed TD LRIC cost model, and NRA approved results every year. Other SMP operators apply symmetrical FTR.

FUROM: Data as of 31.03.2018

MT: Data reflects as at Q1 2018

**PT**: The latest fixed termination market analysis was approved in December 2016 together with a pure BU LRIC costing model developed for ANACOM in accordance with the Commission Recommendation on Termination rates. It established a new maximum value for fixed termination rate that applies to the local and single transit interconnection levels; the price for double transit interconnection is subject to negotiation between operators.

Following an update to the model, by order of March 3rd 2017, on October 1st 2017 the FTR was set to 0.0635 €cents per minute.

RO: FTR applicable for both TDM and IP interconnection. IP interconnection regulated starting 2019.

**RS**: RATEL comments on 1.2. - Termination rates are as of 01/07/2018. Number of lines are as of 31/12/2017. Number of lines are collected by using ITU indicator i112 Fixed-telephone subscriptions which refers to the sum of active number of analogue fixed-telephone line, voice-over-IP (VoIP) subscriptions, fixed wireless local loop (WLL) subscriptions, ISDN voice-channel equivalents and fixed public payphones. Number of fixed telephone subscriptions over FWA networks and number of fixed subscriptions over mobile networks (CLL technology) are also included. Information on individual's number of lines by operator is confidential.

SE: A new cost model have been developed and has been notified with the EU-Commission.

**SK**: Ru has not used any glide path.

UK: Rates have been set on a BU LRIC basis since 01/01/2014

### **Annex 4 FTR symmetry**

The following table emphasises the level of **symmetry** among the operators when interconnection in fixed networks is offered. The information below is directly reported by each NRA explaining its particular situation.

Table 5

Country	Symmetry	Comments
AL	Yes	FTRs are symmetrical for all FNOs since 01/01/2016 as decided in market analysis and SMP decisions on October 2015. The same FTR applies to all FNOs regardless of network topology and levels of interconnection
AT	Yes	Full symmetry
BE	Yes	
BG	Yes	
СН	Yes	Symmetry is ensured on the basis of geographical coverage from a certain point of interconnection (e.g. regional termination is priced the same both ways regardless of actual network hierarchy). Symmetry is evaluated on the basis of the average FTR (i.e. pricing flexibility is left for operators).
CY	Yes	Yes, the same single regulated termination rate applies for all providers
CZ	Yes	
DE	Yes	Tariffs are symmetrical because of contractual agreements between incumbent Telekom Deutschland and alternative fixed network operators to charge reciprocal tariffs
DK	Yes	Same FTR apply to all price regulated operators, cf. market decisions as of 02.06.2017
EE	Yes	Same FTR applies for nine operators with SMP
EL	Yes	
ES	Yes	The FTR is symmetrical for all the operators and established in market analysis. As the FTR is based on an efficient NGN-based operator, there is not anymore the concept of level of interconnection, as there was in the past, because the architecture of NGN operators is not hierarchical. However, it was decided in the market analysis that, just for the case of termination in incumbent network, the interconnected operator should be connected at 21 Points of Interconnection, if TDM based interconnection is used. If the operator connects to less than these 21 Pol, then a transit for terminating at the other Pols should be paid. For IP interconnection the number of Pol for termination in incumbent operator is still pending of decision.  For the termination in alternative operators, there is no remedy concerning the minimum number of Pol for FTR. It is subject to commercial negotiation, as it was in the past
FI	Yes	In Finland there are no price caps on FTRs. Three biggest SMP-operators applies same prices (2.8 €cent/min). Rest of the SMP-operators price is 3.2 €cent/min.
FR	Yes	
FYROM	Yes	
HR	Yes	Symmetry in fixed network is prescribed for all operators as of the 01.01. 2013
HU	Yes	
IE	Yes	Please note that ComReg Decision D12/12 set fixed termination rates at layer one (i.e. eircom's primary). <a href="http://www.comreg.ie/_fileupload/publications/ComReg12125.pdf">http://www.comreg.ie/_fileupload/publications/ComReg12125.pdf</a>
IS	Yes	
IT	Yes	

Country	Symmetry	Comments
		There is only one FNO in Liechtenstein: Telecom Liechtenstein AG.
LI	N/A	Fixed net interconnection partners of Telecom Liechtenstein are regulated by other
		NRAs and are not obliged to apply Liechtenstein's FTR regulation
LT	Yes	FTRs of all fixed operators having SMP, are symmetrical, i.e. FTRs are the same despite number of customers, difference in network topologies, level of interconnection,
	162	and so on
		A maximal price cap is defined by the regulation, but operators may implement the
LU	Partially	solution in their own way
LV	Yes	
ME	Yes	
		Due to national characteristics interconnection is at layer 1. The FTR charge applicable
MT	Yes	to all those operators having an SMP in the wholesale fixed termination market is on a
		symmetrical basis
NL	Yes	Same FTR rate for all operators
NO	Yes	
PL	Partially	
		Prices applied by operators with SMP in the wholesale markets for call termination on the
PT	Yes	public telephone network at a fixed location must be symmetrical, and following ANACOM's Decision on December 21, 2016 they were set at the level of 0.0644 cents
F1	165	per minute starting on 04.01.2017 and updated to 0,0635 eurocents per minute on
		October 1, 2017
RO	Yes	Symmetric FTRs irrespective of interconnection level
		Operators have different topology and different number of the levels of interconnection.
RS	Partially	Telekom Serbia have 3 levels of interconnection. Other operators have 1 level of
		interconnection
SE	Yes	
SI	Yes	It's based on national coverage of layer
SK	Yes	The FTR is non-discriminatory for all operators without any exception
TR	No	
UK	Yes	

