

BEREC Guidelines on Very High Capacity Networks



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1 Introduction

1. These BEREC Guidelines, designed in accordance with Article 82 of the European Electronic Communications Code (EECC),¹ are drafted to provide guidance to NRAs 'on the criteria that a network is to fulfil in order to be considered a very high capacity network, in particular in terms of down- and uplink bandwidth, resilience, error-related parameters, and latency and its variation' (Art. 82). NRAs shall take these Guidelines into utmost account.² The Guidelines shall contribute to the harmonisation of the definition of the term 'very high capacity network' in the EU.
2. BEREC published the first version of these Guidelines in 2020 and determined that any network which fulfils one (or more) of four criteria is a very high capacity network (BoR (20) 165, paragraph 18). According to Art. 82 of the EECC, BEREC shall update the Guidelines by 31 December 2025. At the time of the adoption of the initial guidelines it was not yet possible to take 5G fully into account, as it had not yet reached mature deployment and significant penetration (see BoR (20) 165, paragraph 25). Therefore BEREC updated criterion 4 (performance thresholds for wireless network) based on data collected from mobile network operators on 5G in October 2023 (BoR (23) 164). The current version of the Guidelines reviews the current performances of fixed networks and, based on their evaluation, confirms the performance thresholds values of criterion 3 originally defined in 2020. With this exercise, BEREC updates all aspects of the original Guidelines by the end of 2025, as mandated by the EECC.
3. Article 3 of the EECC specifies its general objectives, including 'promot[ing] connectivity and access to, and take-up of, very high capacity networks, including fixed, mobile and wireless networks, by all citizens and businesses of the Union'. Furthermore, according to recital (28) of the EECC, 'it is necessary to give appropriate incentives for investment in new very high capacity networks that support innovation in content-rich internet services and strengthen the international competitiveness of the Union. Such networks have enormous potential to deliver benefits to consumers and businesses across the Union.
4. This objective of promoting the widespread deployment and take-up of very high capacity networks is at the core of the EU's ambition towards a gigabit society.³ Therefore, the

¹ Directive (EU) 2018/72 of the European Parliament and the Council establishing the European Electronic Communications Code, OJ L 321/36 of 17 Dec. 2018

² As set out in Article 4(4) of Regulation (EU) 2018/1971 of the European Parliament and the Council of 11 December 2018 establishing the Body of European Regulators for Electronic Communications (BEREC) and the Agency for Support for BEREC (BEREC Office), amending Regulation (EU) 2015/2120 and repealing Regulation (EC) No 1211/2009, OJ L 321/1 of 17 Dec. 2018 and Article 61(7) of the EECC.

³ See in particular the communication from the Commission 'Connectivity for a Competitive Digital Single Market - Towards a European Gigabit Society'. The ambitious strategic objectives set by the Commission, which are supported by the Council and European Parliament, are recalled in Recital 24 of the Code.



concept of very high capacity network is used also in other initiatives taken by the EU institutions to support this ambition.⁴

5. The term ‘very high capacity network’ is defined in Article 2(2) of the EECC and is relevant for several provisions in the EECC, as for example:
 - the conditions under which NRAs shall not impose certain obligations on wholesale-only undertakings depend on access to a very high capacity network (Art. 61(3)) in connection with Art. 80);
 - the geographical surveys of network deployments may include a forecast of the reach of very high capacity networks (Art. 22(1)); and
 - NRAs may invite undertakings and public authorities to declare their intention to deploy very high capacity networks in designated areas (Art. 22(3)).
6. Other articles and recitals of the EECC which also refer to very high capacity networks are listed in annex 1.
7. According to Art. 82 of the EECC, BEREC shall regularly update the Guidelines after 2025. The timing of the next review of the Guidelines will depend on the mature deployment and significant penetration of new technologies. Moreover, BEREC intends to report on the practical application of these guidelines in accordance with Art. 4(1)(j)(i) of the BEREC regulation.⁵ Such a report will provide input to an assessment of the need to revise the guidelines.

2 Definition of the term ‘very high capacity network’ in the EECC

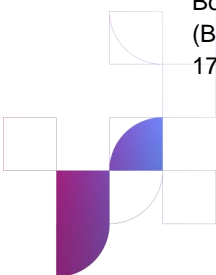
8. Article 2(2) of the EECC defines the term ‘very high capacity network’ as follows:

‘Very high capacity network’ means

- *either an electronic communications network which consists wholly of optical fibre elements at least up to the distribution point at the serving location,*
- *or an electronic communications network which is capable of delivering, under usual peak-time conditions, similar network performance in terms of available*

⁴ See, for example, the Connecting Europe Facility (CEF2) 2021-2027, NextGenerationEU, the Commission Recommendation on the regulatory promotion of gigabit connectivity, of 6.2.2024, C(2024)523 and the Gigabit Infrastructure Act of 29.4.2024, Regulation (EU) 2024/1309. .

⁵ Regulation (EU) 2018/1971 of the European Parliament and of the Council of 11 December 2018 establishing the Body of European Regulators for Electronic Communications (BEREC) and the Agency for Support for BEREC (BEREC Office), amending Regulation (EU) 2015/2120 and repealing Regulation (EC) No 1211/2009, OJ L 321, 17 Dec. 2018 (p. 1-35)



downlink and uplink bandwidth, resilience, error-related parameters, and latency and its variation'. [bullet points added by BEREC]

9. Recital (13) further clarifies:

'[...] While in the past the focus was mainly on growing bandwidth available overall and to each individual user, other parameters such as latency, availability and reliability are becoming increasingly important. The current response towards that demand is to bring optical fibre closer and closer to the user, and future 'very high capacity networks' require performance parameters which are equivalent to those that a network based on optical fibre elements at least up to the distribution point at the serving location can deliver.

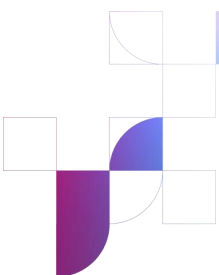
*In the case of **fixed-line connection**, this corresponds to network performance equivalent to that achievable by an **optical fibre installation up to a multi-dwelling building**, considered to be the serving location.*

*In the case of **wireless connection**, this corresponds to network performance similar to that achievable based on an **optical fibre installation up to the base station**, considered to be the serving location.*

Variations in end-users' experience which are due to the different characteristics of the medium by which the network ultimately connects with the network termination point should not be taken into account for the purposes of establishing whether a wireless network could be considered as providing similar network performance.

*In accordance with the principle of technology neutrality, other technologies and transmission media should not be excluded, where they **compare with that baseline scenario in terms of their capabilities**. [...]' [emphasis and paragraphs added by BEREC].*

10. Therefore, according to the provisions in the EEC, an electronic communications network which consists wholly of optical fibre elements at least up to the distribution point at the serving location is considered a very high capacity network (part 1 of Art 2(2)). Any electronic communications network capable of delivering, under usual peak-time conditions, an equivalent network performance is also considered a very high capacity network (part 2 of Art. 2(2)).
11. Recital 13 established the link between these two parts of the definition of very high capacity networks in Article 2(2) by developing the concept of equivalence of network performance and providing a baseline scenario based on two different topologies: (i) fibre roll out (at least) up to a multi-dwelling building in the case of a fixed-line connection and (ii) fibre roll out up to the base station in the case of a wireless connection. This is in line with the principle of technology neutrality based on the equivalence of the achievable performance of the networks.
12. Moreover, Article 2(2) of the EEC determines the parameters to be considered in order to establish that a network offers an equivalent performance to that of the baseline scenario, namely 'available downlink and uplink bandwidth, resilience, error-related parameters and latency and its variation'.



13. Article 82 of the EECC entrusts BEREC to issue guidelines on the criteria to consider a network as a very high capacity network, in particular in terms of the above-mentioned specific parameters.
14. In conclusion, very high capacity networks according to Art. 2(2) are:
 - a. Any network providing a fixed-line connection with fibre roll out at least up to the multi-dwelling building;
 - b. Any network providing a wireless connection with fibre roll out up to the base station;
 - c. Any network which provides a fixed-line connection and is capable of delivering under usual peak-time conditions a network performance equivalent to what is achievable by a network providing a fixed-line connection with fibre roll-out up to the multi-dwelling building (**performance thresholds 1**); and
 - d. Any network which provides a wireless connection and is capable of delivering under usual peak-time conditions a network performance equivalent to what is achievable by a network providing a wireless connection with fibre roll out up to the base station (**performance thresholds 2**).
15. Very high capacity networks are of importance since they are capable of providing end-user services with a particularly high quality of service (QoS). The EECC promotes the rollout of very high capacity networks to benefit end-users (Art. 3(2)a EECC). Therefore, the equivalent performance of the baseline scenario (see paragraphs 11, 14c and 14d) is considered with regard to the achievable end-user QoS of very high capacity networks. Moreover, the EECC defines a very high capacity network as a certain type of electronic communications network and not only as a segment of a network. Therefore, for the purposes of determining the network performance of equivalent networks, it is necessary to consider the network up to the end-user where the public network ends. Given also that the EECC does not provide a definition of the term 'serving location', a different approach might be arbitrary and even technically impossible to implement. In addition, if it would be considered that the baseline scenario does not include the access network this would mean that a legacy network with fibre rolled-out solely to the local exchange (FTTEx) would have to be considered as a very high capacity network. BEREC considers that this is not the intention of the EECC.
16. For these reasons, the performance thresholds 1 and 2 need to be determined as follows:
 - a. Performance thresholds 1: The end-user QoS which is achievable under usual peak-time conditions by a network providing a fixed-line connection with a fibre roll out up to the multi-dwelling building.
 - b. Performance thresholds 2: The end-user QoS which is achievable under usual peak-time conditions by a network providing a wireless connection with a fibre roll out up to the base station.



17. Performance thresholds 1 focus on fibre roll out up to the multi-dwelling building and not on fibre to the home (FTTH), since according to Recital 13 of the EECC, fibre roll out up to the multi-dwelling building should be the baseline scenario for the determination of the equivalent network performance to be considered as a very high capacity network. Other networks which do not qualify as very high capacity networks based on part 1 of Article 2(2) of the EECC (only) need to be capable to provide an end-user QoS achievable with fibre to the multi-dwelling building - and not the higher end-user QoS achievable with FTTH.

3 Criteria that a network has to fulfil in order to be considered a 'very high capacity network'

18. The term 'very high capacity network' is already defined in the EECC (see section 2) and the criteria provided in this section follow this definition. Criteria 1 and 2 below result directly from the first part of the definition, while criteria 3 and 4 below are based on the second part of the definition, using data collected from network operators (see section 4).
19. In accordance with the EECC, any network which fulfils one (or more) of the following four criteria is a very high capacity network:

Criterion 1: Any network providing a fixed-line connection with a fibre roll out at least up to the multi-dwelling building.

Criterion 2: Any network providing a wireless connection with a fibre roll out up to the base station.

Criterion 3: Any network providing a fixed-line connection which is capable of delivering, under usual peak-time conditions, services to end-users with the following quality of service (**performance thresholds 1**):

- | | |
|--|------------------|
| a. Downlink data rate | ≥ 1000 Mbps |
| b. Uplink data rate | ≥ 200 Mbps |
| c. IP packet error ratio (Y.1540) | ≤ 0.05% |
| d. IP packet loss ratio (Y.1540) | ≤ 0.0025% |
| e. Round-trip IP packet delay (RFC 2681) | ≤ 10 ms |
| f. IP packet delay variation (RFC 3393) | ≤ 2 ms |
| g. IP service availability (Y.1540) | ≥ 99.9% per year |

Criterion 4: Any network providing a wireless connection which is capable of delivering, under usual peak-time conditions, services to end-users with the following quality of service (**performance thresholds 2**).

- | | |
|-----------------------|------------|
| a. Downlink data rate | ≥ 350 Mbps |
| b. Uplink data rate | ≥ 50 Mbps |

c. IP packet error ratio (Y.1540)	$\leq 0.01\%$
d. IP packet loss ratio (Y.1540)	$\leq 0.01\%$
e. Round-trip IP packet delay (RFC 2681)	$\leq 18 \text{ ms}$
f. IP packet delay variation (RFC 3393)	$\leq 5 \text{ ms}$
g. IP service availability (Y.1540)	$\geq 99.9\%$ per year

20. Notes to criterion 1 and criterion 2

- a. Criterion 1 and criterion 2 result directly from the EECC (see section 2).⁶
- b. A network which qualifies as a very high capacity network according to criterion 1 does not necessarily fulfil criterion 3.
- c. A network which qualifies as a very high capacity network according to criterion 2 does not necessarily fulfil criterion 4.

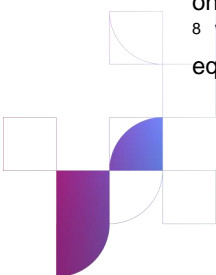
21. Notes to criterion 3 and criterion 4

- a. For the qualification as a very high capacity network, it is sufficient that a network (without any further investments) is capable to provide a service which meets the performance thresholds 1 in case of fixed-line connection or performance thresholds 2 in case of wireless connection. Therefore, it is neither necessary that the network actually offers such a service nor that all services provided by the network have to meet the performance thresholds 1 or performance thresholds 2. However, in order to determine whether a network does have these capabilities an NRA may demand that a test service which meets the performance thresholds 1 or the performance thresholds 2 is implemented in the network.
- b. Criteria 3 and 4 refer to peak-time. This is the time of the day with a typical duration of one hour where the network load usually has its maximum.⁷
- c. The performance thresholds 1 and performance thresholds 2 refer to the path from the end-user⁸ to the first point in the network where the traffic of the end-user services is handed over to other public networks (e.g. nearest peering point) and in case of round-trip parameters back to the end-user (see paragraphs 54 and 55).

⁶ Since Article 82 of the EECC requires that the Guidelines define all criteria that a network has to fulfil in order to be considered a very high capacity network, they are also included in these Guidelines.

⁷ The peak-time may differ across networks and regions. The time period of the peak-time is typically one hour since network dimensioning is usually based on the network load during busy hour and, therefore, on a duration of one hour.

⁸ Without taking into account limitations caused by the customer premises equipment respectively mobile equipment.



- d. The threshold data rates of performance thresholds 1 and performance thresholds 2 are data rates at the level of the transport layer protocol payload.⁹
 - e. The threshold data rates of performance thresholds 1 are the data rates at the point where the fixed subscriber access line (e.g. twisted pair, coax cable) ends in the end-user's living space.
 - f. In case of particularly long distances (e.g. several hundred kilometres) between the end-user and the first point in the network where the traffic of the end-user services is handed over to other public networks (e.g. nearest peering point), the threshold round-trip IP packet delay increases for every 100 km by 1 ms.¹⁰
 - g. The performance thresholds 2 refer to outdoor locations only and to the average value within the coverage area considered (see paragraphs 78 and 79).
 - h. Events outside the network operator's control (e.g. force majeure) are excluded from the calculation of the IP service availability.
22. The wording of the EEC in Recital 13, as well as the different thresholds of performance set out in criteria 3 and 4 suggest that 'very high capacity network' does not represent a unified concept. In this sense, very high capacity networks can be divided in two categories, which typically have different performance characteristics. These Guidelines refer to these categories as (i) 'fixed very high capacity networks', which meet criterion 1 or criterion 3 (or both), and (ii) 'wireless very high capacity networks', which meet criterion 2 or criterion 4 (or both).
23. A 'wireless very high capacity network' (i.e. a network that meets either criterion 2 or criterion 4, or both), may also meet the performance thresholds of criterion 3 and, if this is the case, it may be considered equivalent to a 'fixed very high capacity network'.¹¹ This may apply in particular to wireless networks providing services that compete in the same market with services provided by fixed networks (such networks and services are often marketed under the term 'Fixed Wireless Access' or 'FWA').
24. In the following section and annexes 2 to 5, the Guidelines explain in detail how BEREC determined the performance thresholds 1 and performance thresholds 2.
25. Finally, the Guidelines provide information on how the criteria 1 to 4 need to be applied (see section 5).

⁹ In accordance with the BEREC Guidelines on the Implementation of the Open Internet Regulation (BoR (22) 81, paragraphs 140 and 166).

¹⁰ The distances refer to orthodromic distances (not to distances from earth to satellite and back to earth).

¹¹ The 'wireless very high capacity network has to meet the performance thresholds of criterion 3 at locations where the end-user uses its service indoor similarly as in case of services providing a fixed-line connection. For example, in case of Fixed Wireless Access both would be possible, indoor devices and also devices mounted on the roof or the facade of the building in which the end-user uses the service.



26. The Guidelines provide criteria for the consideration of a network as a very high capacity network, where this is relevant for the application of the EECC. They should not be interpreted as a view on the appropriateness of such consideration as a criterion for any other policy instrument, including public funding.

4 Determination of the performance thresholds 1 and 2

27. This section together with annexes 2 to 5 describes how BEREC determined the performance thresholds 1 and 2.
28. The performance thresholds 1 and 2 need to be determined as defined in paragraph 16, according to the analysis of the relevant legal provisions in the EECC (see section 2, in particular paragraphs 14 and 15).
29. This section describes further the basis for the determination of the performance thresholds 1 and 2 and the determination of the performance thresholds 1 and 2 is done in annex 3 and annex 4.

4.1 Networks considered

30. The performance thresholds 1 refer to a fixed network with fibre roll out up to the multi-dwelling building (see paragraph 16a). End-user services provided by such a network are typically based on copper or coax technologies for the in-building segment of the network up to the network termination point. Therefore, the determination of the performance thresholds 1 is based on fixed networks with fibre roll out up to the multi-dwelling building and either copper or coax-based access technologies.
31. The performance thresholds 2 refer to a wireless network with fibre roll out up to the base station (see paragraph 16b). End-user services provided by such a network are typically based on a mobile network (not e.g. on a public WLAN network). Therefore, the determination of the performance thresholds 2 is based on mobile networks with fibre roll out up to the base station.

4.2 'Achievable' end-user QoS

32. The performance thresholds 1 and 2 refer to the 'achievable' end-user QoS (see paragraph 16). Therefore, they are determined based on the 'best' technology with regard to the achievable end-user QoS.
33. These Guidelines replace the last version of the BEREC Guidelines adopted in October 2023. The update focuses on developments in fixed network technologies from 2020 to 2025.



