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**Latvia-Riga: Provision of ICT Support Services, Including Systems  
Maintenance and Development and Centralised Software Management  
2020/S 167-401802**

**Contract notice**

**Services**

**Legal Basis:**

Regulation (EU, Euratom) No 2018/1046

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: Agency for Support for BEREC (BEREC Office)

Postal address: Z.A. Meierovica bulvaris 14, 2nd floor

Town: Riga

NUTS code: LV006 Rīga

Postal code: LV-1050

Country: Latvia

E-mail: [procurement@berec.europa.eu](mailto:procurement@berec.europa.eu)

**Internet address(es):**

Main address: <https://berec.europa.eu/>

Address of the buyer profile: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=6950>

**I.2) Information about joint procurement**

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=6950>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

General public services

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of ICT Support Services, Including Systems Maintenance and Development and Centralised Software Management

**II.1.2) Main CPV code**

72222300 Information technology services

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

The subject matter of the framework contract is the provision of information and communication technology (ICT) support services, including system maintenance and development and centralised software management.

II.1.5) **Estimated total value**

Value excluding VAT: 932 400.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

II.2.3) **Place of performance**

NUTS code: LV006 Rīga

II.2.4) **Description of the procurement:**

The Agency for Support for BEREC (BEREC Office) as the contracting authority intends to purchase information and communication technology (ICT) support services, including systems maintenance and development and centralized software management. All BEREC Office information systems, applications, servers, databases are hosted internally and in the cloud. The BEREC Office takes advantage of the usage of public and private cloud services. There are number of IT services, which are running on in support to the daily operation of the Agency. They include hardware maintenance operations; database administration; information system analysis; network configurations; video-conferencing services; reception, registration, maintenance and retirement of IT assets; as well as specific project management activities in support to IT project development.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

The FWC is renewed automatically three times for 12 months each, unless one of the parties receives formal notification to the contrary at least 3 months before the end of the ongoing duration. Renewal does not change or postpone any existing obligations.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 3

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

IV.2.2) **Time limit for receipt of tenders or requests to participate**

Date: 05/10/2020

Local time: 17:00

IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

IV.2.4) **Languages in which tenders or requests to participate may be submitted:**

Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**

IV.2.7) **Conditions for opening of tenders**

Date: 08/10/2020

Local time: 11:00

Place:

Z. A. Meierovica blvr. 14, Riga, LATVIA.

**Section VI: Complementary information**

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

21/08/2020