# **Annex 5 Number of active fixed telephony lines and Market shares**Table 6

Country	Operator	Number of lines	Total number of lines	Market share
	Albtelecom	171.716		69,30%
	Abcom	12.234		4,94%
AL	Albanian Satellite Communications	43.318	171.716 12.234 43.318 20.528 1.905.281 503.272 222.303 186.612 61.786 56.949 161.690 2.352.987 1.898.577 Confidential Confidential Confidential Ge.926 N/A N/A 217.488 43.784 27.702 22.376	17,48%
	Rest of operators	20.528		8,28%
	A1 Telekom Austria	1.905.281		61,50%
	Operator 2	503.272		16,25%
Albelecom	7,18%			
AT	Operator 4	186.612	3.097.893	6,02%
	Operator 5	61.786		1,99%
	Operator 6	56.949		1,84%
	Rest of operators	161.690	0f lines  247.796  3.097.893  4.251.564  1.277.186  N/A  311.350  Confidential	5,22%
D.C.	Proximus	2.352.987	4.054.504	55,34%
BE	Rest of operators	1.898.577	0f lines  247.796  3.097.893  4.251.564  1.277.186  N/A  311.350  Confidential  38.520.000	44,66%
		Confidential	1 277 196	Confidential
BG	A1 Bulgaria*	Confidential	1.277.100	Confidential
	Telenor Bulgaria	Confidential		Confidential
	Rest of operators	62.926		4,93%
СН	Swisscom	N/A	N/A	N/A
	Cyta	217.488		69,85%
Albtelecom 171.716 Abcom 12.234 Albanian Satellite Communications Rest of operators 20.528  A1 Telekom Austria 1.905.281 Operator 2 503.272 Operator 3 222.303  AT Operator 4 186.612 Operator 5 61.786 Operator 6 56.949 Rest of operators 161.690  BE Proximus 2.352.987 Rest of operators 1.898.577  Bulgarian Telecommunication Company Confidential Telenor Bulgaria Confidential Rest of operators 62.926  CH Swisscom N/A  Cyta 217.488 Primetel 43.784 Cablenet 27.702 MTN 22.376 Česká telekomunikační infrastruktura a.s. UPC Česká republic a.s. Confidential IPEX a.s. Confidential Rest of operators Confidential Rest of operators Confidential T-Mobile Czech Republic a.s. Confidential Rest of operators Confidential Telekom Deutschland GmbH 19.340.000 Rest of operators 19.180.000 TDC 435.258	311.350	14,06%		
CY	Albetelecom 171.716 Abcom 12.234 Albanian Satellite 243.318 Rest of operators 20.528 A1 Telekom Austria 1.905.281 Operator 2 503.272 Operator 3 222.303 Operator 4 186.612 3.097.893 Operator 5 61.786 Operator 6 56.949 Rest of operators 1.898.577 Bulgarian Telecommunication Confidential Company A1 Bulgaria Confidential Rest of operators 62.926 Swisscom N/A N/A Oyta 217.488 Primetel 43.784 Cablenet 27.702 MTN 22.376 Ceská telekomunikační infrastruktura a.s. UPC Česká republic a.s. Confidential Vodafone Czech Republic a.s. Confidential Rest of operators Confidential Rest of operators Confidential Confidential Confidential Confidential Confidential Cablenet Cablenet Cablenet Confidential Confidential Confidential Cablenet Cablenet Confidential Cablenet Cablenet Cablenet Confidential Cablenet Cablene	8,90%		
	MTN	22.376		7,19%
		Confidential		Confidential
	Albelecom	Confidential		
Rest of operators  A1 Telekom Austria Operator 2 Operator 3  AT Operator 4 Operator 5 Operator 6 Rest of operators  BE Proximus Rest of operators  Bulgarian Telecommunication Company A1 Bulgaria* Telenor Bulgaria Rest of operators  CH Swisscom  Cyta Primetel Cablenet MTN  Česká telekomunikační infrastruktura a.s. UPC Česká republika, s.r.o. Vodafone Czech Republic a.s. IPEX a.s. České Radiokomunikace a.s. Rest of operators  Telekom Deutschland GmbH Rest of operators  TDC  TDC	Confidential		Confidential	
CZ	T-Mobile Czech Republic a.s.	Confidential	Confidential	Confidential
	IPEX a.s.	Confidential		Confidential
CZ	České Radiokomunikace a.s.	Confidential		Confidential
	Rest of operators	Confidential   Conf	Confidential	
DE	Telekom Deutschland GmbH	19.340.000	20 500 000	50,21%
DE	Rest of operators	19.180.000	38.520.000	49,79%
DK	TDC	435.258	E07 004	74,12%
DK	Telia	81.785	587.221	13,93%

Country	Operator	Number of lines	Total number of lines	Market share
	Telenor	48.567		8,27%
	Rest of operators	21.611		3,68%
	Telia Eesti AS	294.098		84,67%
EE	STV	11.890	347 335	3,42%
Telenor   Number of lines   of lines     Telenor   48.567     Rest of operators   21.611     Telia Eesti AS   294.098	8,26%			
	Elisa	12.665		3,65%
	OTE	2.646.878		55,65%
FI	FORTHNET	Confidential	4 756 604	Confidential
	VODAFONE	Confidential	4.730.094	Confidential
	WIND	Operator   Number of lines   Of	Confidential	
	Telefónica de España	8.921.925		48,47%
EQ	Vodafone - ONO	4.654.387	19 405 407	25,29%
Vodafone - ONO	16.405.407	21,90%		
	Rest of operators	797.980	4.756.694 	4,34%
	DNA Oyj	Confidential		Confidential
	Elisa Oyj	Confidential	270 000	Confidential
	Telia Finland Oyj	Confidential	370.000	Confidential
	Rest of operators	Confidential		Confidential
FR		N/A	N/A	N/A
	Makedonski Telekom	209.039		57,05%
EVDOM	one.VIP	117.461	266 426	32,05%
EE  ES  FI  FR  HR  HU  IE  IE  IE  IE  IE  IE  IE  IE  IE  I	Robi	24.946	300.430	6,81%
	Rest of operators	14.990	4.756.694 18.405.407 370.000 N/A 366.436 1.366.763 3.069.000	4,09%
	HT	Confidential	366.436	Confidential
HR	OPTIMA	Confidential	1 366 763	Confidential
1111	VIPnet	A8.567   21.611	Confidential	
	Rest of operators	Confidential	347.335 4.756.694 18.405.407 370.000 N/A 366.436 1.366.763	Confidential
	Magyar Telekom	1.508.751		49,2%
ни	DIGI	701.597	3 069 000	22,9%
110	UPC	609.208	3.009.000	19,9%
	Rest of operators	249.444		8,1%
	Eir	562.947		38,33%
	Virgin Media	356.311		24,26%
IE	Vodafone	211.538	1.468.548	14,40%
	Sky	187.392		12,76%
	Rest of operators	150.360		10,24%
IS *	Siminn	83,053	120,781	68.76%

Country	Operator	Number of lines	Total number of lines	Market share
	Vodafone	37,728		31.24%
	TIM	Number of lines   37,728   11.046.202   2.658.557   2.618.691   20.700.659     2.564.129     1.813.080     G   23.700   23.700     392.449   9.639   442.131   4.930   35.113   192.200   83.300   Confidential   Conf	53,36%	
Vodafone	12,84%			
ΙΤ	Fastweb	2.618.691	20.700.659	12,65%
Vodafone   37,728   TIM   11,046,202   Wind Tre   2,658,557   Times   2,648,691   20,700,659   Vodafone Italia   2,564,129   Rest of operators   1,813,080   Telia Lietuva, AB   392,449   UAB _CSC Telecom"   9,639   AB _Lietuvos gelezinkeliai   4,930   Rest of operators   35,113   Telecom   192,200   275,500   Rest of operators   33,300   275,500   Rest of operators   33,300   275,500   Rest of operators   33,300   276,500   Rest of operators   33,300   276,500   Rest of operators   33,300   276,500   Rest of operators   48,498   Rest of operators   49,2714   Rest of operators   40,662   Rest of operators   430,662   Res	12,39%			
	Rest of operators	37,728 11.046.202 2.658.557 2.618.691 2.564.129 1.813.080  392.449 9.639 442.131 4.930 35.113 192.200 83.300 Confidential 11.825 10.710 48.498 117.165 33.326 1.878 10.931 160.684 92.714 13.799 3.510 N/A N/A N/A  430.662 47.794 45.167 35.477 118.390	8,76%	
LI	Telecom Liechtenstein AG	23.700	23.700	100,00%
	Telia Lietuva, AB	392.449		88,76%
1.7	UAB "CSC Telecom"	9.639	442 131	2,18%
	AB Lietuvos gelezinkeliai	4.930	442.131	1,12%
	Rest of operators	37,728  11.046.202 2.658.557 2.618.691 2.564.129 1.813.080  AG 23.700 23.700 392.449 9.639 442.131 4.930 35.113 192.200 83.300 Confidential Confidential 11.825 10.710 48.498 117.165 33.326 1.878 10.931 160.684 92.714 13.799 271.316 609 3.510 N/A N/A N/A N/A  430.662 47.794 45.167 35.477 118.390 Confidential 5 246.720	7,94%	
111	Post Telecom	192.200	275 500	69,76%
LU	Rest of operators	83.300	20.700.659  23.700  442.131  275.500  163.300  271.316  N/A  677.490	30,24%
	Lattelecom	Confidential		Confidential
LV	Latvijas Mobilais Telefons	Confidential		Confidential
	CSC TELECOM	11.825	263.002	4,50%
	D-COM	10.710		4,07%
	Rest of operators	48.498		18,44%
	Crnogorski Telekom	117.165		71,75%
ME	Mtel	33.326	162 200	20,41%
LU         Rest of operators         83.300           Lattelecom         Confidential           Latvijas Mobilais Telefons         Confidential           CSC TELECOM         11.825           D-COM         10.710           Rest of operators         48.498           Crnogorski Telekom         117.165           Mtel         33.326           Telenor         1.878           Telemach         10.931           Go plc         160.684           Melita plc         92.714	103.300	1,15%		
	Telemach	37,728 11.046.202 2.658.557 2.618.691 2.564.129 1.813.080 23.700 23.700 23.700 392.449 9.639 4.930 35.113 192.200 83.300 Confidential Confidential Confidential 11.825 10.710 48.498 117.165 33.326 1.878 10.931 160.684 92.714 13.799 271.316 609 3.510 N/A N/A N/A A30.662 47.794 45.167 35.477 118.390 Confidential 5 246.720	6,69%	
	Go plc	160.684	442.131 275.500 263.002 163.300 271.316	59,22%
	Vodafone	34,17%		
MT		5,09%		
LI LU LV ME MT NL	Ozone	609		0,22%
	CSC TELECOM       11.825       263.002         D-COM       10.710         Rest of operators       48.498         Crnogorski Telekom       117.165         Mtel       33.326         Telenor       1.878         Telemach       10.931         Go plc       160.684         Melita plc       92.714         Vodafone Malta Ltd       13.799       271.316         Ozone       609         Vanilla Telecoms Ltd       3.510	1,29%		
NL	N/A	N/A	N/A	N/A
	Telenor	430.662		63,57%
	NextGenTel	47.794		7,05%
NO	Get	45.167	677.490	6,67%
	Phonero	35.477		5,24%
	Rest of operators	10.639 1442.131 192.200 183.300 191.825 10.710 184.498 10.117.165 133.326 1.878 10.931 160.684 192.714 13.799 160.684 192.714 13.799 160.684 163.300 17.316 1878 1878 1878 1878 1878 1878 1878 18		17,47%
DI	Orange Polska S.A	Confidential	F 040 700	Confidential
PL	Netia S.A.	Confidential	5.246.720	Confidential