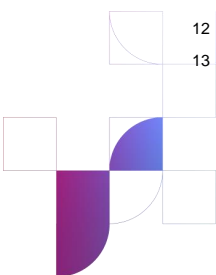
34. Network operators know the end-user QoS which is achievable in their networks based on technologies they have already deployed. This is also a QoS which end-users can effectively experience. For such technologies, they are able to provide data on the achievable end-user QoS.
35. Network operators, however, do not know which end-user QoS will be achievable in their networks based on technologies they will deploy in the future. Network operators, therefore, are not able to provide data on the achievable end-user QoS for such technologies. Vendors do also not know which end-user QoS is achievable in practice with technologies they are still developing and which have not yet been deployed in real networks. Therefore, it is not possible to determine the QoS that end-users will experience with technologies that will be deployed in networks only in the future.
36. The determination of the performance thresholds 1 and 2 therefore is based on the 'best' technology with regard to the achievable end-user QoS already deployed in networks (at least pilot deployments or field trials).¹² In order to be as much future oriented as possible, the focus is on the newest technologies used, even if they are only deployed by a small number of operators in the EU.
37. For this reason, the following technologies of the networks mentioned in section 4.1 are considered:
 - a. In case of fixed networks with copper twisted pair access, the most advanced DSL technology (e.g. G.fast 212 MHz).
 - b. In case of fixed networks with coax access, the most advanced DOCSIS technology (e.g. DOCSIS 3.1).
 - c. In case of mobile networks, the most advanced 5G technology in terms of aggregated radio channel bandwidth, MIMO¹³, modulation etc. used in the mobile network of the respective operators.

4.3 'Peak-time conditions'

38. The performance thresholds 1 and 2 have to be determined 'under usual peak-time conditions' (see paragraph 16). Therefore, realistic conditions prevailing in networks which correctly reflect end-user experiences need to be considered. For this reason, the determination of the performance thresholds 1 and 2 focus on the service with the highest end-user QoS, a typical use of the network and the current service portfolio. This implies that several end-users simultaneously use the network during peak-time.

¹² At the time when the data were collected (see section 4.6)

¹³ Multiple-Input and Multiple-Output



39. Since the performance thresholds 1 and 2 need to be based on the achievable (and not currently achieved) end-user QoS (see paragraph 16), they are determined based on the service with the highest end-user QoS (data rate) and the 'best' technology deployed in a pilot deployment or field trial in the network.¹⁴ It is assumed that the subscribers which are currently subscribed to the service with the highest data rate get the service with the highest data rate of the pilot deployment or field trial instead (see paragraphs 103.b and 103.e).

4.4 'Typical' end-user QoS

40. The achievable end-user QoS may vary between different end-users depending on e.g. the length of the access media, quality of the access media, interferences and noise. The determination of the performance thresholds 1 and 2 therefore is based on the achievable end-user QoS which end-users typically experience (e.g. average).
41. Since an average QoS is considered, different characteristics of the air (e.g. due to different weather conditions), that is the medium by which the mobile equipment of the end-user is connected with the wireless network, are not taken into account as it is required by Recital 13 of the EECC (see paragraph 7).
42. The EECC does not define the situation for which performance thresholds 1 and 2 need to be determined in more detail. Therefore, it is not possible to determine performance thresholds 1 and 2 for a more specific situation.

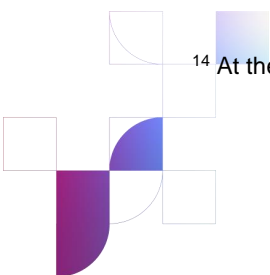
4.5 QoS parameters

43. The EECC (Art. 2(2) and Art. 82) demands that the performance thresholds 1 and 2 need to be determined in terms of 'downlink and uplink bandwidth, resilience, error-related parameters, latency and its variation' (see paragraph 12).

General applicability

44. The performance thresholds 1 apply to any network which provides a fixed-line connection and the performance thresholds 2 apply to any network which provides a wireless connection (see paragraphs 16a and 16b). Therefore, the QoS parameters of the performance thresholds 1 and 2 need to be applicable to any network, even to networks which are not yet deployed but will be deployed when these Guidelines are in force.

¹⁴ At the time of data collection.



45. Today, nearly all communications networks are based on the Internet Protocol (IP). Therefore, the QoS parameters of the performance thresholds 1 and 2 are based on IP, an exception are the downlink and uplink data rates (see paragraph 47).

Entire communications network

46. The EECC (Art. 2(2)) defines that a very high capacity network is a certain type of communications network. This definition is not limited to a certain part of the network hierarchy (e.g. only to the access network) but instead encompasses the entire communications network. Therefore the QoS parameters of performance thresholds 1 and 2 need to be applicable to an entire network.

Downlink and uplink bandwidth

47. The first two QoS parameters are the downlink and the uplink data rate,¹⁵ which are data rates at the level of the transport layer protocol payload, in accordance with the BEREC Guidelines on the Implementation of the Open Internet Regulation (BoR (22) 81, paragraphs 140 and 166). These QoS parameters are not based on IP, as the BEREC Guidelines on the Implementation of the Open Internet Regulation (BoR (22) 81) do not allow that the data rates are based on the IP layer (e.g. IP packet payload).¹⁶

Latency and its variation

48. For latency and its variation, it is necessary to consider IP-based QoS parameters (see paragraph 45). Typically, one-way delay is more difficult to measure than round-trip delay and further from an end-user perspective, round-trip delay is of primary interest. Therefore, the performance thresholds 1 and 2 are based on the round-trip IP packet delay (RFC 2681) and the IP packet delay variation (RFC 3393).¹⁷

Error-related parameters

49. For error-related parameters, the IP-based parameters IP packet error ratio (Y.1540) and the IP packet loss ratio (Y.1540) were considered. In the first phase of the call for initial

¹⁵ The Guidelines use the term 'data rate' instead of 'bandwidth' in order to avoid in case of wireless networks to confuse 'bandwidth' with the meaning data rate (e.g. 50 Mbps) with 'bandwidth' with the meaning spectrum (e.g. 50 MHz).

¹⁶ The QoS parameters and also the downlink and uplink data rate need to be determined under usual peak-time conditions (see criteria 3 and 4, paragraph 19). The speed parameters defined in the BEREC Guidelines on the Implementation of the Open Internet Regulation (BoR (22) 81, p. 42-44) do not refer to 'under usual peak-time condition' and, therefore, cannot be applied in these Guidelines.

¹⁷ This is in conformance with the BEREC report 'Net Neutrality Regulatory Assessment Methodology' (BoR (17) 178, section 3.2, p. 9). In annex X 'Quality of service parameters', the EECC refers to the standard ITU-T Y.2617 with regard to latency (delay) and jitter. However, this is a one-way delay and a rather new standard. In order to enable network operators to provide data, it was necessary to use a standard which is already used since many years. No stakeholder suggested to use Y.2617 instead of RFC 2681 and/or RFC 3393.



stakeholder input (see section 4.6 paragraphs 56 and 58), the stakeholders were explicitly asked whether in their view other error-related parameters are more appropriate.

50. Several stakeholders suggested in the 2020 public consultations to use the QoS parameters errored seconds (ES), severe errored seconds (SES) and unavailable seconds (UAS). However, these QoS parameters are access network specific and not applicable to an entire communications network. Since the EECC defines a very high capacity network as an entire network and not as only an access network (see paragraph 46), it was not possible to use these QoS parameters.
51. Apart from this, the stakeholders did not provide a clear indication that other error-related QoS parameters are more appropriate. Therefore, the performance thresholds 1 and 2 are based on the IP packet error ratio (Y.1540) and the IP packet loss ratio (Y.1540).¹⁸

Resilience

52. For resilience, the IP service availability (Y.1540) was considered and in the first phase of the call for initial stakeholder input, the stakeholders were also explicitly asked whether in their view another resilience parameter is more appropriate. The stakeholders did not provide a clear indication that a different parameter is more appropriate for resilience. Therefore, the performance thresholds 1 and 2 are based on the IP service availability (Y.1540).
53. The IP service availability refers to the time period of a year and not solely to the peak-time as it is the case with the other QoS parameters and demanded by the EECC (Art. 2(2), see paragraph 8). The reason is that availability parameters usually refer to a certain time period (and not solely to the peak-time). In response to the first phase of the call for initial stakeholder input (see paragraphs 56 and 58), stakeholders pointed out that they need to know the time period to which the IP service availability refers to otherwise they are not able to provide data. Therefore, in order to collect sufficient data, it was necessary to define the time period and to use the common one-year time period.

Path of the QoS parameters

54. The EECC demands that an entire network needs to be considered (see paragraph 46). The performance thresholds 1 and 2 focus more on the access network since core networks are usually based on fibre. However, this does not preclude that the backhaul

¹⁸ In annex X 'Quality of service parameters', the EECC refers to the relatively new ITU-T standard Y.2617 with regard to packet loss ratio. In order to enable network operators to provide data, it was necessary to use a standard which has already been in use for many years. No stakeholder suggested to use Y.2617 instead of Y.1540. Y.2617 does not define a packet error ratio. Therefore, the ITU-T standard Y.1540 needs to be used for the IP packet error ratio. As it would not be appropriate to use different standards for the error-related parameters, Y.1540 also needs to be used for the IP packet loss ratio.



and the core networks should be designed in conditions compatible with the access network QoS.

55. For these reasons, the QoS parameters of the performance thresholds 1 and 2 refer to the path from the end-user to the first point in the network where the traffic of the end-user services is handed over to other public networks (e.g. nearest peering point) and in case of round-trip parameters back to the end-user.

4.6 Data collection

56. BEREC launched a call for initial stakeholder input in three phases in order to collect the necessary data for the determination of the performance thresholds 1 and 2 based on questionnaires. BEREC welcomes all contributions received and thanks all stakeholders for their inputs.
57. BEREC informed the public at the public debriefing on the outcomes of the 38th BEREC ordinary Plenary meeting on 13 March 2019 in Brussels on this call for initial stakeholder input and sent the 'call for initial stakeholder input' documents and the questionnaires to the following stakeholders:¹⁹
 - a. Network operators (sent by NRAs);
 - b. Associations of network operators at EU level;²⁰ and
 - c. Major vendors of equipment for fixed access networks based on G.fast²¹ and DOCSIS²² (etc.) and for mobile networks.²³
58. In the first phase of this call for initial stakeholder input, launched in March 2019, the stakeholders were asked to comment on the draft questionnaires. Based on the input received, BEREC revised the questionnaires, launched the second phase of the call for initial stakeholder input in May 2019 and asked the network operators and vendors to complete the final questionnaires (except the FTTH questionnaire). In order to avoid putting too much burden on the operators at the same time, the network operators were asked to fill in the FTTH questionnaire in a separate and third phase of the call for initial stakeholder input after summer time at the end of August 2019.

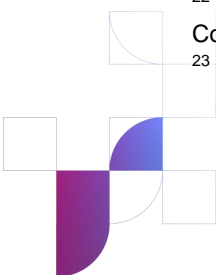
¹⁹ https://berec.europa.eu/eng/events/berec_events_2019/186-public-debriefing-on-outcomes-of-the-38th-berec-ordinary-meetings

²⁰ ETNO, ECTA, FTTH Council Europe, Cable Europe, EuroISPA and GSMA

²¹ Nokia, Huawei, Adtran, Calix, MVM Tel, Zyxcel

²² Arris, Cisco, Casa Systems, Huawei, Harmonic, Sumavision, DEV Systemtechnik GmbH, Ascent Communication Technology Ltd

²³ Nokia, Huawei, Ericsson, ZTE



59. For the update of criterion 4 (performance thresholds 2), BEREC asked the mobile network operators to complete the questionnaire for 5G mobile network operators (sent by NRAs) in May 2022.
60. For the update of criterion 3 (performance thresholds 1), BEREC asked the fixed network operators to complete the questionnaire for operators with fibre to the building (FTTB) and in-building copper twisted pair and the questionnaire for operators of a hybrid fibre coax (HFC) network with fibre rolled out up to the building (sent by NRAs) in April 2024. The 2024 data collection has shown that no major technological development has taken place and that the technologies which were considered in 2020 (i.e. G.fast 212 MHz and DOCSIS 3.1) continue to be the most advanced access technologies. The criterion 3 performance thresholds values have been determined as further explained in Annex 3 based on the 2020 data, while the results of the data collection in 2024 is presented in Annex 4. BEREC considers that the criterion 3 thresholds values based on the 2020 data collection are confirmed by the data received in 2024 and thus remain appropriate.
61. Annex 2 provides information on the questionnaires used to collect the data and the number of questionnaires received from the stakeholders.

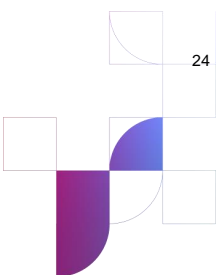
5 Application of the criteria 1 to 4

62. The criteria a network has to fulfil in order to be considered a ‘very high capacity network’ (see paragraph 19) need to be applied as described in this section. It is sufficient that an NRA considers that a network fulfils one of the four criteria in order to qualify as a very high capacity network and it does not need to meet more than one criterion.

5.1 Application of the criterion 1

63. According to criterion 1 (see paragraph 19), any network providing a fixed-line connection qualifies as very high capacity network if fibre is rolled out at least up to the multi-dwelling building and it does not need to fulfil further criteria.
64. For example, criterion 1 is fulfilled in case of fixed networks where fibre is rolled out up to the multi-dwelling building or up to a single-family house,²⁴ and therefore, in case of fibre to the building (FTTB) and also in case of fibre to the home (FTTH).
65. BEREC is of the view, that in case fibre is rolled out up to the multi-dwelling building it is desirable that technologies which are deployed inside the building correspond to the performance potential of FTTB, although this is not a legal requirement (see paragraphs 19 and 63).

²⁴ Or offices and industrial buildings



66. Fixed networks with a fibre roll out up to a node (not to a building) and even if only a few single-family houses are connected to this node do not fulfil criterion 1. Such networks, however, would qualify as very high capacity network if they fulfil criterion 3.

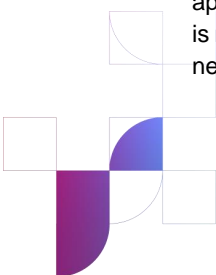
5.2 Application of the criterion 2

67. According to criterion 2 (see paragraph 19), any network providing a wireless connection with a fibre roll out up to the base station qualifies as a very high capacity network and it does not need to fulfil further criteria.
68. Criterion 2 refers to wireless networks, therefore, mobile networks with fibre roll out up to the base station fulfil this criterion but also e.g. a public WLAN (WiFi) network with fibre roll out up to the access point.²⁵
69. BEREC is of the view, that in case fibre is rolled out up to the base station it is desirable that wireless access technologies which are deployed correspond to the performance potential of fibre to the base station, although this is not a legal requirement (see paragraphs 19 and 67).

5.3 Application of the criterion 3

70. Any network which provides a fixed-line connection and is capable of delivering under usual peak-time conditions services to end-users with a QoS defined by performance thresholds 1 qualifies as a very high capacity network (see paragraph 19).
71. For the qualification as a very high capacity network, it is sufficient that the network (without any further investments) is capable to provide a service which meets the performance thresholds 1. Therefore, it is neither necessary that the network actually offers such a service nor that all services provided by the network have to meet the performance thresholds 1. However, in order to determine whether a network does have these capabilities an NRA may demand that a test service which meets the performance thresholds 1 is implemented in the network (see paragraph 21.a).
72. The area covered by the network which provides a fixed-line connection needs to be divided in appropriate sub-areas (e.g. multi-dwelling building, group of single-family houses, area of an access node). For each sub-area, it needs to be determined whether

²⁵ The WLAN (WiFi) access point is considered to be the base station. On the other hand, satellite networks are very different from terrestrial wireless networks in terms of characteristics and architecture and there does not appear to exist an equivalent to the concept of base station as used in terrestrial wireless networks. Therefore, it is not possible to apply criterion 2 to satellite networks. But satellite networks can be considered a very high capacity network if they meet criterion 4.



the performance thresholds 1 are met.²⁶ If a sub-area meets performance thresholds 1, then the part of the network that covers this sub-area qualifies as a very high capacity network.

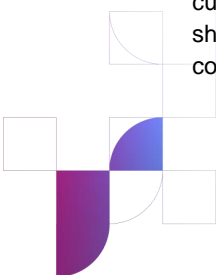
73. A sub-area meets performance thresholds 1 if, under usual peak-time conditions, the end-users²⁷ in this sub-area would typically experience at least the QoS of the performance thresholds 1 at the point where the subscriber access line ends in its living space (not including limitations from the customer premises equipment). For example, in case end-users in this sub-area measure the data rate of the service with an internet speed test in a random point in time during peak-time, then they would typically measure at least 1,000 Mbps in downlink and 200 Mbps in uplink (at the level of the transport layer protocol payload) in case their customer premises equipment does not limit the data rate.
74. Criterion 3 refers to 'any network which provides a fixed-line connection' and consequently applies technologically neutral to all networks which provide a fixed-line connection. Therefore, criterion 3 is applicable, for example, to networks with an access network based on
 - a. (Usual) twisted pair and any DSL technology (e.g. G.fast 212 MHz);
 - b. Coax cable and any DOCSIS (e.g. DOCSIS 3.1) or alternative technology (e.g. MoCA Access); and
 - c. Twisted pair cable of category 5 or higher with any Ethernet technology (e.g. Gigabit Ethernet).
75. As mentioned in paragraph 23, a 'wireless very high capacity network' (i.e. a network that meets either criterion 2 or criterion 4, or both), may also meet the performance thresholds of criterion 3 and, if this is the case, it may be considered equivalent to a 'fixed very high capacity network'.

5.4 Application of the criterion 4

76. Any network which provides a wireless connection and is capable of delivering under usual peak-time conditions services to end-users with a QoS defined by performance thresholds 2 qualifies as a very high capacity network (see paragraph 19).

²⁶ In case the network operator does not (yet) offer a service which meets performance thresholds 1, then the proof whether performance thresholds 1 are met may be based e.g. on measurements with test implementations in the network.

²⁷ The typically achievable data rates reported by the operators could be provided to those end-users which are currently subscribed to the highest data rate currently offered by the operator (see paragraph 103.e). Therefore, it should also be assumed that only this share of end-users could get this QoS (e.g. data rate) under usual peak-time conditions.



77. For the qualification as a very high capacity network, it is sufficient that the network (without any further investments) is capable to provide a service which meets the performance thresholds 2. Therefore, it is neither necessary that the network actually offers such a service nor that all services provided by the network have to meet the performance thresholds 2. However, in order to determine whether a network does have these capabilities an NRA may demand that a test service which meets the performance thresholds 2 is implemented in the network (see paragraph 21.a).
78. The area covered by the network which provides a wireless connection needs to be divided in appropriate sub-areas (e.g. coverage area of a base station or group of base stations). For each sub-area, it needs to be determined whether the performance thresholds 2 are met.²⁸ If a sub-area meets performance thresholds 2, then the part of the network that covers this sub-area qualifies as a very high capacity network.
79. A sub-area meets performance thresholds 2, if, under usual peak-time conditions, in this sub-area an end-user²⁹ would experience on average at least the QoS of the performance thresholds 2 at outdoor locations. For example, in case the data rate in this sub-area is measured during peak-time with a drive test, then the average value of the measured data rate would be at least 350 Mbps in downlink and 50 Mbps in uplink (at the level of the transport layer protocol payload) in case the mobile equipment used in the drive test sufficiently supports the technology used in the wireless network.
80. Criterion 4 refers to 'any network which provides a wireless connection' and therefore applies technologically neutral to all networks which provide a wireless connection (e.g. mobile networks, public WLAN (WiFi) networks, satellite networks).

