Ensuring equivalent access to 112

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About EENA

- European Emergency Number Association

- Mission is to contribute to the safety of the people in Europe.

- Discussion platform gathering public safety professionals representing emergency services, solution providers, public authorities, international organisations, researchers…

EU legislations on accessibility to 112

- European Electronic Communications Code
  - Supplemented by Delegated Regulation 2023/444

- European Accessibility Act

- EU Roaming Regulation

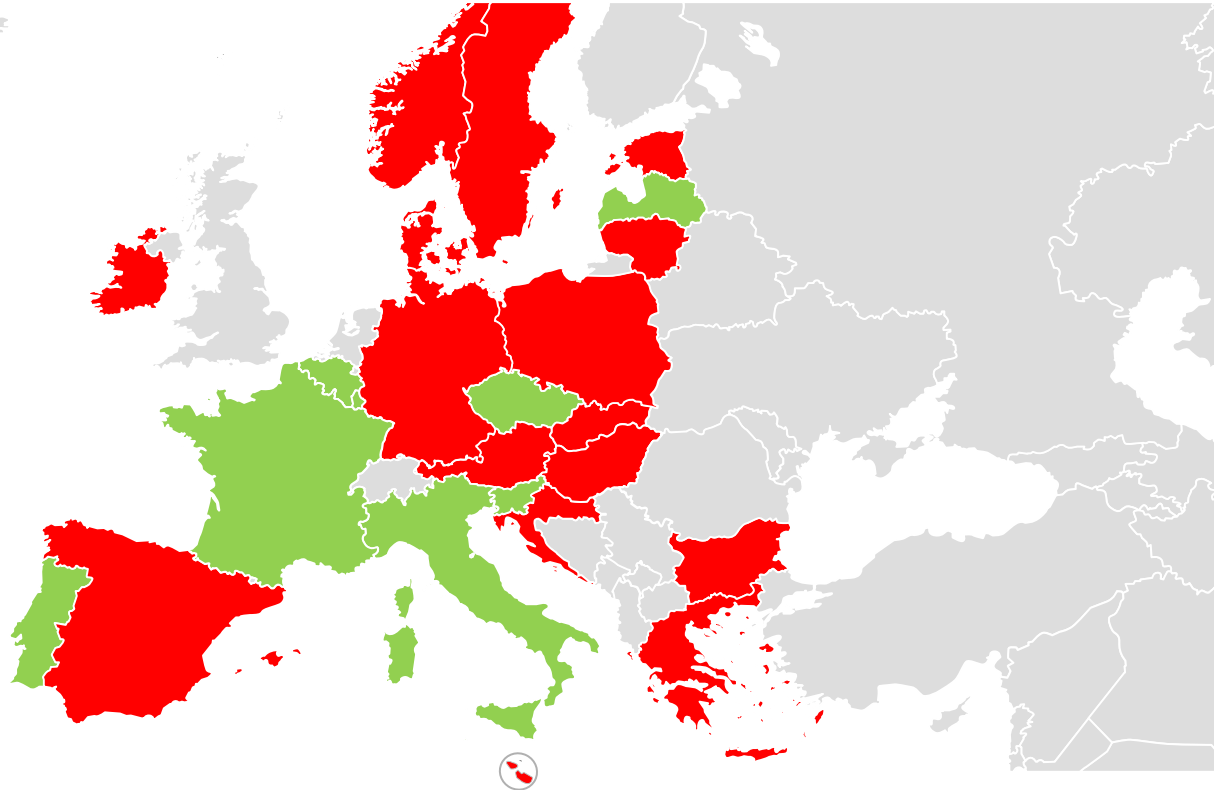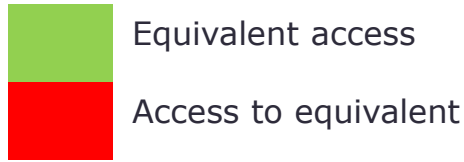# EU legislations on accessibility to 112

Main goal: ensuring equal access to 112 for all

Main legal requirements:

- Extension of main 112 requirements to all types of emergency communications.

- Access for people with disabilities travelling to other EU Member States, where feasible without pre-registration.

- Deployment of Real Time Text by 2025

Main elements still to be addressed

➢ European Electronic Communications Code to be properly enforced, particularly for people travelling to other MSs,

Equivalent access

Access to equivalent

Main elements still to be addressed

➢ European Electronic Communications Code to be properly enforced

➢ PSAPs deployments should be coordinated with other developments (e.g. transition to IP-based emergency communications)

➢ Real Time Text to be provided as a native solution

Ongoing work on Real Time Text

➢ Standardisation work

➢ Sharing of best practices
   ▪ Webinar "lessons learnt from the First end-to-end native RTT to PSAP deployment in the World"

➢ Bringing together all stakeholders

CONTACT

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