Country	Operator	Number of lines	Total number of lines	Market share
	Multimedia Polska S.A.	Confidential		Confidential
	Multimedia Polska Poludnie S.A.	Confidential		Confidential
	Rest of operators	Confidential		Confidential
	MEO	Confidential		45,56%
	NOS Group	Confidential		34,27%
Rest of operators  MEO Confidential NOS Group Confidential PT Vodafone Apax Group Confidential Rest of operators Confidential Rest of operators Confidential Rest of operators Confidential S.C. RCS&RDS S.A. Confidential S.C. VODAFONE ROMANIA S.A. Rest of operators Confidential TeliaSonera AB Com Hem AB 319.781 Tele2 Sverige AB Telenor Sverige AB Telenor Sverige AB Televox AB Rest of operators 342.530 Telekom Slovenije Confidential Telemach Confidential Telemach Confidential Confidential Confidential Confidential Confidential Confidential Confidential	4.996.072	16,00%		
	Apax Group	Confidential		3,64%
	Rest of operators	Number of lines   Number of lines   S.A.   Confidential   Confidential   Confidential   Confidential   Confidential   Confidential   4.996.072   16,	0,54%	
	Telekom RC S.A.	Confidential		Confidential
RO	S.C. RCS&RDS S.A.	Confidential		Confidential
RO	RO  S.C. UPC Romania S.R.L.  S.C. VODAFONE ROMANIA S.A.  Rest of operators  Continuous Rest of operators  Telekom Srbija  Serbia Broadband  Rest of operators  TeliaSonera AB  Com Hem AB	Confidential	3.770.000	Confidential
KU		Confidential		Confidential
	Rest of operators	Confidential		Confidential
	Telekom Srbija	Confidential		86%
RS	Serbia Broadband	Confidential	2.609.6017	11,8%
	Rest of operators	Confidential		2,2%
	TeliaSonera AB	1.713.480		65,35%
	Com Hem AB	319.781		12,20%
SF	Tele2 Sverige AB	11.899	2 622 150	0,45%
	Telenor Sverige AB	151.936	2.022.139	5,79%
SE	Telavox AB	82.533		3,15%
	Rest of operators	342.530	2.622.159	13,06%
	Telekom Slovenije	Confidential		Confidential
	Telemach	Confidential		Confidential
PT	T-2	Confidential	Confidential	Confidential
	A1 Slovenija	Confidential		Confidential
	Rest of operators	Confidential		Confidential
	Slovak Telekom, a. s.	Confidential		Confidential
	Orange Slovensko, a. s.	Confidential		Confidential
SK	UPC Broadband Slovakia, s. r. o.	Confidential	825.231	Confidential
	SWAN, a. s.	Confidential		Confidential
	Rest of operators	Confidential		Confidential
	Türk Telekom	6.700.987		58,31%
TR	TTNet	3.013.593	11.491.629	26,22%
	Superonline	483.241		4,21%

Country	Operator	Number of lines	Total number of lines	Market share
	Turknet	329.077		2,86%
	Rest of operators	964.731		8,40%
	BT	Confidential		Confidential
	TalkTalk	Confidential		Confidential
UK	Sky	Confidential	33.014.816	Confidential
	Virgin Media	Confidential		Confidential
	Rest of operators	6.045.086		18,31%

\*Not updated

#### Notes to table 6

**AL:** Starting from 01/01/2016 only one interconnection level is applied for termination of calls on all fixed network operators. Number of fixed lines as of 1.07.2018.

**AT:** Number of lines as of end Q1/18. Change in methodology of data collection leads to differences compared to the previous quarter.

**BE:** Number of lines reflects the situation at the 1,st of January 2018 as the BIPT collects this data only once per year.

**BG:** As of 18.05.2018, Mobiltel was renamed A1 Bulgaria. The applied fixed terminating rate is costoriented based on Pure Bu-LRIC model: 0,0015 BGN/minute and there is no differentiation between peak/off-peak or hierarchy levels.

CY: No separation of rates to peak and off-peak. Number of lines as at 30/06/2018.

**CZ:** The total number of lines as of 31th December 2017 is available as the latest information.

**DE:** Number of lines is at end of year 2017 (estimate)

**EL:** Data as at 31/12/2017. The wholesale line rental lines are included in the incumbent's (OTE) lines.

**IE**: Operators can choose between a set per call and charge per minute rate or a charge per minute rate. Note that number of lines and market share data is based on operator provided data as of 31/12/2017. Some operators offer IP interconnection but this information is currently regarded as commercially sensitive.

**FYROM**: Data as of 31.03.2018

LT: Subscribers as of 2017 IV Q

ME: Data for number of lines are from 30th June 2018.

MT: Data reflects the position as at Q1 2018. Data includes the number of channels

**NO:** Number of lines are provided as of 01.01.2018. The total number of lines according to 1st of July 2018 will not be available before Q4 2018.

PT: Please note that information regarding the number of lines by operator is confidential.

**SI:** Absolute number of lines per operator is confidential! Absolute number of all lines is confidential if this number is published with market shares of operators together! As all operator's systems are not adopted to reporting the data at such detailed level, all lines in case of VoIP are not taken into account.

**SK:** Operators have requested the Number of lines to be treated as confidential information.

**TR:** In Turkey, there is no differentiation in fixed termination rates such as peak and off-peak. The number of lines specified above table for alternative network operators includes the number of wholesale line rental and VoIP subscribers .Number of Lines can be given as total number of lines including layer 1, layer 2 and layer 3 termination points

**UK:** BT is subject to an average price cap for the year that has to be no more than 0.0323ppm. BT is no longer free to charge different rates for different dayparts, so peak and off-peak prices are the same. All other CPs must set rates that are fair and reasonable rates, which are presumed to be symmetric to BT. Figures highlighted in red are commercially sensitive and should not be published.