²⁸ In case the network operator does not (yet) offer a service which meets performance thresholds 2, then the proof whether performance thresholds 2 are met may be based e.g. on measurements with test implementations in the network.

²⁹ The typically achievable data rates reported by the operators could be provided to those end-users which are currently subscribed to the highest data rate currently offered by the operator (see paragraphs 103.e). Therefore, it should also be assumed that only this share of end-users could get this QoS (e.g. data rate) under usual peak-time conditions.



Annex 1: Articles and recitals of the EECc which refer to very high capacity networks

81. This annex provides an overview of the articles and also of some recitals of the EECc where the term 'very high capacity networks' is used.

Art. 1

82. Art. 1 mentions as an aim of the directive to implement an internal market in electronic communications networks and services that results in the deployment and take-up of very high capacity networks, sustainable competition, interoperability of electronic communications services, accessibility, security of networks and services and end-user benefits.

Art. 2

83. Art. 2 defines the term very high capacity network as described in section 2.1.

84. Recital (13) provides further information on the definition of the term 'very high capacity networks' (see section 2.1).

Art. 3

85. Art. 3 mentions as an objective to promote connectivity and access to, and take-up of, very high capacity networks, including fixed, mobile and wireless networks, by all citizens and businesses of the Union.

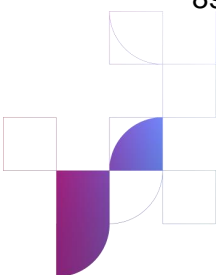
86. Recital (24) further says that 'Progress towards the achievement of the general objectives of this Directive should be supported by a robust system of continuous assessment and benchmarking by the Commission of Member States with respect to the availability of very high capacity networks in all major socio-economic drivers such as schools, transport hubs and major providers of public services, and highly digitised businesses, the availability of uninterrupted 5G coverage for urban areas and major terrestrial transport paths, and the availability to all households in each Member State of electronic communications networks which are capable of providing at least 100 Mbps, and which are promptly upgradeable to gigabit speeds. [...]'.

Art. 22

87. Geographical surveys of network deployments may include a forecast of the reach of very high capacity networks (Art. 22(1)).

88. Authorities may designate an area where no undertaking or public authority is planning to deploy a very high capacity network or significantly upgrade or extend its network to a performance of at least 100 Mbps download speeds. Authorities shall publish the designated areas. (Art. 22(2))

89. Authorities may invite undertakings and public authorities to declare their intention to deploy very high capacity networks in designated areas. Where this invitation results in a



declaration by an undertaking or public authority of its intention to do so, the relevant authority may require other undertakings and public authorities to declare any intention to deploy very high capacity networks, or significantly upgrade or extend its network to a performance of at least 100 Mbps download speeds in this area. (Art. 22(3))

90. Recital (62) provides the following information with regard to this. Such surveys should include '[...] both deployment of very high capacity networks, as well as significant upgrades or extensions of existing copper or other networks which might not match the performance characteristics of very high capacity networks in all respects, such as roll-out of fibre to the cabinet coupled with active technologies like vectoring.'
91. Recital (63) further says that: '[...] Where an undertaking or public authority declares an intention to deploy in an area, the national regulatory or other competent authority should be able to require other undertakings and public authorities to declare whether or not they intend to deploy very high capacity networks, or significantly upgrade or extend their network to a performance of at least 100 Mbps download speeds in this area. [...]

Art 61

92. NRAs shall not impose symmetrical obligations going beyond the first concentration point on a wholesale-only operator if it makes available a viable and similar alternative means of reaching end-users by providing access to a very high capacity network to any undertaking on fair, non-discriminatory and reasonable terms and conditions. NRAs may extend that exemption to other providers offering, on fair, non-discriminatory and reasonable terms and conditions, access to a very high capacity network. (Art. 61(3) in connection with Art. 80)

Art 73

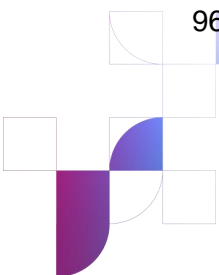
93. When imposing obligations of access to, and use of, specific network elements and associated facilities, NRAs should take into account, amongst other factors, the risks involved in making the investment, with particular regard to investments in, and risk levels associated with, very high capacity networks. (Art. 73)

Art 74

94. In determining whether price control obligations would be appropriate, NRAs shall take into account the need to promote competition and long-term end-user interests related to the deployment and take-up of next-generation networks, and in particular of very high capacity networks. (Art. 74)

Art 76

95. Art. 76 deals with the regulatory treatment of new very high capacity network elements and foresees lighter regulation for new very high capacity networks that consist of optical fibre elements up to the end-user premises or base station under certain conditions related to co-investment.
96. It should be noted that while Article 76 carries the term very high capacity networks in its title the provision only applies to very high capacity networks that 'consist of optical fibre



elements up to the end-user premises or base station' (Art. 76(1)). Networks which do not consist of optical fibre elements up to the end-user premises or base station, but which are nonetheless capable of delivering similar performances, would therefore not be relevant for the provisions of Article 76. Therefore, the performance thresholds that the BEREC Guidelines set are not relevant for Art. 76.

Art 105

97. The maximum contractual commitment periods, which is limited to 24 months according to Art. 105(1) shall not apply to the duration of an instalment contract where the consumer has agreed in a separate contract to instalment payments exclusively for deployment of a physical connection, in particular to very high capacity networks according to Art. 105(2).



Annex 2: Questionnaires

98. This annex provides an overview of the questionnaires based on which data were collected from network operators (section 1) and the number of completed questionnaires received (section 2) .

1. Questionnaires for network operators

99. The determination of the performance thresholds 1 (see paragraph 14c) is based on fixed networks with fibre roll out up to the multi-dwelling building and on the in-building cable infrastructure the following technologies are considered (see paragraphs 30 and 37):

- a. The most advanced DSL technology (e.g. G.fast 212 MHz) on (usual) twisted pair;³⁰ and
- b. The most advanced DOCSIS technology (e.g. DOCSIS 3.1) on coax cable (shared medium)³¹.

100. The determination of the performance thresholds 2 (see paragraph 14d) is based on mobile networks with fibre roll out up to the base station (see paragraph 31) and the most advanced 5G technology in terms of aggregated radio channel bandwidth, MIMO³², modulation etc. (see paragraph 37c).

101. Therefore, data were collected based on the following questionnaires:

- a. Questionnaire for fixed network operators with fibre to the building (FTTB) and in-building copper twisted pair;
- b. Questionnaire for operators of a hybrid fibre coax (HFC) network with fibre rolled out up to the building; and
- c. Questionnaire for 5G mobile network operators.

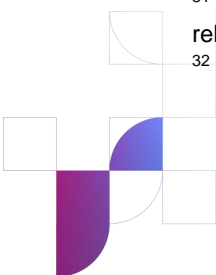
Main question

102. The questionnaires have all the same structure and they are fully analogous. The main question is 'What is the achievable end-user QoS in your network based on fibre to the multi-dwelling building (in case of fixed networks) / base station (in case of mobile networks) and the deployment of the most advanced fixed access technology in the

³⁰ MG.fast has been also considered in the 2024 data collection questionnaire, however, no operator provided related answers.

³¹ DOCSIS 4.0 has been also considered in the 2024 data collection questionnaire, however no operator provided related answers.

³² Multiple-Input and Multiple-Output



building / 5G mobile access technology with regard to certain QoS parameters'. For a description of the QoS parameters see section 4.5 above in the main body³³.

103. This main question needs to be answered for two different scenarios and under certain conditions. Scenario 1 considers the current situation in the network and the conditions are as follows:

- a. Under usual peak-time conditions;
- b. For the service with the highest data rate (down+up) as currently provided in the network (the network considered by the questionnaire);
- c. The other services are provided with the same end-user QoS as it is currently the case; and
- d. Limitations of the end-user QoS caused by the CPE/ME³⁴ should not be taken into account.

Scenario 2 considers pilot deployments or field trials and the conditions are the same as in scenario 1 except b which is:

- e. For the service with the highest data rate (down+up) based on the most advanced access technology deployed in a pilot deployment or a field trial in your network (the network considered by the questionnaire). This service is provided to the end-users which are currently subscribed to the service with the highest data rate from scenario 1.³⁵

104. The network operators were asked to provide estimated values of the achievable end-user QoS³⁶ in peak-time and to provide typical values (e.g. mean, range, no 'up to' values) since the end-user QoS depends on the circumstances of the individual end-users (e.g. the length of the access media, quality of the access media, interferences and noise). The network operators were asked to provide such values for certain QoS parameters (see section 4.5).

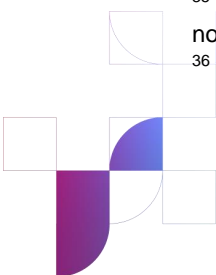
105. The "achievable end-user QoS" was explained further as follows. The "achievable data rate" is the data rate which an end-user would typically measure with an internet speed test during peak-time in case of the conditions listed in paragraph 103. The "achievable data rate" is not the total capacity (data rate) of the access technology in case of access based on a shared medium (in-building coax network, radio access network) and it is also

³³ In 2019, the collected data rates were specified at the IP payload level instead of the transport layer protocol payload.

³⁴ CPE stands for customer premises equipment and ME for mobile equipment

³⁵ The end-users which use the service with the highest data rate currently provided in your network (scenario 1) now get the service with the highest data rate of the pilot deployment or field trial (scenario 2) instead.

³⁶ In case of 5G mobile networks outdoor.



not the average data rate of the real end-user traffic in the network during peak-time which depends on how end-users use their service.

106. Altogether, the main question asked for the typically achievable data rate (and other QoS parameters) under the conditions mentioned above (paragraph 103) i.e. for the data rate (and other QoS parameters) which an end-user of the service with the highest data rate currently provided (scenario 1) or in a pilot deployment / field trial (scenario 2) will typically experience in peak-time,³⁷ if the CPE/ME fully supports the technology in the network (no limitations by CPE/ME).

107. The main difference between scenario 1 and 2 is as follows. Scenario 1 considers the service with the highest data rate (down+up) currently provided in the network. The operator may also test further developments of the access technology (e.g. the move from G.fast 106 MHz to G.fast 212 MHz or from DOCSIS 3.0 to DOCSIS 3.1) in a field trial or pilot deployment, then this would be the access technology considered in scenario 2 and the main question asks for an estimate of how the data rate (and the other QoS parameters) would change compared to scenario 1 (maintaining the other conditions e.g. peak-time, no limitation of the CPE/ME etc.).

Clarifications on the main question for mobile networks

108. In the update of criterion 4 in 2023, the “achievable data rate” was further clarified in the questionnaire as follows, as in 2019 the answers from the mobile network operators received showed that this clarification was necessary.

- a. The “achievable data rate” is the data rate which an end-user would measure with an internet speed test. Please provide the average value of this data rate outdoor during peak-time and over the coverage area of scenario 1 / scenario 2. Therefore, this area includes not only locations near the base stations but also those locations further away, but which are still covered by the most advanced 5G technology in terms of aggregated radio channel bandwidth, MIMO, modulation, etc. However, this area should not be limited to only one (or a few) small area(s) covered by mmWave spectrum, because a mobile coverage area typically does not consist only of such small areas. In addition, the conditions of paragraph 103 apply.
- b. For example, if measurements from drive tests are available for scenario 1, the answer to question 2 would be an average of all measured speeds during peak time in the area with the most advanced 5G technology (however, not limited to only one (or a few) small area(s) covered by mmWave spectrum, see paragraph 108a above). In addition, the measurements should be representative for this coverage area. The achievable data rate is not the maximum possible (or maximum measured) data rate

³⁷ E.g. if he measures the speed with an internet speed test



in a cell or a certain coverage area (e.g. end-user/mobile equipment near the base station).

109. Since at the time of data collection (May to June 2022, see paragraph 59) the mobile network operators were still rolling out 5G, their new 5G networks may not yet have been fully used. In the following two years, the number of end-users who use 5G services and consequently also the 5G network load may increase and, therefore, the “achievable data rate” may decrease. This could be (partly) compensated by a more advanced 5G technology (e.g. more spectrum, more parallel MIMO data streams) which the mobile network operators may then deploy. Therefore, the 5G mobile network operators were asked if they expect the “achievable data rate” they reported to decrease in the next two years, and if so, approximately to what extent (5% / 10% / 15% / 20% / 30% / other).

Additional questions

110. The operators were also asked on which parameters their answers to the main question are based on. These additional questions depend on the technology considered and, therefore, differ slightly between the questionnaires. Examples are: on which access technology, which frequency spectrum, which modulation, which number of twisted pairs per end-user service (e.g. 1, 2-bonded), which number of end-users in the multi-dwelling building who share the same coax resources.

111. The other additional questions mainly focus on the experience the network operator has with the access technology to which the main question refers to.

- a. The status of the deployment (field trial, pilot deployment, regular operation);
- b. Since when the technology has been deployed in the network;
- c. The number of end-users who are currently provided with services based on the technology (in case of fixed networks); and
- d. The number of base stations which are currently connected with fibre and equipped with the technology and the population coverage of these base stations (in case of mobile networks).

2. Number of completed questionnaires

112. Table 1 provides an overview of the number of questionnaires received per type of questionnaire. For the definition of criterion 3 in 2019, operators filled in 34 questionnaires for fixed networks (G.fast and DOCSIS), and 27 of them were taken into account in the analysis, of which 15 (34% of the total) were finally used³⁸ for the determination of the

³⁸ Only the answers related to G.fast 212 MHz and DOCSIS 3.1 were used for the determination of the performance thresholds 1, whereas the answers related to G.fast 106 MHz and DOCSIS 3.0 were excluded (see annex 3).

performance thresholds 1. For the update of criterion 3 in 2024, operators filled in 30 questionnaires for fixed networks (G.fast and DOCSIS) and 21 (70%) of them were taken into account for the analysis and also used for the determination of the performance thresholds 1. The questionnaire for 5G mobile network operators was completed by 44 operators and 19 (43%) of them were taken into account in the analysis.

Table 1: Number of completed questionnaires per type of questionnaire

Type of questionnaire	Total	Taken into account
Fixed network with fibre to the multi-dwelling building and G.fast on the in-building copper twisted pair	In 2019: 9 In 2024: 10	In 2019: 8 In 2024: 7
Hybrid fibre coax (HFC) network with fibre rolled out up to the multi-dwelling building and DOCSIS on the in-building coax network	In 2019: 25 In 2024: 20	In 2019: 19 In 2024: 14
5G mobile network	44/34 ³⁹	19

Source: BEREC

113. In 2019, 7 questionnaires for fixed network operators (G.fast, DOCSIS) were not taken into account for the following reasons:

- a. In case of both scenarios, not a more advanced technology but instead “old” technology is used (e.g. DOCSIS 1.1 and not at least DOCSIS 3.0);
- b. Operator provided data for a technology which has never been deployed in its network, neither field trial, nor pilot deployment nor regular operation;
- c. In case of both scenarios, the main question was not answered with regard to the achievable data rate or the achievable data rate is obviously implausible
- d. The answers inform that they do not fulfil the conditions of question 2 (see paragraph 103);
- e. The main question was answered for scenario 1 only and not for scenario 2; and
- f. The answers are unclear.

114. In 2024, 9 questionnaires for fixed network operators (G.fast, DOCSIS) were not taken into account for the following reasons:

- a. In case of both scenarios, not a more advanced technology but instead “old” technology is used (e.g. G.fast 102 MHz instead of G.fast 212 MHz, or DOCSIS 3.0 only instead of at least a combination with DOCSIS 3.1);
- b. In case of both scenarios, operators were clearly underexploiting the DOCSIS 3.1 capacity (very small allocated bandwidths and/or very small modulation orders)

³⁹ Ten mobile network operators completed the questionnaire but did not provide data on the QoS parameters (see paragraph 115 115).

- c. Operator provided data for FTTH technology (GPON);
- d. Scenario 2 was based on theoretical (ideal) throughputs and not on practical deployment/trial;
- e. The achievable data rate is obviously implausible; and
- f. The answers are unclear.

115. 25 questionnaires for 5G mobile network operators were not taken into account for the following reasons:

- a. The operator does not (yet) deploy a 5G mobile network (6 operators);
- b. The operator informed that it is not possible to answer the main question (see paragraphs 102 to 108) as it does not have these data (4 operators);
- c. The answers inform that they do not fulfil the conditions of question 2 (see paragraph 103) (8 operators) or the operator did not confirm this (7 operators).

116. Table 2 provides an overview of the number of completed fixed network questionnaires received per country in both data collection exercises in 2019 and in 2024. Overall, 64 (34 in 2019 and 30 in 2024) fixed network questionnaires (G.fast and DOCSIS) have been filled in by operators of 21 European countries and 36 (15 in 2019 and 21 in 2024) questionnaires of operators of 11 European countries could be used for the determination of the performance thresholds 1.

Table 2: Number of completed fixed network (G.fast and DOCSIS) questionnaires per country (used for performance thresholds 1 determination / total)

Country	Questionnaire		Country	Questionnaire	
	2019	2024		2019	2024
Austria	1/2	3/3	Hungary	2/2	1/1
Belgium	0/1	-	Lithuania	0/1	-
Bulgaria	0/2	-	Luxembourg	-	-
Croatia	1/3	1/1	Malta	-	1/1
Cyprus	-	0/1	Norway	1/1	-
Czech Republic	1/2	-	Poland	0/1	0/6
Germany	4/6	13/14	Romania	1/1	1/1
Denmark	1/2	-	Switzerland	0/1	-
Estonia	0/1	-	Slovenia	0/1	-
Finland	2/3	1/2	Slovakia	1/3	-
Greece	0/1	-			

Source: BEREC

117. Germany is represented strongly, contributing with 4 questionnaires out of 15 (27%) in 2019 and with 13 questionnaires out of 21 (61%) in 2024 to the determination of the performance thresholds 1. German operators' overweight is mostly concentrated in the 2024 questionnaire with regard to G.fast 212 MHz, with 6 out of 7 questionnaires used in the analysis (see annex 4).

118. Table 3 provides an overview of the number of completed questionnaires for 5G mobile network operators received per country.

119. The 5G mobile network questionnaire has been filled in by 44 operators of 20 European countries and the questionnaires of 19 operators of 13 European countries have been taken into account in the analysis.

