

Notice for the launch of public consultation for the draft BEREC Guidelines detailing Quality of Service Parameters

During its 40th plenary meeting (3-4 October 2019, Crete) the Board of Regulators approved the draft BEREC Guidelines detailing Quality of Service Parameters for public consultation.

In accordance with Article 104 of the European Electronic Communications Code NRAs shall take utmost account of these Guidelines when specifying quality of service parameters to be measured, the applicable measurement methods and the content, form and manner of the information to be published. By 21 June 2020 BEREC shall adopt the above mentioned Guidelines.

The public consultation is open from Thursday, 10 October 2019, at 14:00 CET to Thursday, 5 December 2019, at 17:00 CET.

Contributions received after the above mentioned deadline will not be taken into account.

All stakeholders are invited to submit their inputs on the draft Guidelines to the following email address: PC_QoS_Guidelines@berec.europa.eu

or

through the BEREC online public consultation platform on <https://consultations.berec.europa.eu/en/consultation/33721>

In accordance with the BEREC policy on public consultations, BEREC will publish a summary of all contributions received. All contributions will be published on the BEREC website, taking into account requests for confidentiality. Any such requests should clearly indicate which information is considered confidential. It is also possible to send both a confidential and a public version.

When registering with the consultation platform, please indicate your name and/or the name of the organisation or company you represent.

Further enquiries about the consultation including registration with the online platform may also be submitted to this address: PC_QoS_Guidelines@berec.europa.eu

Practical details of the public consultation

In accordance with the BEREC policy on public consultations, BEREC will publish a summary of all received contributions, respecting confidentiality requests.

The overall size of the e-mail (including attachments) should not be larger than 2 MB.

Contributions should preferably be sent in English.

We strongly encourage all stakeholders to submit their contributions as early as possible. **Contributions received after the above mentioned deadline will not be taken into account.**

After submitting the contribution via e-mail, an automatic reply will be generated. If this confirmation e-mail is not received, the submission of the contribution was not successful and it should be submitted again.

Contributions should be sent preferably in English and include reference to relevant paragraphs or sections of the Guidelines, as well as to the question number, in order to facilitate processing the responses.

Riga, 10 October 2019