# Annex 6 Average MTR per operator as of 1 July 2018 Table 7

		Average			
Country	Operator	effective	Mobile	Total mobile	Mkt Share
Country	Operator	prices	Subscribers	subscribers <sup>10</sup>	WIKE SHALE
		(eurocents)			
	Telekom Albania	1,1621	895.050		34,2%
AL	Vodafone Albania	1,1621	1.298.454		49,6%
	Albtelecom	1,1621	422.218	2.615.722	16,1%
	A1Telekom Austria	0,8049	Confidential		Confidential
AT	T-Mobile Austria	0,8049	Confidential		Confidential
	Hutchison Drei Austria	0,8049	Confidential	9.669.424	Confidential
	Proximus	0,9900	Confidential		Confidential
BE	Orange	0,9900	Confidential		Confidential
	Telenet Group (ex-Base)	0,9900	Confidential		Confidential
	Telenet	0,9900	Confidential	8.498.164	Confidential
	A1 Bulgaria*	0,7158	Confidential		Confidential
BG	Telenor Bulgaria	0,7158	Confidential		Confidential
	BTC	0,7158	Confidential	8.475.202	Confidential
	Swisscom	2,5123	Confidential		Confidential
CH	Sunrise	3,3214	Confidential		Confidential
	Salt	3,3214	Confidential	9.033.519	Confidential
	MTN	0,9900	418.545		35,24%
CY	CABLENET	0,9900	11.853		1,00%
	CYTA	0,9900	641.285		53,99%
	PRIMETEL	0,9900	116.065	1.187.748	9,77%
CZ	T-Mobile Czech Republic a.s.	0,9688	Confidential		Confidential
	O2 Czech Republic a.s.	0,9688	Confidential		Confidential
02	Vodafone Czech Republic a.s.	0,9688	Confidential		Confidential
	Nordic Telecom s.r.o.	0,9688	Confidential	11.697.440	Confidential
	Telekom Deutschland GmbH	1,0700	N/A		N/A
DE	Vodafone GmbH	1,0700	N/A		N/A
	Telefónica Germany GmbH &		N/A		N/A
	Co. OHG	1,0700		109.700.000	IN/A
	TDC	0,6001	2.701.743		42,70%
DK	Telenor	0,6001	1.573.119		24,86%
	Telia	0,6001	1.077.503		17,03%
	3 (Hi3G)	0,6001	975.323	6.327.688	15,41%
	Telia Eesti AS	0,8300	778.083		40,86%
EE	Tele2 Eesti AS	0,8300	493.244		25,90%
	Elisa Eesti AS	0,8300	633.098	1.904.425	33,24%
	Cosmote	0,9580	Confidential		Confidential
EL	Vodafone	0,9580	Confidential		Confidential
	WIND	0,9580	Confidential		Confidential
	CYTA	0,9580	Confidential	12.349.274	Confidential

<sup>&</sup>lt;sup>10</sup> Mobile subscribers (active SIM cards) means both 2G, 3G and 4G subscribers of a Mobile Network Operator or Mobile Virtual Network Operators. An active subscriber of mobile telephony' means a subscriber of post-paid mobile telephony who has a valid contract, or a pre-paid subscriber who has made or received a call, sent an SMS or MMS or used data services at least once in the last 3 months. M2M, M2P and data-only SIMs cards should be excluded."

		Averege			
		Average	NA - I- II -	Total makila	
Country	Operator	effective	Mobile	Total mobile subscribers 10	Mkt Share
		prices (eurocents)	Subscribers	subscribers **	
	TME	0,7000	15.792.644		32,89%
	Orange	0,7000	14.042.009		29,25%
ES	Vodafone	0,7000	12.891.159		26,85%
	Masmovil	0,7000	5.283.748	48.009.560	11,01%
	DNA Oyj	1,2500	Confidential	40.003.300	Confidential
	Elisa Oyj	1,2500	Confidential		Confidential
FI	Telia Finland Oyj	1,2500	Confidential		Confidential
	Ålcom	1,2500	Confidential	7.206.000	Confidential
	Orange	0,7400	Comidential	7.200.000	Commentar
	SFR	0,7400			
FR	Bouygues Telecom	0,7400			
110	Free Mobile	0,7400			
	MVNOs	0,7400		72.441.000	
	Makedonski Telekom	1,0245	938.133	72.441.000	47,18%
FYROM	one.VIP	1,0245	979.961		49,28%
1 TKOIII	Lycamobile	1,0245	70.282	1.988.376	3,53%
	HT	0,6353	Confidential	1.000.070	Confidential
HR	VIPnet	0,6353	Confidential		Confidential
1111	Tele2		Confidential	4 070 445	Confidential
	T-Mobile	0,6353 0,5391	Confidential	4.279.115	Confidential
	Telenor	· ·	Confidential		Confidential
HU	Vodafone	0,5391 0,5391	Confidential		Confidential
	UPC	0,5391	Confidential		Confidential
	Netfone	0,5391	Confidential		Confidential
	Tarr	0,5391	Confidential	10.003.818	Confidential
	Vodafone	0,7900	1.783.741	10.003.010	37,67%
	Three Ireland Group	0,7900	1.578.185		33,33%
IE	Eircom Group Mobile	0,7900	980.024		20,70%
	Tesco Mobile	0,7900	393.456	4.735.406	8,31%
	Siminn	0,7856	131.117	4.733.400	32,95%
	Vodafone	0,7856	108.550		27,28%
IS	Nova	0,7856	141.471		35,56%
	365/Tal	0,7856	16.752	397.890	4,21%
	WindTre	0,9800	29.540.488	007.000	37,05%
	Telecom Italia	0,9800	24.019.862		30,12%
IT	Vodafone	0,9800	22.433.117		28,13%
	PosteMobile	0,9800	3.745.802	79.739.269	4,70%
	Telecom Liechtenstein AG	2,4698	Confidential	. 5.1 55.255	Confidential
LI	Swisscom (Schweiz) AG	2,4698	Confidential		Confidential
	Salt (Liechtenstein) AG	2,4698	Confidential	13.836	Confidential
	Tele2	0,9400	Confidential		41,7%
LT	Telia Lietuva, AB	0,9400	Confidential		30,7%
	Bite Lietuva	0,9400	Confidential	4.447.047	24,2%
	Post Télécom	0,8900	Confidential		Confidential
LU	Tango	0,8900	Confidential		Confidential
	Orange	0,8900	Confidential	741.500	Confidential
	Bite Latvija	0,8868	545.597	2.425.594	22,49%
	•	,			,

		Average			
Country	Omerates	effective	Mobile	Total mobile	Mkt Share
Country	Operator	prices	Subscribers	subscribers <sup>10</sup>	wikt Share
		(eurocents)			
	Latvijas Mobilais Telefons	0,8868	Confidential		Confidential
LV	Tele2	0,8868	942.234		38,85%
	Zetcom	0,8868	Confidential		Confidential
	Telenor	0,8500	388.371		36,23%
ME	Crnogorski Telekom	0,8500	359.462		33,53%
	Mtel	0,8500	324.154	1.071.987	30,24%
	Go plc	0,4045	223.931		36,93%
MT	Melita plc	0,4045	115.090		18,98%
	Vodafone	0,4045	258.620		42,65%
	Redtouch fone	0,4045		606.333	1,43%
_	KPN	0,5810	6.769.000		41,39%
NL -	T-Mobile	0,5810	3.755.000		22,96%
_	Vodafone	0,5810	4.611.000		28,19%
	Tele2	0,5810	1.220.000	16.355.000	7,46%
_	Telenor	0,5653			49,32%
NO -	Telia	0,5653			37,30%
_	ICE	0,5653		5 704 004	6,81%
	Rest of operators	0,5653		5 724 801	6,57%
_	Orange Polska S.A.	1,0065			Confidential
PL -	Polkomtel sp. z o.o.	1,0065		50 450 400	Confidential
_	P4 sp. z o.o. T-Mobile Polska S.A.	1,0065		50.458.196	Confidential Confidential
	MEO	1,0065 0,7500			Confidential
PT	NOS	0,7500			Confidential
	Vodafone	0,7500	Confidential	59.462 24.154 23.931 15.090 58.620 8.692 606.333 769.000 755.000 611.000 220.000 16.355.000 631.000 220.000 16.355.000 611.000 620.000 620.000 635.511 639.718 75.960 61dential	Confidential
	VODAFONE ROMANIA S.A.	0,8400	Confidential	11.417.000	Confidential
-	ORANGE ROMANIA S.A.	0,8400	Confidential		Confidential
RO	TELEKOM RMC S.A.	0,8400	Confidential		Confidential
-	RCS & RDS S.A.	0,8400	Confidential		Confidential
	LycaMobile	0,8400	Confidential	22.200.000	Confidential
	Telekom Srbija - MTS	1,2101	Confidential		45,7%
RS	Telenor	1,2101	Confidential		31,1%
-	Vip mobile	1,2101	Confidential	8 621 771	23,2%
	Telia Company	0,5653		0.021.771	37,85%
-	Tele2	0,5653			30,08%
-	Telenor	0,5653			18,07%
SE	Hi3G	0,5653	1.450.492		11,82%
-	Lycamobile	0,5653	167.404		1,36%
-	Vecton Mobile	0,5653	99.540	12.268.170	0,81%
	Telekom Slovenije	1,1400	Confidential	33	Confidential
01	A1	1,1400	Confidential	1	Confidential
SI	Telemach	1,1400	Confidential	1	Confidential
	T-2	1,1400	Confidential	2.350.801	Confidential
	Orange Slovensko, a s.	1,2260	Confidential		Confidential
SK	Slovak Telekom, a. s.	1,2260	Confidential	1	Confidential
	O2 Slovakia, s. r. o.	1,2260	Confidential	6 256 876	Confidential