Table 3: Number of completed questionnaires for mobile network operators per country (taken into account/total)

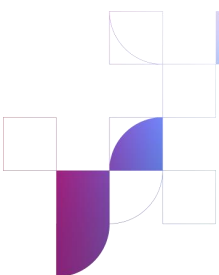
Country	Questionnaire	Country	Questionnaire	Country	Questionnaire
Austria		Finland	3/3	Netherlands	
Belgium	1/3	Greece	1/2	Poland	
Bulgaria	1/2	Hungary	0/2	Portugal	1/2
Croatia	1/5	Ireland		Romania	1/1
Cyprus	0/1	Italy	3/4	Spain	2/2
Czech Republic	1/1	Latvia	1/3	Sweden	
Germany	0/1	Lithuania	0/1	Slovenia	2/4
Denmark	0/3	Luxembourg		Slovakia	
Estonia	0/1	Macedonia	0/1		
France		Malta	1/2		

Source: BEREC



Annex 3: Determination of performance thresholds 1 based on data collected in 2019 (fixed networks)

120. This annex determines the performance thresholds 1 (see paragraph 16a) based on the data collected from fixed network operators in 2019 (see annex 2).
121. When these Guidelines came into force in 2020, the performance thresholds 1 were based only on the analysis presented in this annex. In annex 4, this analysis is updated with the data collected in 2024.
122. For the determination of the performance thresholds 1, fixed networks with fibre roll out up to the multi-dwelling building, in-building copper and coax access (see paragraph 30) and the use of the following access technologies are considered (see paragraphs 37a and 37b).
- a. G.fast on (usual) twisted pair; and
 - b. Most advanced DOCSIS technology (e.g. DOCSIS 3.1) on coax;
123. The performance thresholds 1 are set for the following QoS parameters (see section 4.5):
- a. Downlink data rate (Mbps);
 - b. Uplink data rate (Mbps);
 - c. IP packet error ratio (Y.1540) (%);
 - d. IP packet loss ratio (Y.1540) (%);
 - e. Round-trip IP packet delay (RFC 2681) (ms);
 - f. IP packet delay variation (RFC 3393) (ms); and
 - g. IP service availability (Y.1540) (% per year).
124. The performance thresholds 1 need to consider the end-user QoS which is achievable by the most advanced technologies that are going to be deployed in the near future (e.g. by most advanced technologies such as G.fast 212 MHz and DOCSIS 3.1) and not the end-user QoS which is currently achieved (e.g. by already deployed G.fast 106 MHz and DOCSIS 3.0) (see paragraph 16a). In 2019, the most advanced technologies were assessed only in the scenario 2 (not scenario 1) of the main question in the questionnaires. Therefore, the determination of the performance thresholds 1 focuses on scenario 2 in this annex (see paragraphs 103 and 107).
125. BEREC received answers to the relevant questionnaires from several operators and therefore a range of values for each of the QoS parameters a.-g. mentioned above. Since the performance thresholds should reflect parameters which are typically achievable, the median of these values is used as a basis to determine the performance thresholds 1. The median is more appropriate than the arithmetic average since it is more robust



against outliers. The maximum is not used, since this may only be achievable under exceptional circumstances and therefore does not reflect typically achievable values.

1. Downlink and uplink data rate

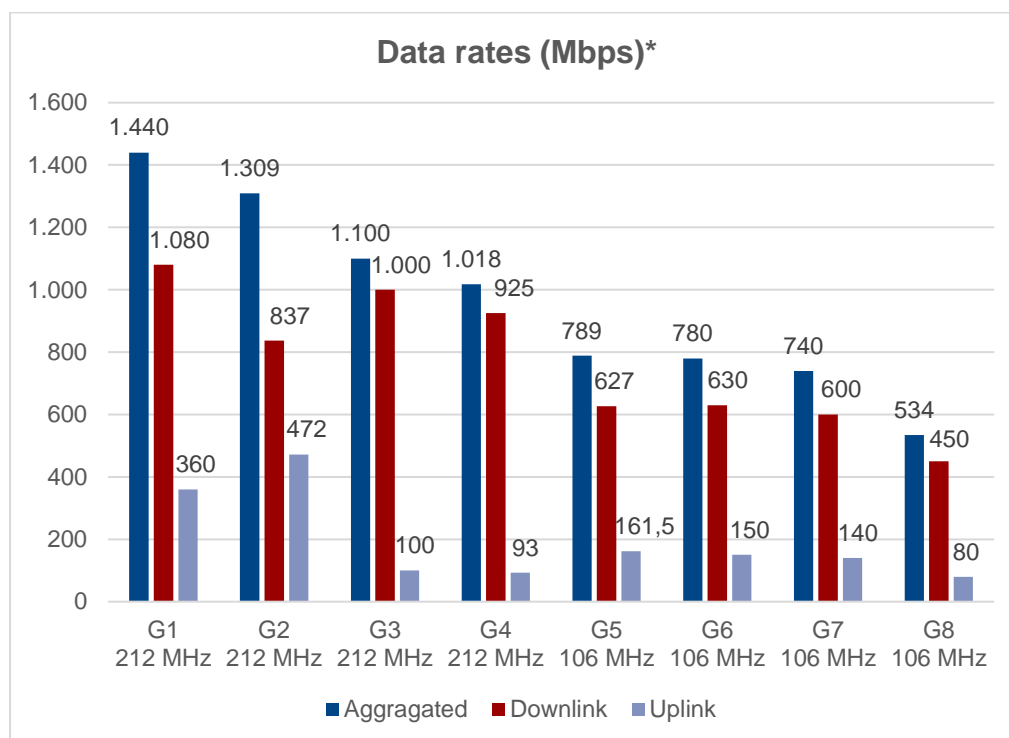
126. This section determines the threshold downlink data rate and the threshold uplink data rate of the performance thresholds 1 based on fixed networks with fibre roll-out up to the multi-dwelling building and the two access technologies considered (see paragraph 122). At the time of the data collection in 2019, the data rates were provided at the level of the IP packet payload, and not at the level of the transport layer protocol payload (see paragraph 47).

a. Fixed networks with fibre to the multi-dwelling building and G.fast on the in-building copper twisted pair

127. Figure 1 shows the typically achievable data rates in fixed networks based on fibre to the multi-dwelling building with G.fast deployment on the in-building twisted pair and under the conditions given in the questionnaire (see paragraph 103 scenario 2 and paragraph 124), according to the answers received from eight operators. Since the achievable data rates are considered, it is assumed that G.fast uses the full spectrum (i.e. also the VDSL spectrum) starting with 2.2 MHz. The data rates shown are data rates at the level of the IP packet payload.

128. These are data rates which an end-user will typically experience during peak-time if his CPE fully supports the G.fast technology of the network (see paragraph 106). Four of these eight operators use the frequency spectrum up to 212 MHz, the other four use it up to 106 MHz.





*) Of the IP packet payload

Note: The start frequency of both profiles, 212 MHz and 106 MHz, is 2.2 MHz (except operator G3 17.8 MHz) and all data are based on one twisted pair.

Source: BEREC

Figure 1: Typically achievable data rates during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast deployment on the in-building twisted pair

129. In case of G.fast, the aggregated data rate (i.e. the sum of downlink and uplink data rate) is relevant, since the downlink and uplink data rates are configurable but the sum of both must not exceed the aggregated data rate.
130. Figure 1 shows that the typically achievable aggregated data rates during peak-time are clearly higher in case of the use of the 212 MHz profile compared to the use of the 106 MHz profile.
131. Since the performance thresholds 1 have to be based on the 'best' technology with regard to the achievable data rate (see paragraph 32), only the data rates provided for G.fast with 212 MHz are relevant for the determination of the performance thresholds 1.
132. In case of G.fast 212 MHz (start frequency 2.2 MHz) the typically achievable aggregated data rates during peak-time are between 1,018 Mbps and 1,440 Mbps according to information provided by four operators. In three cases, this information is based on experiences from field trials. One operator (G3) already offers a product based on G.fast 212 MHz. Operator G5 expects that products with 1,000/200 Mbps will be possible based on G.fast 212 MHz according to its experiences with this technology in a lab environment (it has not yet implemented it in field trial).

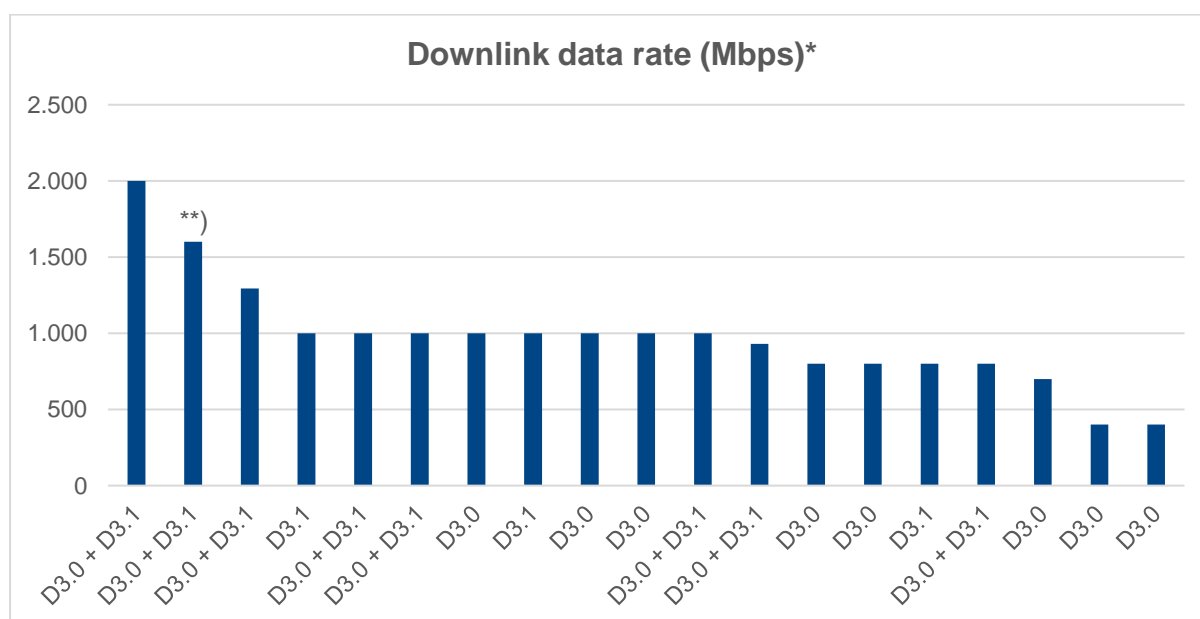
133. At the time of the data collection, most operators only had field trials or experiences from lab tests with G.fast 212 MHz but this is likely to change during the period in which the guidelines are applicable.

134. The performance thresholds 1 are based on the median of the values reported by the network operators (see paragraph 125) and the median of the typically achievable aggregated data rate of the four operators with G.fast 212 MHz is 1,200 Mbps. The downlink and uplink data rate are configurable (see paragraph 129) and therefore e.g. 1,000 Mbps in downlink and 200 Mbps in uplink.

b. Hybrid fibre coax (HFC) networks with fibre rolled out up to the multi-dwelling building and DOCSIS on the in-building coax network

Downlink data rate

135. Figure 2 and Table 4 show the typically achievable downlink data rates during peak-time in a hybrid fibre coax (HFC) network with fibre rolled out up to the multi-dwelling building and DOCSIS on the in-building coax network, under the conditions given in the questionnaire (see paragraph 103 scenario 2 and paragraph 124) based on the answers received from 19 operators. The data rates shown are data rates at the level of the IP packet payload.



*) Of the IP packet payload

**) 1,600 Mbps in two years based on engineering estimation, 800 Mbps on current field trial

Source: BEREC

Figure 2: Typically achievable downlink data rate during peak-time in HFC networks with fibre rolled out up to the multi-dwelling building and DOCSIS on the in-building coax network

136. These are data rates, which an end-user will typically experience during peak-time if his CPE fully supports the DOCSIS technology of the network (see paragraph 106). In

downstream direction, 11 operators use DOCSIS 3.1, eight of them together⁴⁰ with DOCSIS 3.0, and the other eight operators use only DOCSIS 3.0.

137. DOCSIS 3.1 is a further development of the DOCSIS technology and designed to provide higher data rates compared to DOCSIS 3.0. Since the performance thresholds 1 have to be based on the 'best' technology with regard to the achievable data rate (see paragraph 32), only the data rates provided for DOCSIS 3.1 are relevant for the determination of the performance thresholds 1.

138. The typically achievable data rate during peak-time depends not only on the DOCSIS technology but, in addition, on many other parameters, for example, the spectrum used for DOCSIS, the size of the coax network in terms of connected end-users, the services the end-users have subscribed to, the user behaviour in terms of how intense the end-users use their services and to what extent they use their services simultaneously in peak-time. Therefore, some variation in the data rates can be expected and is plausible.

139. The typically achievable downlink data rate during peak-time of the 11 operators who use DOCSIS 3.1 (some of them together with DOCSIS 3.0) is between 800 Mbps and 2,000 Mbps.

140. The performance thresholds 1 are based on the median of the values reported by the network operators (see paragraph 125) and the median of the typically achievable downlink data rate of the 11 operators who use DOCSIS 3.1 is 1,000 Mbps.

Table 4: Typically achievable data rate during peak-time in HFC networks with fibre rolled out up to the multi-dwelling building and DOCSIS on the in-building coax network

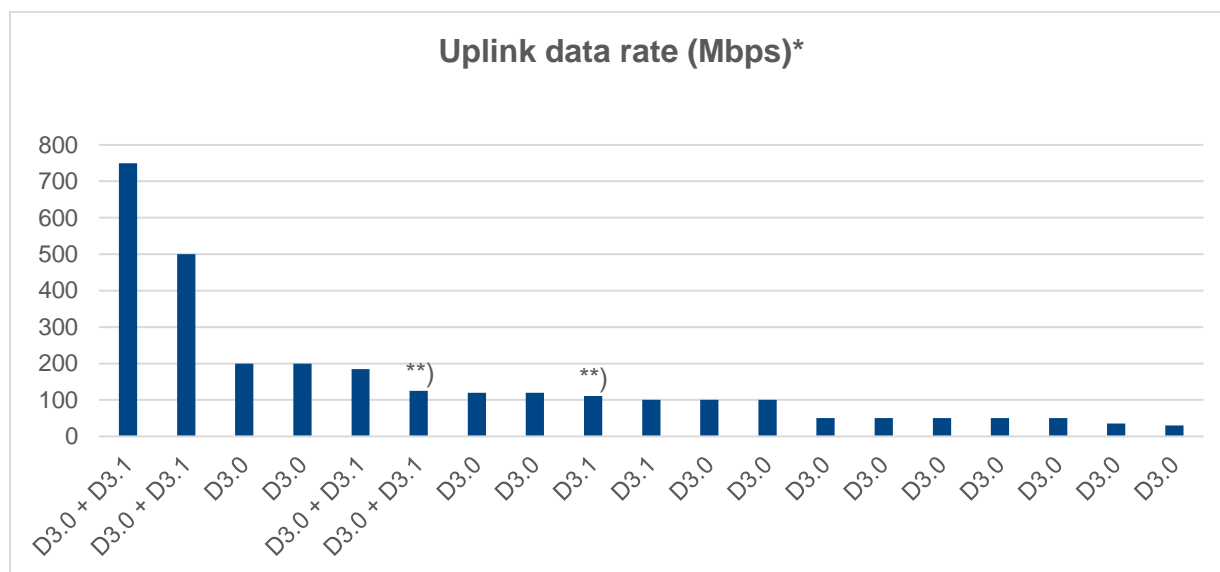
Op.	Data rate (Mbps)*		DOCSIS		Op.	Data rate (Mbps)*		DOCSIS	
	Down	Up	Down	Up		Down	Up	Down	Up
D1	2,000	750	D3.0 + D3.1	D3.0 + D3.1	D11	1,000	50	D3.0 + D3.1	D3.0
D2	1,600**)	50	D3.0 + D3.1	D3.0	D12	930	50	D3.0 + D3.1	D3.0
D3	1,295	185	D3.0 + D3.1	D3.0 + D3.1	D13	800	100	D3.0	D3.0
D4	1,000	22-200	D3.1	D3.1	D14	800	100	D3.0	D3.0
D5	1,000	100-150	D3.0 + D3.1	D3.0 + D3.1	D15	800	35	D3.1	D3.0
D6	1,000	500	D3.0 + D3.1	D3.0 + D3.1	D16	800	30	D3.0 + D3.1	D3.0
D7	1,000	200	D3.0	D3.0	D17	700	120	D3.0	D3.0
D8	1000	100	D3.1	D3.1	D18	400	200	D3.0	D3.0
D9	1000	50	D3.0	D3.0	D19	400	120	D3.0	D3.0
D10	1000	50	D3.0	D3.0					

*) Of the IP packet payload, **) 1,600 Mbps in two years based on engineering estimation, 800 Mbps on current field trial
Source: BEREK

⁴⁰ For example, both DOCSIS 3.1 and DOCSIS 3.0 are used to provide a service (channel bonding).

Uplink data rate

141. Figure 3 and Table 4 show the typically achievable uplink data rates during peak-time in a hybrid fibre coax (HFC) network with fibre rolled out up to the multi-dwelling building and DOCSIS on the in-building coax network under the conditions given in the questionnaire (see paragraph 103 scenario 2 and paragraph 124) based on the answers received from the same 19 operators. The data rates shown are also data rates at the level of the IP packet payload.



*) Of the transport layer protocol payload, **) range (see Table 4)

Source: BEREC

Figure 3: Typically achievable uplink data rate during peak-time in HFC networks with fibre rolled out up to the multi-dwelling building and DOCSIS on the in-building coax network

142. These are also data rates, which an end-user will typically experience during peak-time if his CPE fully supports the DOCSIS technology of the network (see paragraph 106). In upstream direction, six operators use DOCSIS 3.1, four of them together⁴¹ with DOCSIS 3.0, and 13 operators use only DOCSIS 3.0.

143. For the determination of the performance thresholds 1, only the data rates provided for DOCSIS 3.1 are relevant (see paragraph 137) and some variation in the data rates can be expected and is plausible (see paragraph 138).

144. The typically achievable uplink data rate during peak-time of the six operators who use DOCSIS 3.1 (some of them together with DOCSIS 3.0) in uplink direction is between 100 Mbps and 750 Mbps.

⁴¹ For example, both DOCSIS 3.1 and DOCSIS 3.0 are used to provide a service (channel bonding).

145. The performance thresholds 1 are based on the median of the values reported by the network operators (see paragraph 125) and the median of the typically achievable uplink data rate is 160⁴² Mbps.

c. Determination of the threshold data rates of the performance thresholds 1 based on the data collected in 2019

146. The performance thresholds 1 need to be based on the 'best' technology with regard to the achievable end-user QoS with a focus as much as possible on technologies which will be deployed.

147. Therefore, for the determination of the threshold data rates of performance thresholds 1 the following technologies are considered:

- a. G.fast 212 MHz on in-building twisted pair (see paragraph 131); and
- b. DOCSIS 3.1 on in-building coax network (see paragraph 137).

148. In case of G.fast 212 MHz, the typically achievable aggregated data rate during peak-time relevant for the determination of performance thresholds 1 is 1,200 Mbps (see paragraph 134). In case of DOCSIS 3.1, the typically achievable downlink and uplink data rate during peak-time relevant for the determination of performance thresholds 1 is 1,000 Mbps in downlink and 160 Mbps in uplink (see paragraphs 140 and 145), i.e. an aggregated data rate of 1,160 Mbps.

