

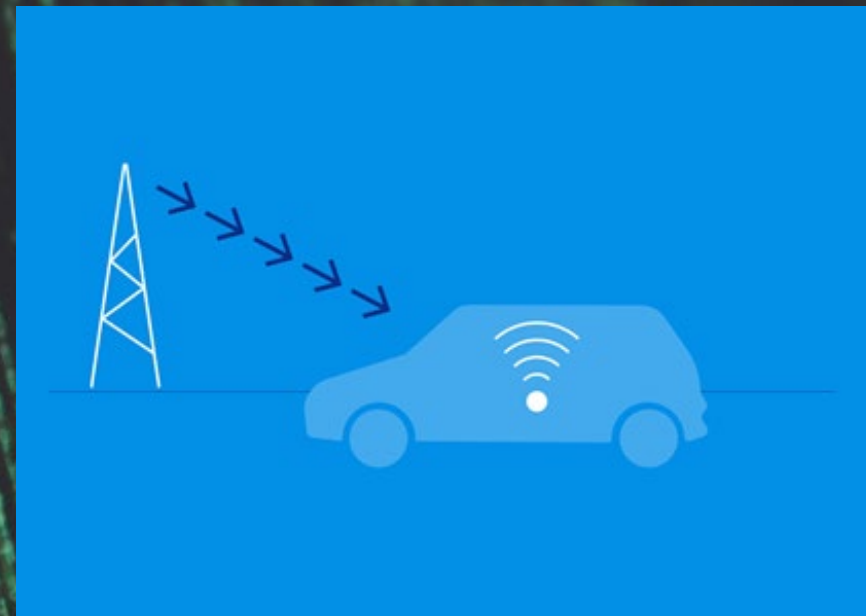
Internet in cars

Switching of provider on
mobile terminal equipment

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Agency for Data Supply
and Infrastructure



What is “Internet in cars”?

- Internet access services in cars
 - Wi-Fi
 - Touch screen in the car
- Providers of equipment and services used for internet access must comply with the end-users rights in the EECC
- Complaints: It is not possible to switch IAS-provider



It begins with

- eCall
 - Requirement since 2015. Cars have terminal equipment with one SIM-card
- This terminal equipment is now also used for
 - Wi-Fi in the car and internet access via touch screen
 - Information to the garage
- The end-users rights in the EECC do not apply to
 - eCall, information to the garage and other connected services that are not IAS to the end-user.



The requirements in the EECC

- EECC Article 107 (1): Maximum commitment period (Article 105) also applies to the terminal equipment.



What do the car manufacturers say?

- It takes 5 to 15 years before new cars will have 2 SIM-cards
- And it will cost millions of €
- ADISI: Yes, but you must comply with the EECC



What to do?

- The car manufacturers may disable the Internet Access Services
- ADSI open for temporary solutions
 - NOT that the end-user has to find other equipment that may be used as Wi-Fi hotspot or other
- The possibility to switch provider must be provided by equipment in the car provided by the car manufacturer / dealer



ADSI's actions

1. March 2023: Decision towards a car brand
 - Requiring not provide terminal equipment not giving the possibility to switch provider
2. A letter to car brands in Denmark
3. Supervision on the most common car brands in Denmark and their compliance with the switch of provider-requirement



Thank you!