Country	Operator	Average effective prices (eurocents)	Mobile Subscribers	Total mobile subscribers <sup>10</sup>	Mkt Share
	Swan Mobile, a. s.	1,2260	Confidential		Confidential
	Turkcell	0,4786	32.408.146		43,42%
TR	Vodafone	0,4940	23.248.967		31,15%
	Avea	0,5667	18.974.319	74.631.432	25,42%
	EE	0,5650	Confidential		Confidential
UK	Telefonica	0,5650	Confidential		Confidential
UK	Vodafone	0,5650	Confidential		Confidential
	H3G	0,5650	Confidential	78.502.620	Confidential

#### **Notes to Table 7**

**BG:** \*As of 18.05.2018, Mobiltel was renamed A1 Bulgaria. Individual data on number of subscribers/M2M SIM Cards by operators is confidential. M2M SIM Cards are not included in the figure of total mobile subscribers.

CH: Subscriber base as of 30.06.2018.

**CZ**: Regulated MTR is defined as a single price per minute. SIM cards filled in column "rest of operators" are MVNOs (Service Providers) with no MTR regulation - however, termination is carried out by their MNOs for regulated rates. The total number of SIM cards as of 31th December 2017 is available as the latest information.

**DE**: Current MTR (1,07 €cent) are valid until 30.11.2018. 0,95 €cent will be valid from 01.12.2018.

The total number of active subscribers is not available by individual operator. Data are as of 4th quarter 2017.

**DK:** Total Subscribers is derived as of ultimo H2 2017. We used to regulate Mundio Mobile (Vectone) but they have ceased operations in Denmark as of June 2018. Mundio is therefore left out of this data-collection.

EL: Subscribers' data as at 30/06/2018

FI: "Subscriber volumes per operator are confidential. Subscriber volumes per 1.1.2018

Subscriber volumes depict the number of subscriptions not SIM cards. Subscriber volumes include all subscriptions other than data-only subscriptions. SIM card volumes are very close to the subscription number in Finland. FICORA does not collect detailed information of SIM cards (e.g. data-only SIM cards) and therefore the figure would not have reflected the asked figures. Number of M2M SIM cards is collected and is reported in the figures."

HR: Data for Q1 2018.

**IE:** Virgin Mobile is not currently subject to MTR regulation.

**IS:** Number of mobile subscribers as of 31/12/2017, since it was not any reply from NRA for July.

**IT:** Subscribers refer to full year 2017, which are the last public data available. Rates for 01/07/2018 are not yet adopted with a final decision, since review of mobile termination market is ongoing.

LT: Subscribers at 2018 IQ.

**LU:** data as of 31/12/2017

Règlement ILR/T17/4 du 9 juin 2017 portant fixation du plafond tarifaire pour les prestations de la terminaison d'appel vocal sur les réseaux mobiles individuels (Marché 7/2007), Price cap based on Pure-LRIC.

**ME:** No data for M2M SIM cards. NRA in Montenegro does not apply any glide path for MTR. Currently SMP operators have applied MTR based on TD LRIC methodology and cost model.

MT: Data Reflects as at Q1 2018.

**NL:** The most recent data we have is of 31/12/2017

**NO:** Number of subscribers are provided per 31 December 2017. The total number of subscribers per 1 July 2018 will be available in Q4 2018.

PL: The number of subscribers as of 31.12.2017.

**PT:** Please note that from the 1st to the 11th of July the regulated MTR was 0.75 €cents per minute. The MTR of 0.42 €cents per minute came into effect on July 12th 2018.

**RO:** Transitory MTR 0.84eurocents/min, starting May 1st, 2018, based on benchmark of MTRs applied by member states that developed pure LRIC models. The transitory MTR will be in force until new pure LRIC model developed by ANCOM.

**RS:** Information on individual's number of subscribers by operator is confidential. Number of subscribers are as of 31/12/2017 and include both MNO and MVNO operators' subscribers. Numbers of subscribers are collected by using ITU indicator i271 which excludes data cards and USB modems. 2M are collected by using ITU indicator i271m2m with the following definition - M2M mobile-network subscriptions refers to the number of mobile-cellular machine-to-machine subscriptions that are assigned for use in machines and devices (cars, smart meters, consumer electronics) for the exchange of data between networked devices, and are not part of a consumer subscription. For instance, SIM-cards in personal navigation devices, smart meters, trains and automobiles should be included. Mobile dongles and tablet subscriptions should be excluded.)

SE: All Data per 2017-12-31.

### Annex 7 Average mobile termination revenue per minute per country Notes to figure 17

**AL:** Total MTR revenue and minutes include termination of national and international calls. Please note that MTR for international calls is not regulated and the reported figures for total MTR revenue and minutes in previous reports included only national calls.

**BG**: The Indicator "Total MTR revenue" includes revenues from traffic originated from national fixed networks and terminated in mobile networks during 2017. Excluded are fixed-to-mobile calls when both the fixed and the mobile network are owned and run by the same operator. The Indicator "Total MTR minutes" includes traffic originated in national fixed networks and terminated in mobiles networks during 2017. Excluded are fixed-to-mobile calls when both the fixed and the mobile network are owned and run by the same operator. No MTRs peak/off-peak differentiation

**CH**: The data refers to the whole year 2017. In part it includes internationally originated traffic.

**DE:** Total MTR minutes = prognosis for end of year 2017. No revenue data available since BNetzA does not regulate revenue

**IE:** This includes termination of call minutes on net, call minutes handed over from domestic mobile operator, domestic fixed operator and calls handed over from foreign network operators (for all of 2017)

**LU**: Revenues are total revenues and they include revenues from traffic from abroad (international traffic). These revenues may include non-termination related revenues like revenues from the transport of calls.

**ME**: Data are for calls originated from national operators (fixed and mobile) and from abroad. MTR for calls that are originated from abroad are not regulated, and different from MTR for call that are originated from national operators.

MT: Data reflects as at Q1 2018

**PT**: Total MTR minutes also includes international traffic terminated in mobile operators of which traffic originated outside EEA is not subject to price control obligation. It is also noteworthy that the maximum regulated MTR changed mid-year, decreasing around 40%. These are the reasons that justify average revenues per minute higher than the current maximum regulated value for EEA traffic.

**RS**: Data provided are for the whole 2017 and includes only national fixed-to-mobile calls. Revenue and traffic do not include fixed-to-mobile calls when both the fixed and the mobile network are owned and run by the same operator.