149. The aggregated data rate of performance thresholds 1 need to be based on the achievable aggregated data rate (see paragraph 16a) and, therefore, on G.fast 212 MHz where the aggregated data rate is slightly higher compared to DOCSIS 3.1. For this reason, the threshold aggregated data rate of performance thresholds 1 is set to 1,200 Mbps.

150. In case of G.fast, downlink and uplink data rate are configurable as long as the sum do not exceed the aggregated data rate (see paragraph 129). In case of most operators of G.fast 212 MHz and also in case of many operators of DOCSIS 3.1, the typically achievable downlink data rate during peak-time is 1,000 Mbps. Therefore, **the threshold downlink data rate of performance thresholds 1 is set to 1,000 Mbps and the threshold uplink data rate of performance thresholds 1 is set to 200 Mbps.**

151. **The threshold data rates are data rates at the level of the IP packet payload** and at the point where the fixed subscriber access line (e.g. twisted pair, coax cable) ends in the end-user's living space.

152. Fixed networks with fibre to the multi-dwelling building and G.fast 212 MHz on the in-building twisted pair or DOCSIS 3.1 on the in-building coax network qualify as a very high

⁴² Rounded value



capacity network since fibre is rolled out up to the multi-dwelling building (see paragraph 19) and do not need to meet the threshold data rates of performance thresholds 1.

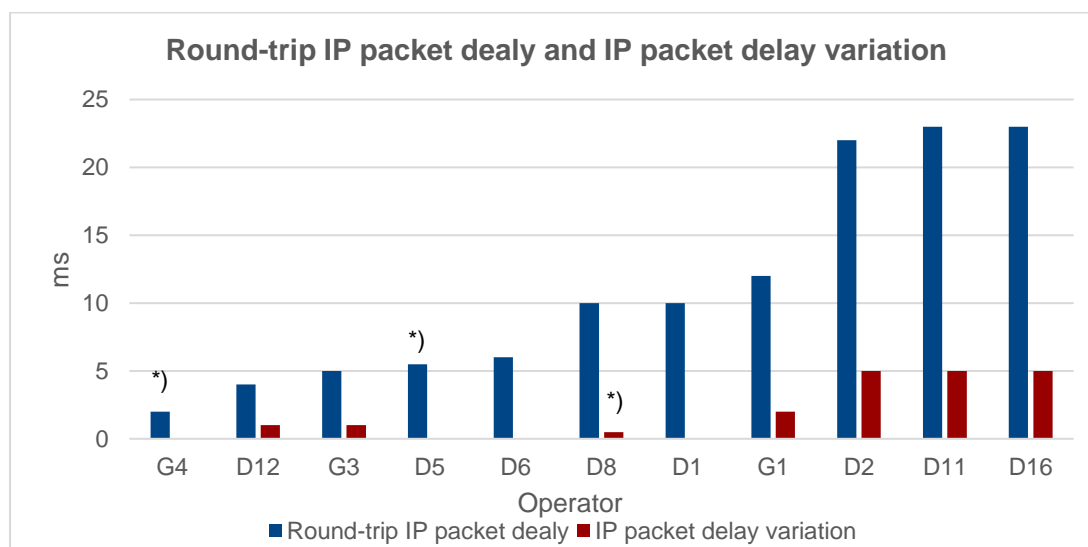
2. Other QoS parameters

153. This section determines the thresholds of the other QoS parameters of the performance thresholds 1 (see paragraphs 123.c to 123.g).
154. The threshold aggregated data rate of performance thresholds 1 (1,200 Mbps) is defined based on G.fast 212 MHz (see paragraph 150). Only very few G.fast 212 MHz operators, if any, provided data for the other QoS parameters.
155. The aggregated data rate of DOCSIS 3.1 relevant for the determination of performance thresholds 1 (1,160 Mbps) is only slightly lower (see paragraph 149). Therefore, in order to broaden the data basis, the other QoS parameters of performance thresholds 1 are defined based on both G.fast 212 MHz and DOCSIS 3.1.
156. Not all network operators who provided data for the data rates were able to provide also data for the other QoS parameters. In response to the first phase of the call for initial stakeholder input (see paragraphs 56 and 58), network operators informed that they provide services to end-users without any service level agreement (SLA) and, therefore, do not monitor and have data for other QoS parameters. However, the EECC demands that the Guidelines define also thresholds for other QoS parameters (see paragraphs 1 and 8). In order to enable as much operators as possible to provide data for the other QoS parameters, the final questionnaires foresee also the possibility to provide estimated values of the QoS parameters.
157. All QoS parameters analysed in this section refer to the path from the end-user to the first point in the network where the traffic of the end-user services is handed over to other public networks (e.g. nearest peering point) and in case of round-trip parameters back to the end-user (see paragraph 55).

a. Round-trip IP packet delay and IP packet delay variation

158. Figure 4 and Table 5 show the typically achievable round-trip IP packet delay and IP packet delay variation during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure and under the conditions given in the questionnaire (see paragraph 103 scenario 2 and paragraph 124) based on the answers received from 11 operators.





*) Range (see Table 5)

Source: BEREC

Figure 4: Typically achievable round-trip IP packet delay and IP packet delay variation during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure

159. The round-trip IP packet delay is mainly caused by the time the nodes on the path need to process the data flow (node processing and queuing delay) and the time the transmission of the data needs from one node to the next node (propagation delay).⁴³ The processing of the data flow is e.g. access network specific in case of the access node (DPU in case of G.fast, CMTS in case of DOCSIS) and the common data flow forwarding in case of e.g. Ethernet switches and IP routers.

160. Therefore, the round-trip IP packet delay depends on the dimensioning of the network nodes and on the distance over which the signal has to be transmitted (from the end-user to the point of handover and back to the end-user, see paragraph 157). For these reasons, some variation in the IP packet delay can be expected and is plausible.

161. For a distance of 100 km the transmission of the data needs approximately 0.5 ms and, therefore, the round-trip IP packet delay increases with every 100 km by approximately 1 ms.⁴⁴

⁴³ See ITU-T Y.2617 (06/2016), section 6.1, p. 3. A further type of delay, the so-called serialisation delay, is in case of high data rates negligible. For example, in case a standard Ethernet frame (size 1,526 byte) is transmitted with a data rate of 1 Gbps this type of delay is solely 0.012 ms.

⁴⁴ See <http://www.m2optics.com/blog/bid/70587/Calculating-Optical-Fiber-Latency>

Table 5: Typically achievable round-trip IP packet delay and IP packet delay variation during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure

Operator	Round-trip IP packet delay (RFC 2681) (ms)	IP packet delay variation (RFC 3393) (ms)
G4	<4	No information
D12	4	1
G3	5	1
D5	1-10	No information
D6	6	No information
D8	10	<1
D1	10	No information
G1	12	2
D2	22	5
D11	23	5
D16	23	5
Median	10	2

Source: BEREC

162. The IP packet delay variation is a measure for the variation of the IP packet delay and is mainly caused by the processing of the data flow in the network nodes (node processing and queuing delay) and, therefore, depends also on the dimensioning of the network nodes.

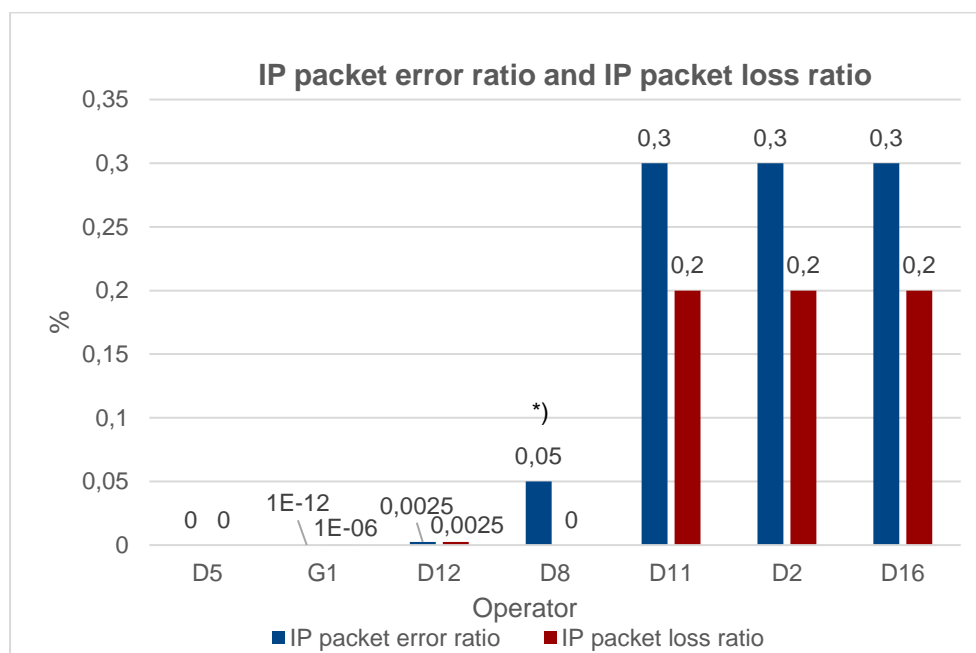
163. The typically achievable round-trip IP packet delay varies between less than 4 ms and up to 23 ms and the median is 10 ms. The typically achievable IP packet delay variation varies between less than 1 ms and up to 5 ms and the median is 2 ms.

164. The determination of the performance thresholds 1 is based on the median of the values reported by the network operators (see paragraph 125). Therefore, **the threshold round-trip IP packet delay of the performance thresholds 1 is set to 10 ms and the threshold IP packet delay variation to 2 ms.**

165. In case of particular long distances (e.g. several hundred kilometres) between the end-user and the first point in the network where the traffic of the end-user services is handed over to other public networks (e.g. nearest peering point), the threshold round-trip IP packet delay increases for every 100 km by 1 ms (see paragraph 161).

b. IP packet error ratio and IP packet loss ratio

166. Figure 5 and Table 6 show the typically achievable IP packet error ratio and IP packet loss ratio during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure and under the conditions given in the questionnaire (see paragraph 103 scenario 2 and paragraph 124) according to the answers of seven operators.



*) Range (see Table 6)

Source: BEREC

Figure 5: Typically achievable IP packet error ratio and IP packet loss ratio during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure

167. IP packets may get lost in the queuing and the processing of the data flow in the network nodes. This processing and, in addition, the transmission of IP packets may also result in IP packet errors. Therefore, the IP packet loss ratio, i.e. the ratio of the lost IP packets to the transmitted IP packets, depends on the dimensioning of the network nodes while on the other hand, the IP packet error ratio, i.e. the ratio of the errored IP packets to the sum of error-free and errored IP packets, depends on the processing and transmission quality.

168. For these reasons, some variation in the IP packet loss ratio and the IP packet error ratio can be expected and is plausible.

169. The typically achievable IP packet error ratio varies between 0%⁴⁵ and 0.3% and the median is 0.05%. The typically achievable IP packet loss ratio varies between 0%⁴⁵ and 0.2% and the median is 0.0025%.

⁴⁵ Estimations of the achievable IP packet error ratio and IP packet loss ratio were possible (see paragraph 156) and a value of 0% maybe be an estimation for a value very close to 0%.

Table 6: Typically achievable IP packet error ratio and IP packet loss ratio during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure

Operator	IP packet error ratio (Y.1540) (%)	IP packet loss ratio (Y.1540) (%)
D5	0 ⁴⁶	0 ⁴⁶
G1	10E-12	10E-6
D12	0.0025	0.0025
D8	<0.1	0 ⁴⁶
D11	0.3	0.2
D2	0.3	0.2
D16	0.3	0.2
Median	0.05	0.0025

Source: BEREC

170. With regard to the coax-based access network, the IP packet error ratio and the IP packet loss ratio seem to be rather low, according to the following information from vendors collected concurrently with the operators' data in 2019.

- (i) One vendor informed that most operators typically operate their DOCSIS networks above the error-generation region. This, coupled with forward error correction capabilities built into DOCSIS 3.0 and DOCSIS 3.1, typically mean that there are normally no detectable errors for normal operation, especially at typical traffic channel loading levels at which most HFC network providers operate.
- (ii) The lowest typically achievable IP packet error ratio during peak-time is according to two vendors less than 10E-6 % and the lowest typically achievable IP packet loss ratio during peak-time is less than 10E-6 % according to one vendor and less than 10E-3 % according to another vendor.

171. One vendor provided measurement data for the IP packet error ratio and the IP packet loss ratio on the G.fast 212 MHz access network based on a certain type of twisted pair cable.⁴⁶ According to these measurements, the IP packet error ratio and the IP packet loss ratio during peak-time are 10E-5 %.

172. This shows that the access network does not necessarily contribute strongly to the IP packet error ratio and IP packet loss ratio reported by the network operators which refer not only to the access network but instead to the path from the end-user to the first point in the network where the end-user traffic is handed over to other public networks (see paragraphs 55 and 157).

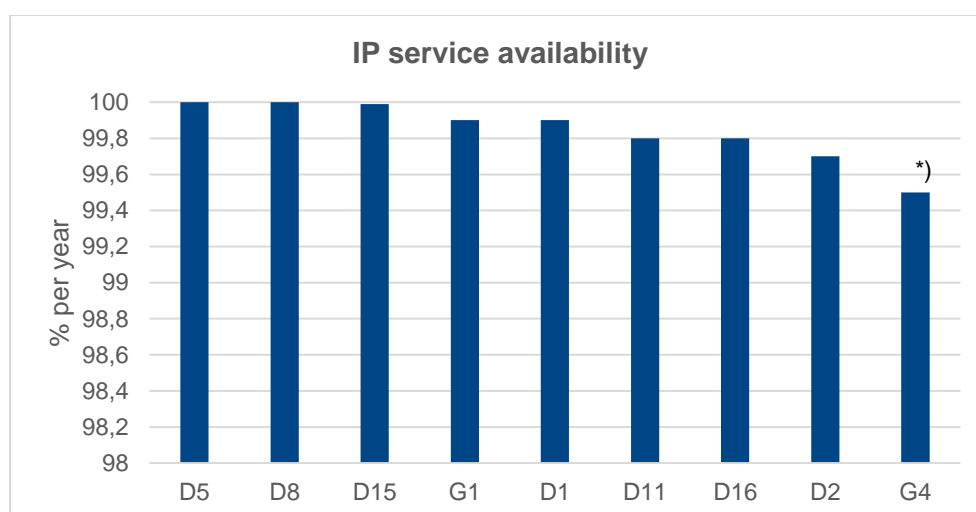
173. The determination of the performance thresholds 1 is based on the median of the values reported by the network operators (see paragraph 125 and Table 6). Therefore, **the**

⁴⁶ 200 pairs cable, diameter 0.5 mm, length 100 m

threshold IP packet error ratio of the performance thresholds 1 is set to 0.05% and the threshold IP packet loss ratio to 0.0025%.

c. IP service availability

174. Figure 6 and Table 7 show the typically achievable IP service availability in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure and under the conditions given in the questionnaire (see paragraph 103 scenario 2 and paragraph 124) based on the answers received from nine operators.



^{*)} Range (see Table 7)

Source: BEREC

Figure 6: Typically achievable IP service availability in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure

175. The typically achievable IP service availability (i.e. the ratio of the time when the IP service is available to the total scheduled IP service time), varies between higher than 99% and 100%⁴⁷ per year and the median is 99.9% per year.

176. One vendor provided the information that in the coax access network based on DOCSIS 3.1 and DOCSIS 3.0 the highest typically achievable IP service availability is 99.99% per year. This shows that also in case of the IP service availability, the access network does not necessarily contribute strongly to the values reported by the network operators which refer not only to the access network but instead to the path from the end-user to the point in the network where the end-user traffic is handed over to other public networks (see paragraphs 55 and 157).

Table 7: Typically achievable IP service availability in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure

Operator	IP service availability (Y.1540) (% per year)
D5	100 ⁴⁷
D8	100 ⁴⁷
D15	99.99
G1	99.9
D1	99.9
D11	99.8
D16	99.8
D2	99.7
G4	>99
Median	99.9

Source: BEREC

177. The determination of the performance thresholds 1 is based on the median of the values reported by the network operators (see paragraph 125 and Table 7). Therefore, **the threshold IP service availability of the performance thresholds 1 is set to 99.9% per year.**

⁴⁷ Estimations of the achievable IP service availability were possible (see paragraph 156) and a value of 100% maybe be an estimation for a value very close to 100%.

Annex 4: Review of the performance thresholds 1 based on data collected in 2024 (fixed networks)

178. This annex revisits the performance thresholds 1 (see paragraph 16a) in view of the data collected from fixed network operators in 2024 (see annex 2).

179. The performance thresholds 1 need to consider the end-user QoS which is achievable by the most advanced technologies that are going to be deployed in the near future and not the end-user QoS which is currently achieved. However, given the clear focus of operators' investments on fiber networks, it is expected that the current technology over in-building twisted pairs and in-building coax networks will not be superseded by any more advanced (better performing) technology in the near future. This developmental slow-down is evident from the data collection of 2024, in which (i) no operator has provided information about more advanced technology standards than G.fast 212 MHz for copper twisted pairs and DOCSIS 3.1 for coax networks in the respective questionnaires (see paragraphs 103 and 107); and (ii) many operators did not provide any answer to scenario 2 of the main question of the questionnaires. Hence, when an operator has provided data for both scenario 1 and scenario 2, these refer to the same technology. For the scenario 2, the operators optimize the performance compared to their scenario 1 baselines within the same technology standard boundaries (see paragraph 138). It is further observed that, as opposed to the outcome of the data collection in 2019, the data collected in 2024 shows that the achievable performance of scenario 2 of one operator are not necessarily better than the achievable performance of scenario 1 of a different operator. Therefore, scenario 1 is also considered for the update of the performance thresholds 1 if the operator is not providing information about scenario 2.

180. The data analysis in this annex follows the same methodology as in Annex 3. After the data analysis, an evaluation of the results is carried out in order to review the criterion 3 performance thresholds values.

