Internet in cars

Switching of provider on mobile terminal equipment

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What is “Internet in cars”?

• Internet access services in cars
  • Wi-Fi
  • Touch screen in the car

• Providers of equipment and services used for internet access must comply with the end-users rights in the EECC

• Complaints: It is not possible to switch IAS-provider
It begins with

• eCall
  • Requirement since 2015. Cars have terminal equipment with one SIM-card

• This terminal equipment is now also used for
  • Wi-Fi in the car and internet access via touch screen
  • Information to the garage

• The end-users rights in the EECC do not apply to
  • eCall, information to the garage and other connected services that are not IAS to the end-user.
The requirements in the EECC

- EECC Article 107 (1): Maximum commitment period (Article 105) also applies to the terminal equipment.
What do the car manufacturers say?

• It takes 5 to 15 years before new cars will have 2 SIM-card
• And it will cost millions of €

• ADSI: Yes, but you must comply with the EECC
What to do?

• The car manufacturers may disable the Internet Access Services

• ADSI open for temporary solutions
  • NOT that the end-user has to find other equipment that may be used as Wi-Fi hotspot or other

• The possibility to switch provider must be provided by equipment in the car provided by the car manufacturer / dealer
ADSI’s actions

1. March 2023: Decision towards a car brand
   • Requiring not provide terminal equipment not giving the possibility to switch provider

2. A letter to car brands in Denmark

3. Supervision on the most common car brands in Denmark and their compliance with the switch of provider-requirement
Thank you!