**SI:** Including international termination. The prices for incoming calls from Non-EU international networks are not regulated, therefore the average revenue per minute is higher than regulated prices. Self-supply is not included!

**Annex 8 Regulatory model implemented to calculate MTRs**Table 8

	COST ACCOUNTING MODEL							
July 18	Model	Rate status	When a tariff adopted by a final decision and meeting the standards of the TR Recommendation has been or will be firstly applied?	Period 1 - From 01/07/2018 until 31/12/2018	Period 2 - From 01/01/2019 until 30/06/2019	Period 3 - From 01/07/2019 until 31/12/2019	Period 4 - From 01/01/2020 until 30/06/2020	Period 5 - From 01/07/2020 until 31/12/2020
AL	Benchmark BU-LRIC	adopted	1.12.2014	1,1621	0,9579	0,8716		
AT	Pure BU-LRIC	adopted		0,8049	0,8049	0,8049		
BE	Pure BU-LRIC	adopted	1.1.2013	0,9900	0,9900	0,9900	0,9900	0,9900
BG	Pure BU-LRIC	adopted	1.12.2016	0,7158	0,7158	0,7158	0,7158	0,7158
СН		not regulated						
CY	Benchmarking	adopted		0,9900	0,9900			
CZ	Pure BU-LRIC	adopted	1.7.2013	0,9688				
DE	Pure BU-LRIC	adopted	1.12.2016	1,0700	0,9500	0,9500		
DK	Pure BU-LRIC	adopted	1.1.13	0,6001				
EE	Benchmark BU-LRIC	adopted	26.5.2016	0,8300	0,8300			
EL	Pure BU-LRIC	adopted	1.1.2013	0,9580	0,9460	0,9460	0,9460	0,9460
ES	Pure BU-LRIC	adopted	5.10.2012	0,7000	0,6700	0,6700	0,6400	
FI	other (FDC/FAC)	adopted		1,2500	0,9300	0,9300	0,8900	0,8900
FR	Pure BU-LRIC	adopted	1.1.2013	0,7400				
FYROM	TD LRIC	adopted	01.12.2016	0,0249	1.0249	1.0249	1.0249	
HR	Pure BU-LRIC	adopted		0,6353				
HU	Pure BU-LRIC	adopted	1.4.2015	0,5488	0,5488	not decided	not decided	not decided
IE	Pure BU-LRIC	adopted	1.9.2016	0,7900				
IS	Benchmark BU-LRIC	notified		0,7855				

	СО	ST ACCOUNTING	MODEL					
July 18	Model	Rate status	When a tariff adopted by a final decision and meeting the standards of the TR Recommendation has been or will be firstly applied?	Period 1 - From 01/07/2018 until 31/12/2018	Period 2 - From 01/01/2019 until 30/06/2019	Period 3 - From 01/07/2019 until 31/12/2019	Period 4 - From 01/01/2020 until 30/06/2020	Period 5 - From 01/07/2020 until 31/12/2020
IT	Pure BU-LRIC	national consultation	1.7.2013	0,9800	0,9500	0,9500	0,9200	0,9200
LI	Benchmarking	adopted		2,4698				
LT	Benchmark BU-LRIC	adopted	1.4.2016	0,9400				
LU	Pure BU-LRIC	adopted	9.6.2017	0,8900	0,8900	0,8900		
LV	Benchmark BU-LRIC	adopted	26.4.2017	0,8868	0,8868	0,8868	0,8868	0,8868
ME	OTHER _ TD LRIC	adopted		0,8500				
MT	Pure BU-LRIC	adopted	1.4.2014	0,4045	0,4045			
NL	Pure BU-LRIC	adopted	12.7.2017	0,5810	0,5810	0,5810	0,5810	0,5810
NO	Pure BU-LRIC	adopted	1.7.2015	0,5653	0,4502	0,4502	0,3350	0,3350
PL	Pure BU-LRIC	adopted	1.7.2013	1,0065	1,0065	1,0065	1,0065	1,0065
PT	Pure BU-LRIC	adopted	31.12.2012	0,4200	0,4200	see comment	see comment	see comment
RO	Benchmark BU-LRIC	adopted	1.4.2014	0,8400				
RS	Benchmarking			1,2101				
SE	Pure BU-LRIC	adopted	1.7.2013	0,5653	0,5653	0,5653	0,5653	0,5653
SI	Pure BU-LRIC	adopted	1.9.2014	1,1400	Х	X	Х	
SK	Pure BU-LRIC	adopted	1.8.2013	1,2260				
TR	CONFIDENTIAL	CONFIDENTIAL						
UK	Pure BU-LRIC	adopted (until 30.06.2018) / national consultation (from 01.07.2018)	1.4.2013	0,5650	0,5650	0,5581	0,5521	0,5462

#### **Notes to Table 8**

**BG**: With Decision 585 from 24 November 2016 CRC approved cost-oriented mobile termination rates based on Pure Bu-LRIC model as follows:

from 01/12/2016 - BGN/min 0.014

from 01/01/2017 - BGN/min 0.014

from 01/01/2018 - BGN/min 0.014

from 01/01/2019 - BGN/min 0.014

from 01/01/2020 - BGN/min 0.014

No MTRs peak/off-peak differentiation.

CH: MTRs are not regulated in 2018.

**DE:** \*Deviating from the specified regulation periods, MTR are valid for the following BNetzA regulation periods:

01.12.2017 until 30.11.2018: 1,07 Eurocent/Minute

01.12.2018 until 30.11.2019: 0,95 Eurocent/Minute

**DK:** The DBA issues MTR ultimo any year for the entire following year. Hence, the MTR after 2018 is undecided.

**EL:** The rates included in the table are derived from the model that EETT has developed during 2012. Following EC's comment on the 2017 EETT's notification of Market 2, EETT is currently in the process of updating the 2012 pure LRIC bottom-up model and will adapt the MTRs accordingly.

**FI:** FICORA issued decisions concerning significant market power in the mobile voice call termination markets on 10 August 2015. FICORA has, for the first time, set a cost-oriented maximum price for MTRs. The MTR 1,25 came into effect on 1th of December 2015. Price caps are valid until 1.12.2018. The cost-oriented maximum price for MTRs has been calculated based on FDC approach. Some of the operators have appealed to Supreme Administrative Court and the process is still going on.

DNA, Elisa and Telia have commercially agreed on new termination rates. New termination rates will be as follows:

- 1.12.2018 MTRs will be 0,93€cent/minute
- 1.12.2019 MTRs will be 0,89€cent/minute
- 1.12.2020 MTRs will be 0,82€cent/minute

Alcom will follow the same glide path

FYROM: Values added during April validation round

**IS:** There was not any reply from NRA for July.

LI: Operator specific information on MTR and Market Share is confidential - no publication.

Market analysis M7 and MTR decisions are available on : http://www.llv.li/#/111026/m

Last step of glide path, effective since 1/1/2013: 0.0765 CHF/min (cap)

Benchmarking method: The weighted average of the termination rates in Switzerland, 0.0765 CHF per minute as of 1 January 2011, served as a reference value for setting the termination rates of the Liechtenstein mobile operators in the context of the M7 market analysis.

Effective MTR as of June 1, 2017 is 2.9 CHF-cents per minute.

LV: Latvian NRA does not apply any glide path.

**ME:** NRA in Montenegro does not apply any glide path for MTR. Currently SMP operators have applied MTR based on TD LRIC methodology and cost model.

MT: Data Reflects as at Q1 2018.

NO: Number of subscribers are provided per 31 December 2017. The total number of subscribers per 1 July 2018 will be available in Q4 2018.

PL: Subscribers' data as of 31.12.2017.