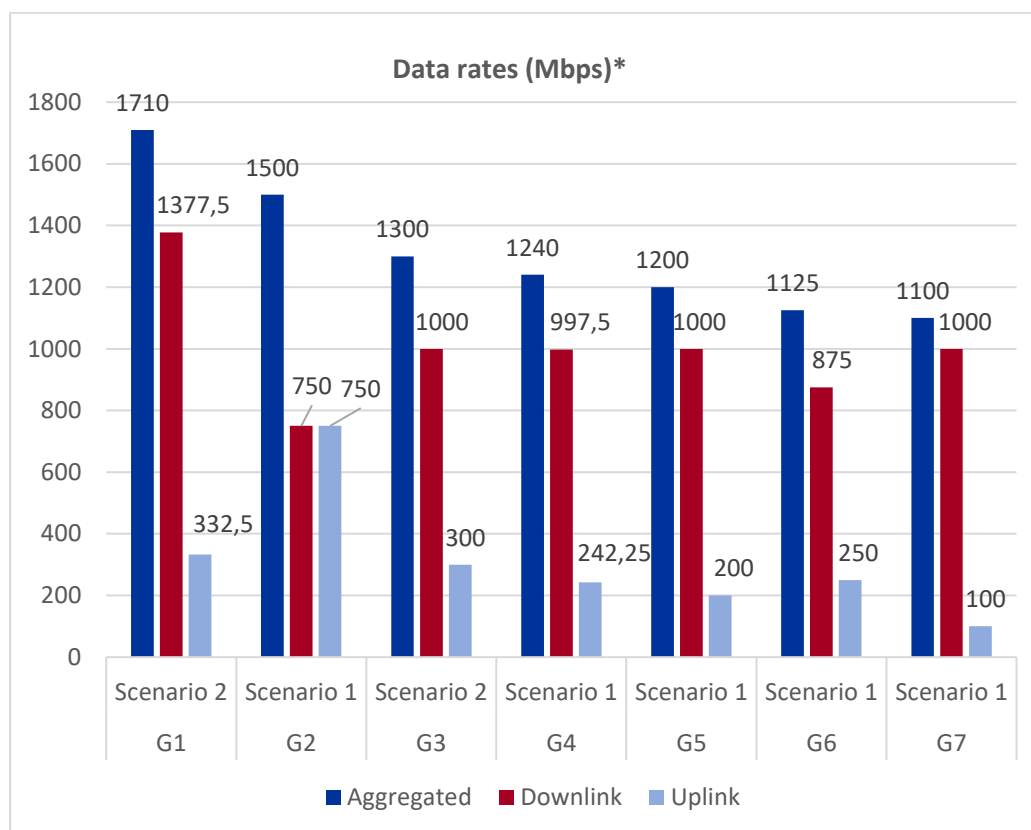
1. Downlink and uplink data rate

181. This section concerns the threshold downlink data rate and the threshold uplink data rate of the performance thresholds 1 based on fixed networks with fibre roll-out up to the multi-dwelling building and the two access technologies considered (see paragraph 179). The data rates are provided at the level of the transport layer protocol payload (see paragraph 47), and not of the IP payload (see paragraph 127).

d. Fixed networks with fibre to the multi-dwelling building and G.fast on the in-building copper twisted pair

182. Figure 7 shows the typically achievable data rates in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz deployment on the in-building twisted pair and under the conditions given in the questionnaire (see paragraph 103 and paragraph

179), according to the answers received from seven operators. G.fast 106 MHz is not considered in this analysis (see paragraph 114).



*) Of the transport layer protocol payload. Given that rates of the operators G1 and G4 were measured at the layer 1 protocol payload level, the values have been decreased by the conservative scaling factor 0.95 in conformance with the BEREC report 'Net Neutrality Regulatory Assessment Methodology' (BoR (17) 178, section 3.1.3, p. 8) to obtain a sufficiently accurate estimation of the rates based on the transport layer protocol payload.

Note: The start frequency varies from 2.2MHz to 22 MHz and all data are based on one twisted pair.

Source: BEREC

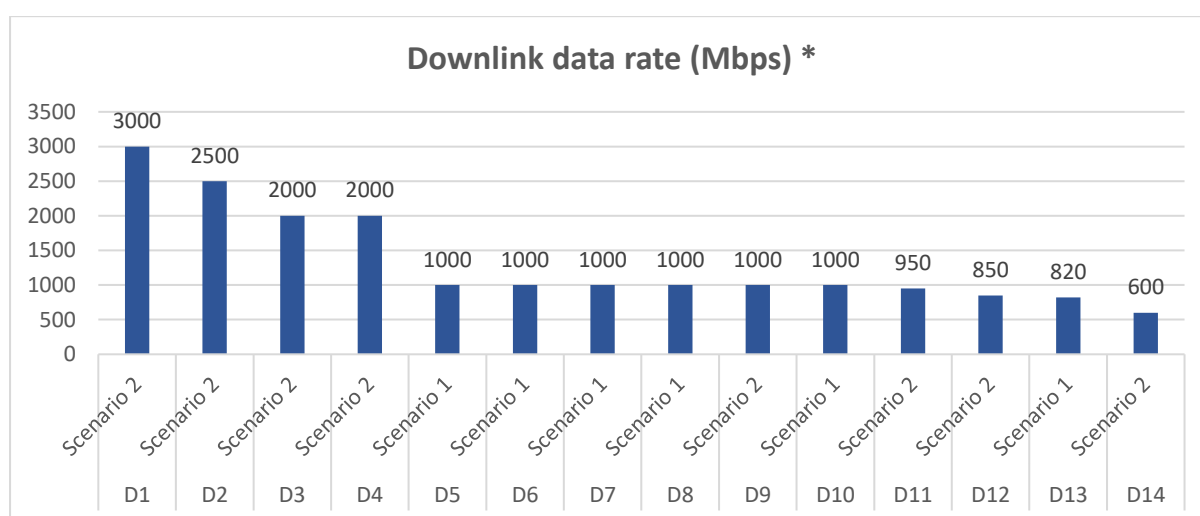
Figure 7: Typically achievable data rates during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz deployment on the in-building twisted pair.

183. The typically achievable aggregated data rates during peak-time are between 1,100 Mbps and 1,710 Mbps. In two cases, this information is based on experiences from field trials/pilot deployments (scenario 2). In five cases, the operators have provided numerical assessments only for already deployed networks (scenario 1).

184. The performance thresholds 1 are based on the median of the values reported by the network operators (see paragraph 125) and the median of the typically achievable aggregated data rate of the seven operators with G.fast 212 MHz is 1,240 Mbps. The downlink and uplink data rate are configurable (see paragraph 129) and therefore e.g. 1,000 Mbps in downlink and 240 Mbps in uplink.

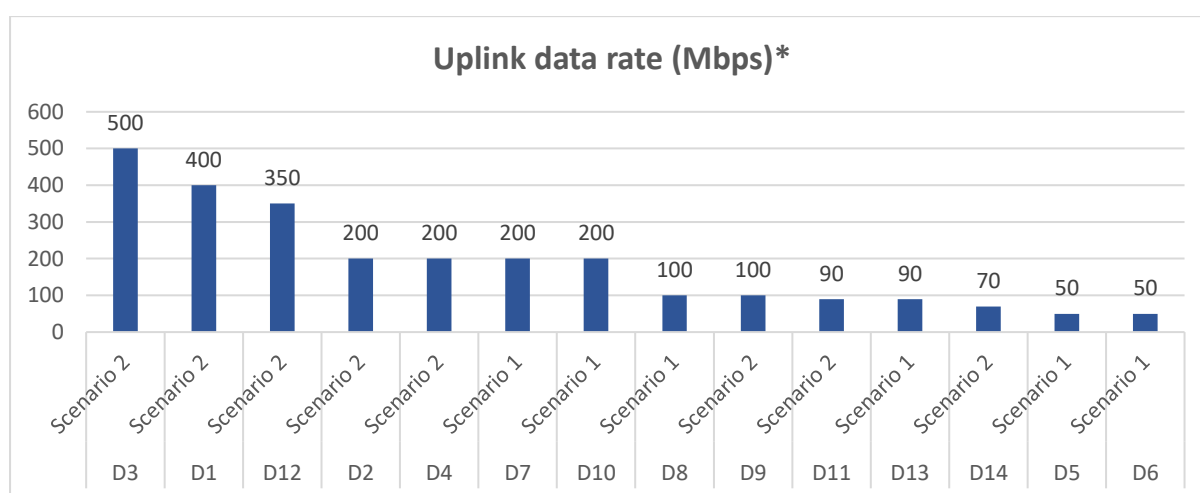
a. Hybrid fibre coax (HFC) networks with fibre rolled out up to the multi-dwelling building and DOCSIS on the in-building coax network

185. Figure 8 and Figure 9 show the typically achievable downlink and uplink, respectively, data rates during peak-time in a hybrid fibre coax (HFC) network with fibre rolled out up to the multi-dwelling building and DOCSIS 3.1 on the in-building coax network, under the conditions given in the questionnaire (see paragraph 103 and paragraph 179) based on the answers received from 14 operators. The data rates shown are data rates at the level of the transport layer protocol payload. Stand-alone DOCSIS 3.0 is not considered in this analysis (see paragraph 114).



*) Of the transport layer protocol payload
Source: BEREC

Figure 8: Typically achievable downlink data rate during peak-time in HFC networks with fibre rolled out up to the multi-dwelling building and DOCSIS 3.1 on the in-building coax network



*) Of the transport layer protocol payload
Source: BEREC

Figure 9: Typically achievable uplink data rate during peak-time in HFC networks with fibre rolled out up to the multi-dwelling building and DOCSIS on the in-building coax network

186. These are data rates, which an end-user will typically experience during peak-time if his CPE fully supports the DOCSIS 3.1 technology of the network (see paragraph 106). 13 operators adopt DOCSIS 3.1 together with DOCSIS 3.0, and 1 operator (D13) use DOCSIS 3.1 only.

187. The typically achievable downlink data rate during peak-time is between 600 Mbps and 3,000 Mbps. The typical achievable uplink data rate is between 50Mbps and 500 Mbps. These variations are expected and are plausible (see paragraph 138). In eight cases, this information is based on experiences from field trials/pilot deployments (scenario 2). In six cases, the operators have provided numerical assessments only for already deployed networks (scenario 1).

188. The performance thresholds 1 are based on the median of the values reported by the network operators (see paragraph 125). The medians of the typically achievable downlink and uplink data rates are 1,000 Mbps and 150Mbps, respectively.

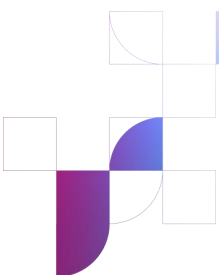
b. Review of the threshold data rates of the performance thresholds 1 based on the data collected in 2024

189. The next section determines the thresholds for downlink and uplink data rates of the performance thresholds 1 determined in annex 3 (and adopted in these Guidelines as they came into force in 2021) based on the data collected in 2024.

190. In case of G.fast 212 MHz, the typically achievable aggregated data rate during peak-time relevant for the determination of performance thresholds 1 is 1,240 Mbps (see paragraph 184). In case of DOCSIS 3.1, the typically achievable downlink and uplink data rate during peak-time relevant for the determination of performance thresholds 1 is 1,000 Mbps in downlink and 150 Mbps in uplink (see paragraph 188), i.e. an aggregated data rate of 1,150 Mbps.

191. The aggregated data rate of performance thresholds 1 need to be based on the achievable aggregated data rate (see paragraph 16a) and, therefore, on G.fast 212 MHz where the aggregated data rate is slightly higher compared to DOCSIS 3.1. For this reason, the aggregated data rate value to be evaluated for the review of performance thresholds is 1,240 Mbps.

192. The aggregated data rate value 1,240 Mbps, based on the transport protocol layer payload, differs from the value 1,200 Mbps, based on the IP packet payload, from which the thresholds downlink and uplink data rates of the performance thresholds 1 are derived (see annex 3). This difference is significantly smaller when compared to the data dispersion observed in both 2019 and 2024 data sets, and it falls within the same order of magnitude as the data rate estimation accuracy. Additionally, there is no discernible technological evolution to account for this numerical difference (see paragraph 179). This difference is therefore deemed insignificant for the purposes of updating the performance thresholds 1 outlined in these Guidelines. **The thresholds downlink data rate (1,000 Mbps) and uplink data rate (200 Mbps) of the performance thresholds 1 determined**



in annex 3 are therefore validated and confirmed by the data collected in 2024, with the remark that they refer to the transport layer protocol payload (and not to the IP packet payload).

2. Other QoS parameters

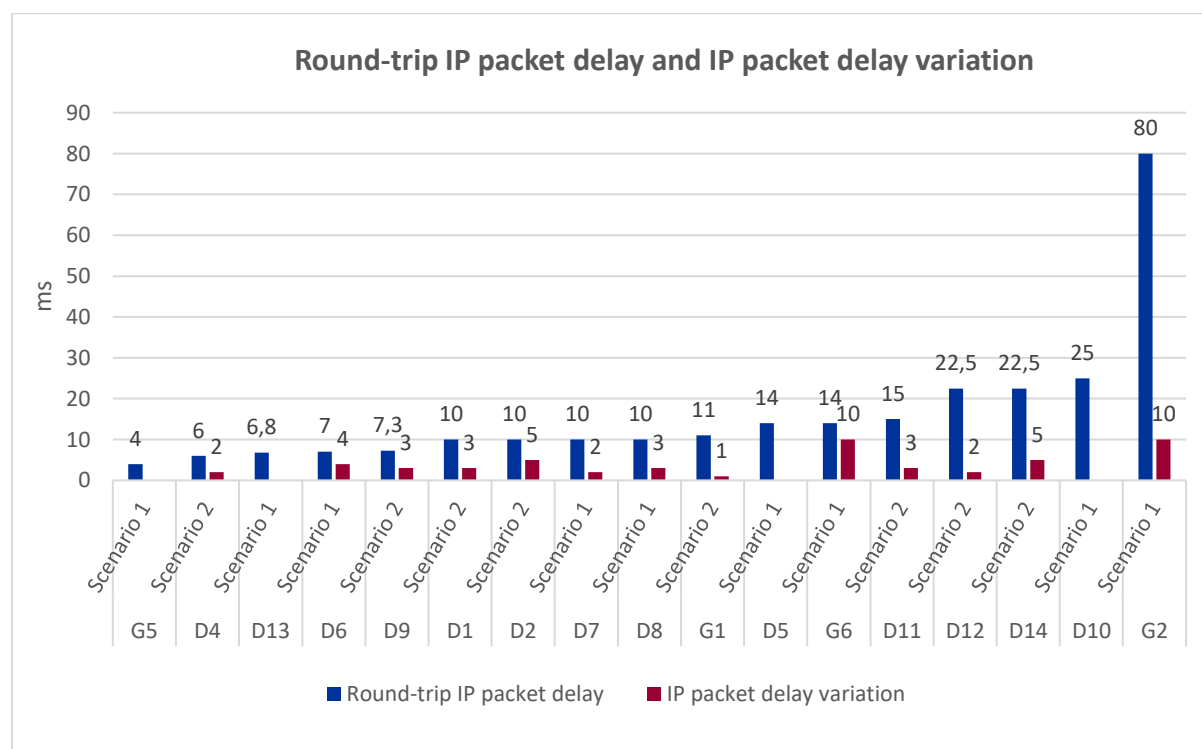
193. This section concerns the thresholds of the other QoS parameters of the performance thresholds 1 (see paragraphs 123.c to 123.g) based on the data collected in 2024.

194. As for the 2019 data collection, in 2024 not all network operators who provided data for the data rates were able to provide also data for the other QoS parameters.

195. Following the same reasonings as in annex 3, in order to broaden the data basis, the other QoS parameters of performance thresholds 1 are updated based on both G.fast 212 MHz and DOCSIS 3.1.

e. Round-trip IP packet delay and IP packet delay variation

Figure 10 shows the typically achievable round-trip IP packet delay and IP packet delay variation during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure and under the conditions given in the questionnaire (see paragraph 103 and paragraph 179) based on the answers received from 17 operators.



Source: BEREC

Figure 10: Typically achievable round-trip IP packet delay and IP packet delay variation during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure

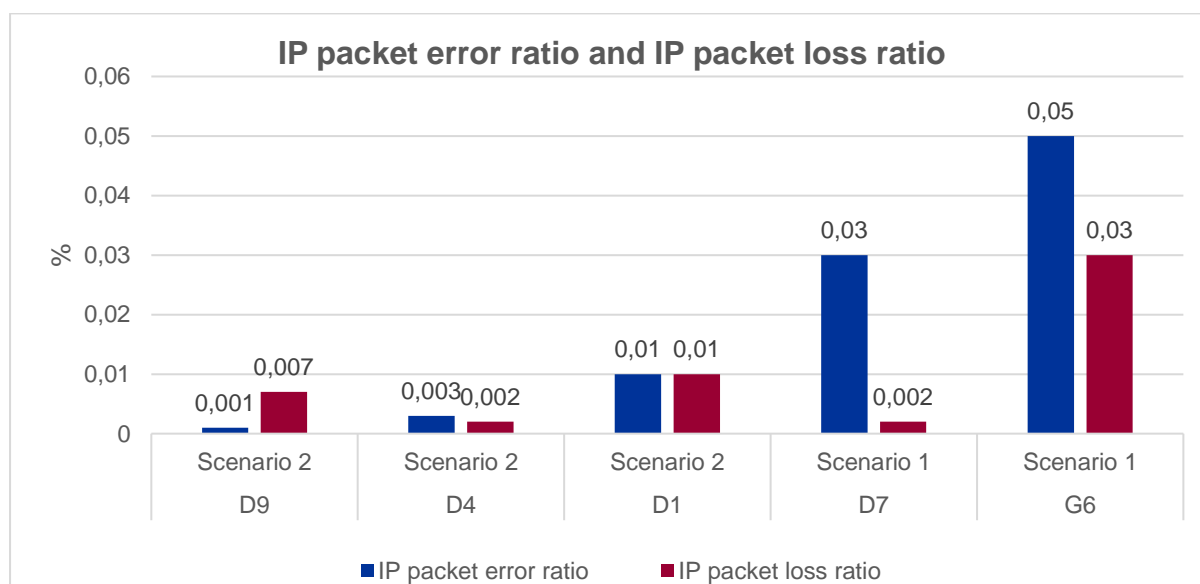
196. In eight cases, the estimations are based on experiences from field trials/pilot deployments (scenario 2). In nine cases, the operators have provided numerical assessments only for already deployed networks (scenario 1).

197. The typically achievable round-trip IP packet delay varies between 4 ms and 80 ms and the median is 10 ms. The typically achievable IP packet delay variation varies between 1 ms and 10 ms and the median is 3 ms.

198. The determination of the performance thresholds 1 is based on the median of the values reported by the network operators (see paragraph 125). Therefore, the thresholds round-trip IP packet delay and IP packet delay variation values to be evaluated for the review of the performance thresholds 1 are 10 ms and 3 ms, respectively.

a. IP packet error ratio and IP packet loss ratio

199. Figure 11 shows the typically achievable IP packet error ratio and IP packet loss ratio during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure and under the conditions given in the questionnaire (see paragraph 103 and paragraph 179) according to the answers of 5 operators.



Source: BEREC

Figure 11: Typically achievable IP packet error ratio and IP packet loss ratio during peak-time in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure

200. Answers reporting very large upperbounds (e.g. “<0,3%”) or the trivial lowerbound 0%, are not considered in this analysis.

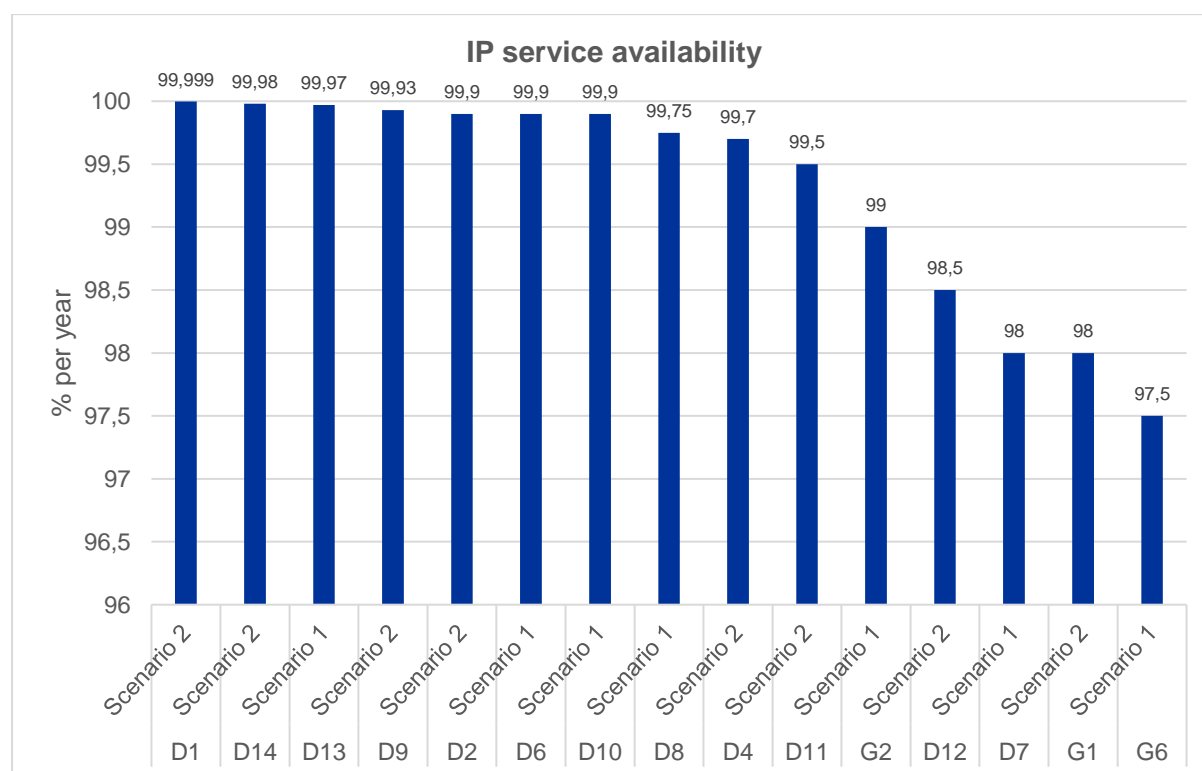
201. In three cases, the estimations are based on experiences from field trials/pilot deployments (scenario 2). In two cases, the operators have provided numerical assessments only for already deployed networks (scenario 1).

202. The typically achievable IP packet error ratio varies between 0,001% and 0.05% and the median is 0.01%. The typically achievable IP packet loss ratio varies between 0,002% and 0.03% and the median is 0.007%.

203. The determination of the performance thresholds 1 is based on the median of the values reported by the network operators (see paragraph 125). Therefore, the thresholds IP packet error ratio and IP packet loss ratio values to be evaluated for the review of the performance thresholds 1 are 0,01% and 0,007%, respectively.

b. IP service availability

204. Figure 12 shows the typically achievable IP service availability in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure and under the conditions given in the questionnaire (see paragraph 103 and paragraph 179) based on the answers received from 15 operators.



*) Range (see Table 7)

Source: BEREC

Figure 12: Typically achievable IP service availability in fixed networks based on fibre to the multi-dwelling building with G.fast 212 MHz or DOCSIS 3.1 on the in-building infrastructure

205. In eight cases, the estimations are based on experiences from field trials/pilot deployments (scenario 2). In seven cases, the operators have provided numerical assessments only for already deployed networks (scenario 1).

206. The typically achievable IP service availability (i.e. the ratio of the time when the IP service is available to the total scheduled IP service time), varies between 97,5% and 99,999% per year and the median is 99.75% per year.

207. The determination of the performance thresholds 1 is based on the median of the values reported by the network operators (see paragraph 125). Therefore, the threshold IP service availability value to be evaluated for the review of the performance thresholds 1 is 99.75% per year.

c. Review of the performance thresholds 1 with regards to the QoS parameters other than the data rates based on the data collected in 2024

208. In Table 8 the median results of the analysis of the data collected in 2024, pertaining to the QoS parameters other than the data rates, are compared to those based on the 2019 data set (incorporated into these Guidelines upon their implementation in 2021).

Table 8: QoS performance medians from data collected in 2019 and in 2024

QoS parameters of the performance thresholds 1 (other than data rates)	Median (2019 data)	Median (2024 data)
Round-trip IP packet delay	10 ms	10ms
IP packet delay variation	2 ms	3 ms
IP packet error ratio	0,05%	0,01%
IP packet loss ratio	0,0025%	0,007%
IP service availability	99,9%	99,75%

Source: BEREC

209. The numerical differences between the medians derived from the data collected in 2024 and those from the 2019 data set (see annex 3) require thorough analysis in order to review the performance thresholds 1. Similar to the findings related to the data rates (see paragraph 192), these differences are significantly smaller when compared to the data dispersion observed in both 2019 and 2024 data sets, and they fall within the same order of magnitude as the data estimation accuracies. Additionally, there is no discernible technological evolution to account for these numerical differences (see paragraph 179). These differences are therefore deemed insignificant for the purposes of updating the performance thresholds 1 outlined in these Guidelines. Hence, BEREC considers that **the thresholds round-trip IP packet delay (10 ms), IP packet delay variation (2 ms), the IP packet error ratio (0,05%), the IP packet loss ratio (0,0025%), and IP service availability (99,9%) of the performance thresholds 1 determined in annex 3 are here validated and confirmed based on the data collected in 2024.**

Annex 5: Determination of performance thresholds 2 (wireless networks)

210. This annex determines the performance thresholds 2 (see paragraph 16b) based on the data collected from mobile network operators (see annex 2).

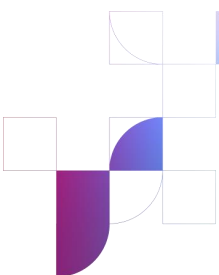
211. The determination of the performance thresholds 2 is based on mobile networks with fibre roll out up to the base station (see paragraph 31) and the use of the most advanced 5G technology in terms of aggregated radio channel bandwidth, MIMO, modulation etc. (see paragraph 37c).

212. The performance thresholds 2 are as the performance thresholds 1 set for the following QoS parameters (see section 4.5):

- a. Downlink data rate (Mbps);
- b. Uplink data rate (Mbps);
- c. IP packet error ratio (Y.1540) (%);
- d. IP packet loss ratio (Y.1540) (%);
- e. Round-trip IP packet delay (RFC 2681) (ms);
- f. IP packet delay variation (RFC 3393) (ms); and
- g. IP service availability (Y.1540) (% per year).

213. The performance thresholds 2 need to consider the end-user QoS which is achievable and not the end-user QoS which is currently achieved (see paragraph 16b). Therefore, the determination of the performance thresholds 2 should in principle focus on scenario 2 of the main question in the questionnaires (see paragraphs 103 and 107). However, 5G mobile network operators began rolling out 5G technology in their networks around 2020 and, therefore, the most advanced 5G technology of scenario 1 at the time of data collection (May to June 2022, see paragraph 59) was a very new 5G technology. Therefore, only a few of the 19 5G mobile network operators, whose completed questionnaire have been taken into account (see paragraphs 112 and 119), reported data for scenario 2, and most of them reported data only for scenario 1, as at that time they may not had a need for further field trials. For these reasons, the analysis is mostly based on scenario 1.

214. BEREC received answers to the relevant questionnaires from several operators and therefore a range of values for each of the QoS parameters a.-g. mentioned above. Since the performance thresholds should reflect parameters which are typically achievable, the median of these values is used as a basis to determine the performance thresholds 2. The median is more appropriate than the arithmetic average since it is more robust against outliers. The maximum is not used, since this may only be achievable under exceptional circumstances and therefore does not reflect typically achievable values.

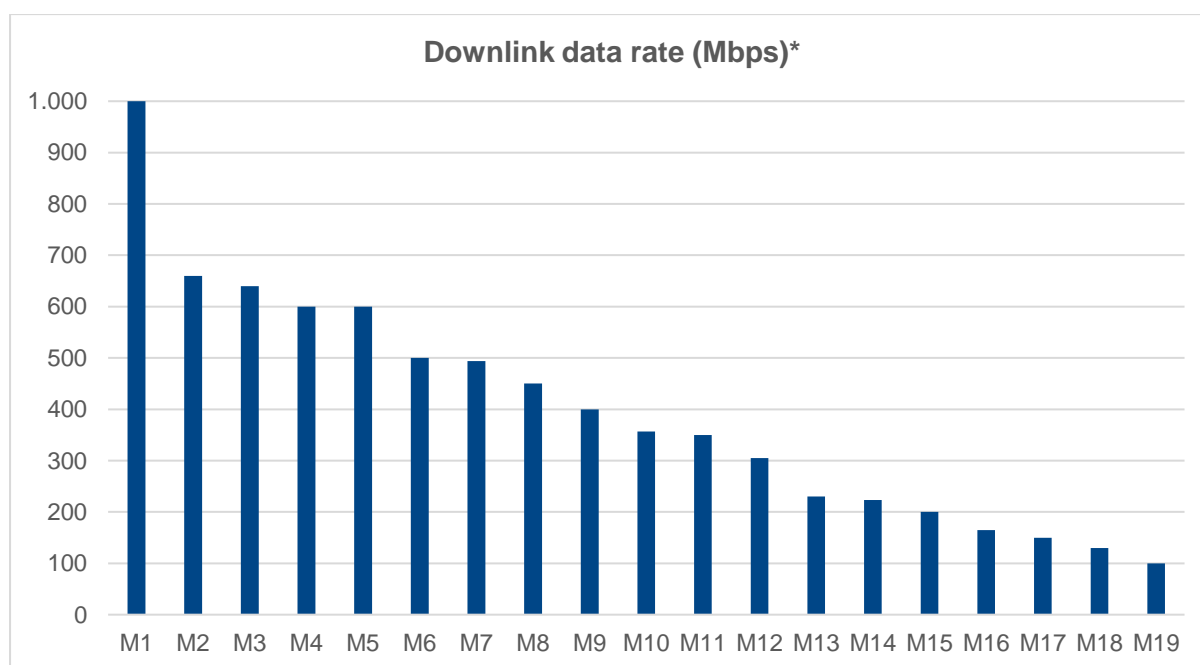


1. Downlink and uplink data rate

215. This section determines the threshold downlink data rate and the threshold uplink data rate of the performance thresholds 2 based on mobile networks with fibre roll-out up to the base station and the most advanced 5G technology in terms of aggregated radio channel bandwidth, MIMO, modulation etc. (see paragraph 212).

Downlink data rate

216. Figure 13 and Table 9 show the average value of the achievable downlink data rates outdoor in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network under the conditions given in the questionnaire (see paragraph 103) based on the answers received from 19 operators.



*) Of the transport layer protocol payload

Source: BEREC

Figure 13: Average value of the achievable downlink data rate outdoor during peak-time in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network

The achievable downlink data rate outdoor is the data rate which an end-user would for example measure with an internet speed test and the average value considers measurements during peak-time and over the whole coverage area of the most advanced 5G technology (in terms of aggregated spectrum, MIMO order, modulation etc., see paragraphs 100 and 108). The downlink data rates shown are data rates at the level of the transport layer protocol payload (see paragraph 47).

Table 9: Average value of the achievable downlink data rate outdoor during peak-time in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network

Operator	Average data rate (Mbps)*		Aggregated radio channel bandwidth downlink (MHz)			MIMO downlink	
	Downlink	Uplink	5G Low band	5G Mid band	5G+4G Total	5G Low band	5G Mid band
M1	1.000	150	20	100	220	2x4	64x64
M2	660	60	10	100	175	2x2	4x4
M3	640	75		100	150		64x64
M4	600	100-120		65	130		4x4, 32x32
M5	600	50		100	160		4x4
M6	500	50	10	100	110	2x2	4x4
M7	494	50		100	110		4x4
M8	450	80	5	90	160	2x4	4x4
M9	400	20		100	185		8x8
M10	357	17		100	140		64x64
M11	350	30		100	100		4x4
M12	305	32		100	160		32x32
M13	230	64		100	150		64x64
M14	223	42		50	100		4x4
M15	200	15		20	50		4x4
M16	165	NI***)		80	130		2x2, 4x4
M17	150	50		80	5G+4G**)		Up to 64x64
M18	130	40		40	90		4x4
M19	100	50	10	90****)	NI***)	2x2	mMIMO*****)

*) Of the transport layer protocol payload, **) Aggregated radio channel bandwidth is based on aggregation of 5G and 4G, data on 4G aggregated radio channel bandwidth is not available, ***) No information, ****) In addition, 200 MHz in mmWave bands (24 GHz and higher), *****) Massive MIMO

Low band means < 1 GHz and mid band 1-6 GHz

The total aggregated radio channel bandwidth is based on an aggregation of 5G and 4G if it is higher than the 5G aggregated radio channel bandwidth (low plus mid band), otherwise it is based on 5G only.

The Modulation is 256 QAM in downlink (low and mid band) with the following exceptions. In case of M12, M15 and M16 it is maximum 256 QAM and in case of M14 64 QAM.

Source: BEREC

217. The average value of the achievable data rate outdoor during peak-time depends on many parameters as for example

- The 5G technology used (aggregated radio channel bandwidth, MIMO order, modulation, transmit power, geometrical parameters of the antenna, etc.);
- The total aggregated radio channel bandwidth, whether it is based on an aggregation of 5G and 4G or on 5G only;
- The number of the end-users who share the same 5G resources, the data rate (tariff) of the services they have subscribed to, and the behaviour of these end-users during peak-time e.g. how intense they use their services;
- The environmental conditions, e.g. the impact of the site on the signal propagation characteristics, interferences, reflections etc.

5G is also a new technology currently rolled out by the mobile network operators. Overall, it follows that considerable variation in the data rates can be expected and is plausible.

218. The average value of the achievable downlink data rate outdoor during peak-time varies between 100 Mbps and 1000 Mbps and the median is 357 Mbps.
219. In the next two years⁴⁸, the number of end-users who use 5G services and consequently also the 5G network load may increase and, therefore, the average value of the achievable data rate may decrease. This could be (partly) compensated by a more advanced 5G technology (e.g. more spectrum, more parallel MIMO data streams) which the mobile network operators may then deploy. The higher the average value of the achievable data rate the mobile network operator reported, the more advanced 5G technology (e.g. 5G spectrum, MIMO) may already be used and therefore, in principle, the lower the possibilities to deploy a further advanced 5G technology.
220. Table 10 shows the reported expected decrease (in three cases even an increase) in the next two years⁴⁸ of the average value of the achievable downlink data rates listed in Table 9, based on the answers received from 12 out of 19 operators (see paragraph 109).⁴⁹
221. Seven of these 12 operators reported average values of the achievable downlink data rate below the median (M11, M12, M14, M15, M17, M18, M19), one operator (M12) expected a slight decrease (5%) and the two operators (M18, M19) which reported the lowest values of this data rate, even expected an increase, however, not to a level above the median.⁵⁰ Therefore, expected changes on achievable downlink data rates reported by these seven operators do not have an impact on the median in the two year horizon.
222. Four of the 12 operators reported average values of the achievable downlink data rate above the median (M3, M4, M7, M8), three expected a decrease, M7 at a maximum 10%, M3 of 10% and M4 at a maximum 20%, however, values from all three operators remain above the median. Therefore, expected decreases reported by these three operators do not have an impact on the median level of achievable downlink data rates in the two year horizon.⁵¹ Similarly, the value reported by the fourth operator (M3) does not change the median, as it reported an expected increase.
223. The operator (M10) which reported an average value of the achievable downlink data rate at the level of the median (357 Mbps) expected a decrease of 10% (321 Mbps) and

⁴⁸ From the time of data collection in June 2022.

⁴⁹ The seven other operators (M1, M2, M5, M6, M9, M13, M16) did not provide any values.

⁵⁰ Operator M19 expects an increase of the average value of the achievable downlink data rate it reported, but it was not possible for it to quantify this increase. However, it is assumed that in the next two years this data rate will not triple and, therefore, not increase above the median.

⁵¹ Operator M9 reported an average value of the achievable downlink data rate of 400 Mbps (see Table 9) and informed that it is not possible for it to answer the question whether and, if it is the case, to what extent this data rate will decrease in the next two years. However, if it would decrease by 10 % as in case of operator M10, this would not have an impact on the median.



therefore falls below operator M11 (350 Mbps). This results in a reordering of the list of average values of the achievable downlink data rates in Table 9 and M11 and M10 swap places. Consequently, the median changes and the new value is 350 Mbps (the value changes from 357 Mbps to 350 Mbps) reflecting the expected outlook over a two year horizon as reported by the operators.

224. In summary, the threshold downlink data rate of the performance thresholds 2 needs to be based on the median of the values reported by the network operators (see paragraph 215), taking into account the slight decrease of the median in the next two years due to the increase of 5G users (see paragraphs 220 to 224). Therefore, **the threshold downlink data rate of the performance thresholds 2 is set to 350 Mbps** and it refers to the data rate at the level of the transport layer protocol payload (see paragraphs 47) and to outdoor locations only.