PT: In June 21, 2018, ANACOM approved a new decision establishing the new MTR also in accordance with the EC Recommendation on Termination rates - BU-LRIC. This new MTR of 0.42 €cents per minute came into effect on July 12th 2018, so from the 1st to the 11th of July the regulated MTR corresponded to the previous value of 0.75 €cents per minute. According to this decision, in 01.07.2019 and in 01.07.2020 the MTRs will be updated on the basis of existing and foreseen inflation data.

**RO:** Transitory MTR 0.84eurocents/minute, starting May 1st, 2018, based on benchmark of MTRs applied by member states that developed Pure BU LRIC models. The transitory MTR will be in force until new pure LRIC model developed by ANCOM.

RS: Price of 1,43 RSD is effective from 01/01/2018, until new RATEL's definition. Presented price is national MTR which is subject of regulation.

**SE:** MTRs are currently into force until new prices are adopted.

**SI:** New market analysis is planned in 2018. MTR price will be calculated in 2018.

**SK:** RU does not apply any glide path. RU is in process of preparing a new price decision.

**TR:** The MTR values effective from the date 01.07.2013 are close to the values calculated in cost model for the mobile operator of highest market share. For the other two mobile operators a constant asymmetric regulation ratio is applied with respect to the operator having highest market share. Moreover, ICTA does not regulate MTRs via glide path, in general MTRs are revised in certain times when it is needed.

**UK**: Future rates are dependent on the level of inflation. For the above we have assumed an inflation rate of 2% per annum from 2017/18 to 2020/21. All prices are nominal.

# Annex 9 SMS TR per operator as of 1 July 2018 Table 9

		SMS TR (eı	ırocents)	Subsci	ribers <sup>11</sup>	Market share
Country	Operator	per operator	per country	per operator	Total per country	
	Telekom Albania	0,7852		895.050		36,25%
AL	Vodafone Albania	0,7852	0,7852	1.298.454	2.745.843	48,06%
	Albtelecom	0,7852		422.218	2.743.043	15,69%
	A1Telekom Austria					Confidential
AT	T-Mobile Austria	N/A	3,1100	Confidential	11.907.550	Confidential
,	Hutchison Drei Austria		0,1100	Commenta		Confidential
	Proximus	4,9600		5.460.467		42,87%
	Orange	4,9600	1	3.595.459	12.735.875	28,23%
BE	Telenet Group (ex- Base)	4,9600	4,9600	1.463.275		11,49%
	Telenet	4,9600		2.216.674		17,40%
BG	A1 Bulgaria Telenor Bulgaria BTC	Confidential	Confidential	Confidential	9.431.783	Confidential
СН	Swisscom Sunrise Salt	Confidential	3,9789	Confidential	9.810.793	Confidential
	MTN	0,6800		427.865		35,24%
- N	CABLENET	0,7300		11.853	1.096.720	1,00%
CY	CYTA	0,5500	0,5439	657.002		53,99%
	PRIMETEL	0,5500	, 0,0100	118.889		9,77%
CZ	T-Mobile Czech Republic a.s. O2 Czech Republic a.s. Vodafone Czech			Confidential		
	Republic a.s. Nordic Telecom s.r.o.		Т	Г	Г	
DE	Telekom Deutschland GmbH	N/A	N/A	N/A	127.300.000	N/A
	Vodafone GmbH	IN/#\	N/A	N/A		N/A

<sup>&</sup>lt;sup>11</sup> Including M2M SIM cards for the majority of countries. Numbers of subscribers of DE, FR, ME, RO, RS and UK do not include M2M SIM cards. For DE, FR, PL and RS no M2M SIM card data per operator was provided. For ME and RO no M2M SMS card data was provided.

		SMS TR (eı	urocents)	Subscr	ribers <sup>11</sup>	Market share
Country	Operator	per operator	per country	per operator	Total per country	
	Telefónica Germany GmbH & Co. OHG			N/A		N/A
	TDC		N/A	3.202.707		44,76%
	Telenor			1.899.806	7.155.339	26,55%
DK	Telia	N/A		1.077.503		15,06%
	3 (Hi3G)			975.323		13,63%
	Telia Eesti AS	2,6000		807.895		37,21%
EE	Elisa Eesti AS	2,1000	2,2861	723.497	2.171.072	33,32%
	Tele2 Eesti AS	2,1000		639.680		29,46%
	Cosmote					
EL	Vodafone	Confidential	Confidential	Confidential	12.702.915	Confidential
EL	WIND	Confidential	Confidential			
	CYTA					
	TME	2,5623		17.876.384	53.166.305	33,62%
ES	Orange	2,3684 3,0000		15.745.204		29,62%
	Vodafone		2,6365	14.260.969		26,82%
	Masmovil	2,7051		5.283.748		9,94%
	DNA Oyj		N/A	Confidential	8.436.300	Confidential
	Elisa Oyj	N/A				
FI	Telia Finland Oyj					Confidential
	Ålcom					
	Orange	1,0000	1,0000	N/A	88.122.000	
FR	SFR	1,0000				
	Bouygues Telecom	1,0000				N/A
	Free Mobile	1,0000				
EVDOM	Makedonski Telekom	0,4867	0,4867	938.133	1.988.376	47,18%
FYROM	one.VIP Lycamobile	0,4867 0,4867	0,4867	979.961 70.282	1.988.376	49,28% 3,53%
	HT	0,4007 N/A		Confidential		Confidential
	VIPnet			Confidential	4.447.969	Confidential
HR	Tele2	N/A	N/A	Confidential		Confidential
		N/A				
	T-Mobile	4,5196		Confidential	Confidential	Confidential
HU	Telenor	4,5196	4.5400	Confidential		Confidential
HU	Vodafone	4,5196	4,5196	Confidential	Confidential	Confidential
	UPC	4,5196		Confidential		Confidential

		SMS TR (eu	ırocents)	Subscr	ibers <sup>11</sup>	Market share
Country	Operator	per operator	per country	per operator	Total per country	
	Netfone	4,5196		Confidential		Confidential
	Tarr	4,5196		Confidential		Confidential
	Vodafone	3,1700		2.241.527		36,40%
	Three Ireland Group	3,1700	3,1700	2.027.177	5.666.212	32,21%
IE	eircom Group mobile	3,1700		1.004.052		20,00%
	Tesco Mobile	3,1700		393.456		8,03%
	Siminn	3,3460				
IS*	Vodafone	3,3460	3,3460	Confidential	424,495	Confidential
	Nova	3,3460			•	
	Wind Tre	Confidential		31.240.488		32,54%
	TIM	Confidential		30.754.626		32,03%
IT	Vodafone	Confidential		30.240.108		31,50%
	Iliad	Confidential	3,1207	0	96.011.873	0,00%
	Poste Mobile	Confidential		3.776.651		3,93%
	Telecom Liechtenstein AG					
LI	Swisscom (Schweiz) AG	Confidential	4,7682	Confidential	13.836	Confidential
	Salt (Liechtenstein) AG					
	Tele2	0,7240		1.852.394		41,7%
LT	Telia Lietuva, AB	0,7240	0,9081	1.363.307	4.721.833	30,7%
	Bite Lietuva	1,4480		1.077.758		24,2%
	Post Télécom			409.100	224 422	49,22%
LU	Tango	N/A	N/A	277.400	831.100	33,38%
	Orange	19/73		144.600		17,40%
	Bite Latvija	2,1300		573.945	2.764.459	20,76%
LV	Latvijas Mobilais Telefons	2,1300	2,1300	Confidential		Confidential
	Tele2	2,1300		947.603		34,28%
	ZetCOM	2,1300		Confidential		Confidential
	Telenor	1,0000		388.371		36,23%
ME	Crnogorski Telekom	1,0000	1,0000	359.462	1.071.987	33,53%
	Mtel	1,0000	1	324.154		30,24%
	Go plc	2,4300		234.145		37,83%
MT	Melita plc	1,7800	2,1654	115.090	618.879	18,60%
	Vodafone	2,1700	1	260.952		42,17%