Table 10: Expected decrease in the next two years of the average value of the achievable downlink data rate

Operator	Average value of the achievable downlink data rate (Mbps)* Reported**)	Expected decrease in the next two years***)	In two years***)
M3	640	10% increase	704
M4	600	Max. 20% decrease	≥ 480
M7	494	Max. 10% decrease	≥ 445
M8	450	20% decrease	360
M10	357	10% decrease	321
M11	350	No decrease	350
M12	305	5% decrease	290
M14	223	No decrease	223
M15	200	No decrease	200
M17	150	No decrease	150
M18	130	Increase of max. 50%	≤ 195
M19	100	Increase	> 100

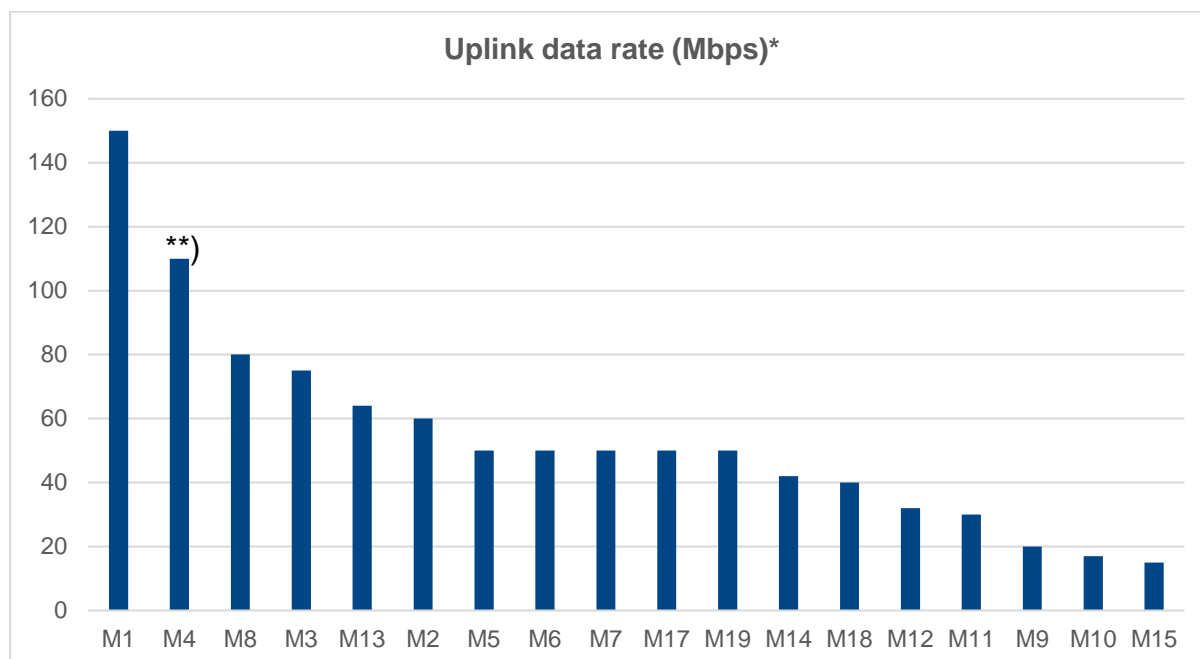
*) Of the transport layer protocol payload, **) See Table 9, ***) From the time of data collection in June 2022

Source: BEREC

Uplink data rate

225. Figure 14 and Table 9 show the average value of the achievable uplink data rates outdoor in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network under the conditions given in the questionnaire (see paragraph 103) based on the answers received from 18 operators. The uplink data rates shown are also data rates at the level of the transport layer protocol payload (see paragraph 47).

226. The average value of the achievable uplink data rate outdoor during peak-time varies between 15 Mbps and 150 Mbps and the median is 50 Mbps.



*) Of the transport layer protocol payload, **) Range 100-120 Mbps (see Table 9)

Source: BEREC

Figure 14: Average value of the achievable uplink data rate outdoor during peak-time in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network

227. Table 11 shows the reported expected decrease (in three cases even an increase) in the next two years⁵² of the average value of the achievable uplink data rates listed in Table 9, based on the answers received from the same 12 operators (see paragraphs 220 to 224).

228. Three (M8, M10, M12) of these 12 operators expected the average value of the achievable uplink data rate to decrease. Two of them (M10, M12) reported values below the median and the other (M9) a value above the median, but it does not fall below the median. Therefore, the expected decrease of these three operators does not have an impact on the median.

229. Three other operators (M3, M18, M19) expected the average value of the achievable uplink data rate even to increase. One of them (M19) moves from the median (50 Mbps) above the median (>50 Mbps) and one other operators (M18) may also move from below the median (40 Mbps) to above the median (up to 60 Mbps). However, this does not have an impact on the median, as four operators (M5, M6, M7, M17) reported the value of the median (50 Mbps). The third operator (M3) is above the median and, therefore, also does not change the median.

⁵² From the time of data collection in June 2022.

230. The threshold uplink data rate of the performance thresholds 2 needs to be based on the median of the values reported by the network operators (see paragraph 215), taking into account that the median is not expected to decrease in the next two years due to the increase of 5G users (see paragraphs 228 to 230229). Therefore, **the threshold uplink data rate of the performance thresholds 2 is set to 50 Mbps** and it refers also to the data rate at the level of the transport layer protocol payload and to outdoor locations only.

Table 11: Expected decrease in the next two years of the average value of the achievable uplink data rate

Operator	Average value of the achievable uplink data rate (Mbps)*		
	Reported**)	Expected decrease in the next two years***)	In two years***)
M4	100-120	No decrease	100-120
M8	80	20% decrease	64
M3	75	5% increase	79
M19	50	Increase	> 50
M17	50	No decrease	50
M7	50	No decrease	50
M14	42	No decrease	42
M18	40	Increase of max. 50%	≤ 60
M12	32	10% decrease	29
M11	30	No decrease	30
M10	17	10% decrease	15
M15	15	No decrease	15

*) Of the transport layer protocol payload, **) See Table 9, ***) From the time of data collection in June 2022

Source: BEREC

2. Other QoS parameters

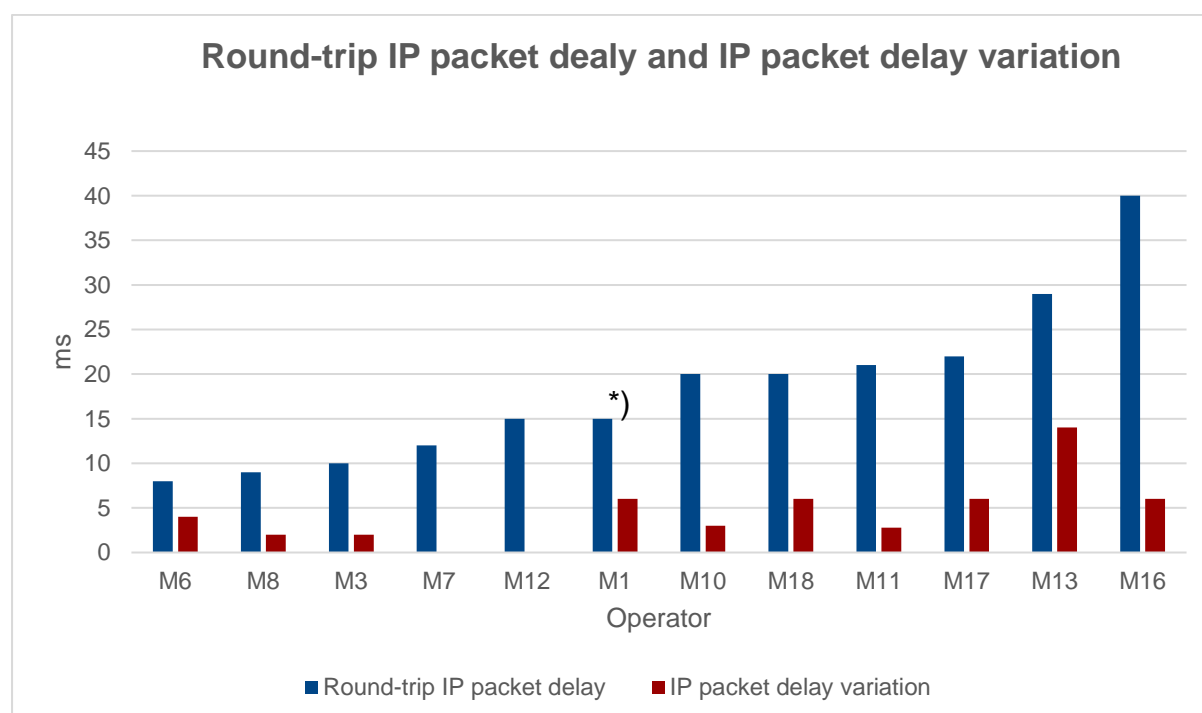
231. This section determines the thresholds of the other QoS parameters of the performance thresholds 2 (see paragraphs 213.c to 213.g)..

232. Not all network operators who provided data for the data rates were able to provide also data for the other QoS parameters. In response to the first phase of the call for initial stakeholder input (see paragraphs 56 and 58), network operators and in particular mobile network operators informed that they provide services to end-users without any service level agreement (SLA) and, therefore, do not monitor and have data for other QoS parameters. However, the EECC demands that the Guidelines define also thresholds for other QoS parameters (see paragraphs 1 and 8). In order to enable as much operators as possible to provide data for the other QoS parameters, the questionnaire foresees also the possibility to provide estimated values of the QoS parameters.

233. All QoS parameters analysed in this section refer to the path from the end-user to the first point in the network where the traffic of the end-user services is handed over to other public networks (e.g. nearest peering point) and in case of round-trip parameters back to the end-user (see paragraph 55).

a. Round-trip IP packet delay and IP packet delay variation

234. Figure 15 and Table 12 show the average value of the achievable round-trip IP packet delay and IP packet delay variation in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network and under the conditions given in the questionnaire (see paragraphs 103 and 214) based on the answers received from 12 and ten operators respectively. The average value considers measurements outdoor during peak-time and over the whole coverage area of the most advanced 5G technology (in terms of aggregated radio channel bandwidth, MIMO order, modulation etc., see paragraphs 100 and 108).



*) Range 10-20 ms (see Table 12)

Source: BEREC

Figure 15: Average value of the achievable round-trip IP packet delay and IP packet delay variation outdoor during peak-time in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network

235. The round-trip IP packet delay is caused by the node processing delay (including the queuing delay), the propagation delay (approximately 1 ms per 100 km) and in case of lower data rates also of the serialisation delay (see paragraphs 159 and 161). The node processing is e.g. access network specific in case of the access node (5G base station) and the common data flow forwarding in case of e.g. Ethernet switches and IP routers.

236. Therefore, the round-trip IP packet delay depends on the capacity of the network nodes compared to processing of the data flow that is necessary and on the distance over which the signal has to be transmitted (from the end-user to the point of handover and back to the end-user, see paragraph 234). For these reasons, some variation in the IP packet delay can be expected and is plausible.

237. The IP packet delay variation is a measure for the variation of the IP packet delay and is mainly caused by the processing of the data flow in the network nodes (node processing and queuing delay) and, therefore, also depends on the dimensioning of the network nodes.

Table 12: Average value of the achievable round-trip IP packet delay and IP packet delay variation outdoor during peak-time in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network

Operator	Round-trip IP packet delay (RFC 2681) (ms)	IP packet delay variation (RFC 3393) (ms)
M6	8	4
M8	9	2
M3	≤ 10	≤ 2
M7	12	No information
M12	15	No information
M1	10-20	< 6
M10	20	3
M18	20	6
M11	21	2.8
M17	22	6
M13	29	14
M16	≤ 40	≤ 6
Median	18	5

Source: BEREC

238. The average value of the achievable round-trip IP packet delay varies between 8 ms and 40 ms and the median is 18 ms. The average value of the achievable IP packet delay variation varies between 2 ms and 14 ms and the median is 5 ms (see Table 12).

239. The determination of the threshold round-trip IP packet delay and the threshold IP packet delay variation of the performance thresholds 2 are based on the median of the values reported by the network operators (see paragraph 215). Therefore, **the threshold round-trip IP packet delay of the performance thresholds 2 is set to 18 ms and the threshold IP packet delay variation of the performance thresholds 2 to 5 ms.**

240. In case of particular long distances (e.g. several hundred kilometres) between the end-user and the first point in the network where the traffic of the end-user services is handed over to other public networks (e.g. nearest peering point), the threshold round-trip IP packet delay increases for every 100 km by 1 ms (see paragraphs 161 and 236).

b. IP packet loss ratio

241. Table 13 shows the average value of the achievable IP packet loss ratio in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network and under the conditions given in the questionnaire (see paragraphs 103 and 214) based on the answers received from nine operators. The average value considers measurements outdoor during peak-time and over the whole coverage area of the most advanced 5G technology (in terms of aggregated radio channel bandwidth, MIMO order, modulation etc., see paragraphs 100 and 108).

242. IP packets may get lost in the queuing and the processing of the data flow in the network nodes. The IP packet loss ratio, i.e. the ratio of the lost IP packets to the transmitted IP packets, therefore depends on the dimensioning of the network nodes. For this reason, some variation in the IP packet loss ratio is plausible.

243. The average value of the achievable IP packet loss ratio varies between $10^{-6}\%$ and 3.7% and the median is 0.01%.

Table 13: Average value of the achievable IP packet loss ratio outdoor during peak-time in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network

Operator	IP packet loss ratio (Y.1540) (%)
M2	10^{-6}
M6	< 0.001
M3	≤ 0.005
M1	0.0015-0.015
M8	0.01
M18	0.05
M11	0.057
M16	≤ 0.1
M13	3.7
Median	0.01

Source: BEREC

244. The determination of the threshold IP packet loss ratio of the performance thresholds 2 is based on the median of the values reported by the network operators (see paragraph 215). Therefore, **the threshold IP packet loss ratio of the performance thresholds 2 is set to 0.01%.**

c. IP packet error ratio

245. Table 14 shows the average value of the achievable IP packet error ratio in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network and under the conditions given in the questionnaire (see paragraphs 103 and 214) based on the answers received from six operators. The average value considers measurements outdoor during peak-time and over the whole coverage area of the most advanced 5G technology (in terms of aggregated radio channel bandwidth, MIMO order, modulation etc., see paragraphs 100 and 108).

246. The processing of the data flow in the network nodes and the transmission of IP packets may cause IP packet errors. The IP packet error ratio, i.e. the ratio of the errored IP packets to the sum of error-free and errored IP packets, therefore, depends on the processing and transmission quality. For these reasons, some variation in the IP packet error ratio can be expected and is plausible.

Table 14: Average value of the achievable IP packet error ratio outdoor during peak-time in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network

Operator	IP packet error ratio (Y.1540) (%)
M2	10^{-6}
M18	0.005
M3	≤ 0.01
M8	0.01
M13	0.01
M11	0.08
Median	0.01

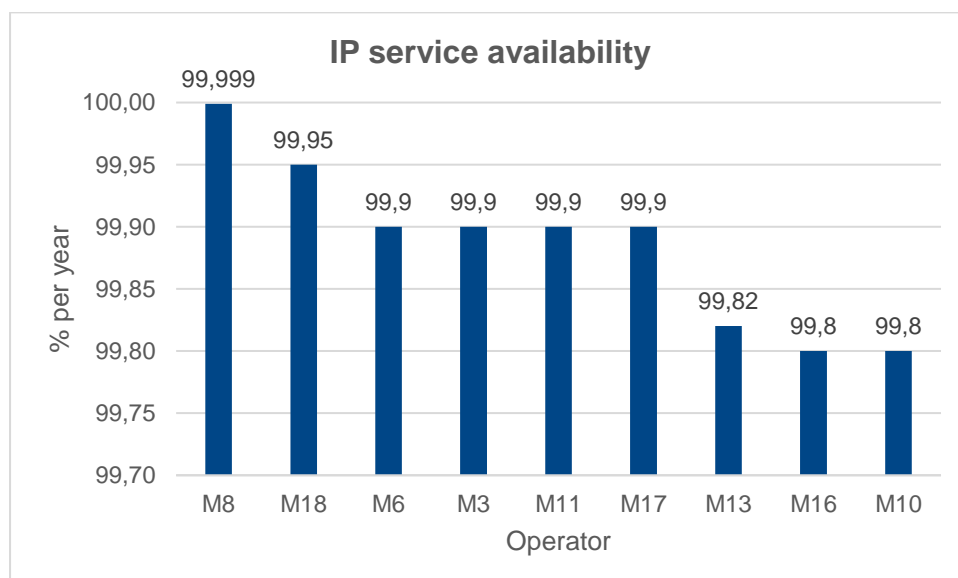
Source: BEREC

247. The average value of the achievable IP packet error ratio varies between $10^{-6}\%$ and 0.08% and the median is 0.01%.

248. The determination of the threshold IP packet error ratio of the performance thresholds 2 is based on the median of the values reported by the network operators (see paragraph 215). Therefore, **the threshold IP packet error ratio of the performance thresholds 2 is set to 0.01%.**

d. IP service availability

249. Figure 16 and Table 15 show the average value of the achievable IP service availability in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network and under the conditions given in the questionnaire (see paragraphs 103 and 214) based on the answers received from nine operators. The aver-



Source: BEREC

Figure 16: Average value of the achievable IP service availability outdoor in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network

age value considers measurements outdoor and over the whole coverage area of the most advanced 5G technology (in terms of aggregated radio channel bandwidth, MIMO order, modulation etc., see paragraphs 100 and 108).

Table 15: Average value of the achievable IP service availability outdoor in a mobile network with fibre roll-out up to the base station and the most advanced 5G technology used in this network

Operator	IP service availability (Y.1540) (% per year)
M8	99.999
M18	99.95
M6	> 99.9
M3	≥ 99.9
M11	99.9
M17	99.9
M13	99.82
M16	≥ 99.8
M10	99.8
Median	99.9

Source: BEREC

250. The average value of the achievable IP service availability (i.e. the ratio of the time when the IP service is available to the total scheduled IP service time), varies between 99.8% and 99.999% per year and the median is 99.9% per year.

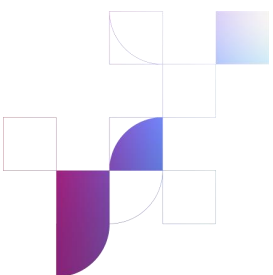
251. The determination of the threshold IP service availability of the performance thresholds 2 is based on the median of the values reported by the network operators (see paragraph 215). Therefore, **the threshold IP service availability of the performance thresholds 2 is set to 99.9% per year.**

Annex 6: List of abbreviations

BEREC	Body of European Regulators for Electronic Communications
CA	Carrier Aggregation
CMTS	Cable Modem Termination System
CPE	Customer Premises Equipment
DOCSIS	Data Over Cable Service Interface Specification
DPU	Distribution Point Unit
EECC	European Electronic Communications Code
FE	Fast Ethernet
FTTB	Fibre To The Building
FTTH	Fibre To The Home
GE	Gigabit Ethernet
GPON	Gigabit-capable Passive Optical Networks
HFC	Hybrid Fibre Coax
IP	Internet Protocol
IPDV	IP Packet Delay Variation
IPER	IP Packet Error Ratio
IPLR	IP Packet Loss Ratio
LEX	Local EXchange
LTE	Long Term Evolution
LTE-A	LTE Advanced
MDF	Main Distribution Frame
ME	Mobile Equipment
MIMO	Multiple-Input and Multiple-Output
NI	No Information
NRA	National Regulatory Authority
OLT	Optical Line Termination



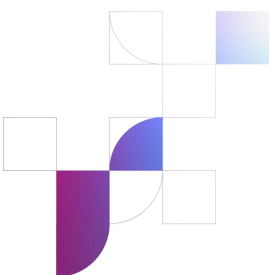
OTT	Over The Top
QAM	Quadrature Amplitude Modulation
QoS	Quality of Service
RFoG	Radio Frequency over Glass
RTIPD	Round-Trip IP Packet Delay
SLA	Service Level Agreement
WDM	Wavelength Division Multiplexing
XGS-PON	10-Gigabit-capable Symmetric Passive Optical Network



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