		SMS TR (eu	ırocents)	Subsci	ribers <sup>11</sup>	Market share
Country	Operator	per operator	per country	per operator	Total per country	
	Redtouch fone	2,1700		8.692		1,40%
	KPN			10.402.000		50,88%
NL	T-Mobile	N/A	N/A	3.850.000	20.445.000	18,83%
INL	Vodafone	IN/A		4.973.000		24,32%
	Tele2			1.220.000		5,97%
	Telenor	3,6641		4.028.215		55,15%
NO	Telia	3,6641	3,6641	2.201.228	7.304.514	30,14%
	ICE	3,6641	.,,,,	392.382		5,37%
	Rest of operators	3,6641		682.689		9,35%
	Orange Polska S.A.	1,1863		Confidential		Confidential
PL	Polkomtel sp. z o.o.	1,1863	1,1863	Confidential	53.260.675	Confidential
PL	P4 sp. z o.o.	1,1863	1,1000	Confidential	55.200.075	Confidential
	T-Mobile Polska S.A.	1,1863		Confidential	1	Confidential
	MEO			Confidential	12.471.438	Confidential
PT	NOS	Confidential	0,8300			Confidential
	VODAFONE	1	,			Confidential
RO	VODAFONE ROMANIA S.A.	Confidential  Confidential  Confidential			22.200.000	Confidential
	ORANGE ROMANIA S.A.		2,3000	Confidential		Confidential
	TELEKOM RMC S.A.					Confidential
	RCS & RDS S.A.	Confidential				Confidential
	LycaMobile	Confidential				Confidential
	Telekom Srbija - MTS	1,6924		N/A	8.871.326	
RS	Telenor	1,6924	1,6924			N/A
	VIP mobile	1,6924				
	Telia Company			4.644.992	12.279.024	37,83%
	Tele2			3.690.424		30,05%
<u> </u>	Telenor			2.226.172		18,13%
SE	Hi3G	N/A	N/A	1.450.492		11,81%
	Lycamobile			167.404		1,36%
	Vecton Mobile			99.540		0,81%
	Telekom Slovenije			1.100.525		45,49%
CI	A1 Slovenija	D:II 0 1/	Dill 0 1/2 and	719.785	2.419.506	29,75%
SI	Telemach	Bill & Keep	Bill & Keep	478.771		19,79%
	T-2			120.425		4,98%
SK	Orange Slovensko, a.s.	2,5000	2,5000	2.304.253	6.973.736	33,04%

		SMS TR (eu	rocents)	Subscribers <sup>11</sup>		Market share
Country	Operator	per operator	per country	per operator	Total per country	
	Slovak Telekom, a.s.	2,5000		2.237.188		32,08%
	O2 Slovakia, s.r.o.	2,5000		1.953.642		28,01%
	SWAN Mobile a.s.	2,5000		478.653		6,86%
	Turkcell	0.1091		34.797.437	79.538.960	43,75%
TR	Vodafone	0.1091	0,1117	24.525.022		30,83%
	Avea	0.1193		20.216.501		25,42%
	BT/EE	Confidential			78,502,620	
UK	Telefonica		1,9476	Confidential		Confidential
	Vodafone	Comidential	1,9476	Confidential		Comidential
	H3G					

\*Not updated

#### **Notes to Table 9**

For notes concerning subscriber numbers see Notes to Table 7.

AL: Number of mobile subscribers as of 1.07.2018. Number of M2M SIM cards as of 1.01.2018

**BG:** As of 18.05.2018, Mobiltel was renamed A1 Bulgaria. Individual data on number of subscribers/M2M SIM Cards by operators is confidential.

CY: SMS Termination is not regulated and it is based on company agreements between operators

**CZ**: Regulated MTR is defined as a single price per minute. SIM cards filled in column "rest of operators" are MVNOs (Service Providers) with no MTR regulation - however, termination is carried out by their MNOs for regulated rates. The total number of SIM cards as of 31th December 2017 is available as the latest information.

**DE, DK, FI, HR, IS, LU:** SMS call termination rates are not regulated.

**DK:** Total Subscribers is derived as of ultimo H2 2017. We used to regulate Mundio Mobile (Vectone) but they have seased operations in Denmark as of June 2018. Mundio is therefore left out of this data-collection.

**HU:** SMS termination rate in national currency has not changed. The HUF / Euro exchange rate has changed only.

**IT:** Iliad entered in the market in July 2018. Therefore, we included Iliad in the table in order to provide a complete picture of mobile Italian market in July 2018, although we are not able to provide reliable data about Iliad's subscribers.

**ME**: Current SMS termination rates are applied from 01.07.2017. Before that SMS termination rates was 1.5 eurocent per SMS. SMS termination rates are valid only for termination of SMS's that originated from national operators.

NL: ACM does not collect data on SMS TR.

PL: The number of subscribers as of 31.12.2017.

**NO:** Number of subscribers are provided per 31 December 2017. The total number of subscribers per 1 July 2018 will be available in Q4 2018.

**RS:** Number of subscribers are as of 31/12/2017 and include both MNO and MVNO operators' subscribers. Numbers of subscribers are collected by using ITU indicator i271 which excludes data cards and USB modems. M2M are collected by using ITU indicator i271m2m with the following definiton - M2M mobile-network subscriptions refers to the number of mobile-cellular machine-to-machine subscriptions that are assigned for use in machines and devices (cars, smart meters, consumer electronics) for the exchange of data between networked devices, and are not part of a consumer subscription. For instance, SIM-cards in personal navigation devices, smart meters, trains and automobiles should be included.

**SE:** We currently do not apply any termination rates for SMS services.

SI: SMS termination rates are not regulated. Operators apply "bill and keep" system.

**SK:**  $0 - 100\ 000\ \text{sms/month} = 0,0284\ \text{EUR}$ ;  $100\ 001\ - 500\ 000\ \text{sms/month} = 0,0261\ \text{EUR}$ ;  $500\ 001\ \text{and}$  more sms/month = 0,0250\ EUR. Termination rates continue to vary with respect to terminated traffic volumes. All operators meet requirement for EUR 0.0250\ rate.

### **Annex 10 Abbreviations and Exchange rates**

#### Table 10 - Abbreviations

AL Albania AT Austria BE Belgium BG Bulgaria СН Switzerland CY Cyprus CZ Czech Republic DK Denmark DE Germany ΕE Estonia EL Greece **ES** Spain Finland FL FR France the former Yugoslav Republic of Macedonia **FYROM** HR Croatia HU Hungary ΙE Ireland IS Iceland IT Italy LI Liechtenstein LT Lithuania LV Latvia LU Luxembourg ME Montenegro MT Malta NL Netherlands NO Norway PL Poland PT Portugal RO Romania RS Serbia SE Sweden SI Slovenia SK Slovakia TR Turkey UK **United Kingdom** 

Table 11 - Exchange Rates<sup>12</sup>

COUNTRY	1 EURO
AL	
	127,35
BG	1,96
CH	1,17
CZ	25,60
DK	7,45
<b>FYROM</b>	61,50
HR	7,40
HU	317,20
IS	123,48
LI	1,17
NO	9,55
PL	4,26
RO	4,65
RS	118,17
SE	10,33
TR	5,22
UK	0,88

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<sup>&</sup>lt;sup>12</sup> ECB website, <a href="https://sdw.ecb.europa.eu/browse.do?node=9691296">https://sdw.ecb.europa.eu/browse.do?node=9691296</a>

### **Annex 11 Glossary**

Avg(S)	Simple average
Avg(W)	Weighted average
FTR	Fixed Termination Rate
MTR	Mobile terminate rate
NRA	National Regulatory Authority
SMS	Short Message Service
TR	Termination Rate
TD	Top Down
BU	Bottom Up
LRIC	Long Run Incremental Cost
LRAIC	Long Run Average Incremental Cost
FAC	Fully Allocated Cost
CCA	Current Cost Accounting
FDC	Fully Distributed Cost